EPIC Help Online

for Sub Accounts

Version 2016.03.08

This document is a tangible copy of the online version of EPIC Help, and will be updated to reflect any improvements to the online version.

Always log in to EPIC and check for a newer version before printing or distributing.

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Help Home

Welcome to EPIC 3.5 Help

- Check out MyEverythingDiSC.com!
- • New to EPIC? Begin with the **Getting Started Guide**.
- Need to add someone to an existing Five Behaviors team or Five Behaviors Progress Report? Click here to see how.
- 2015 Leap Forward Program: a cost-effective way to migrate your clients from DiSC Classic to Everything DiSC!

Quick Links

Create New Reports	Your EPIC Account
 Create a New Report / Issue Access Codes 	View/Edit Account Information
Edit Existing Reports	Sub Accounts
 Edit One Report Edit Many Reports at One Time Edit a Five Behaviors Team or Progress Report 	Manage Individual Sub Accounts
 Print or Email Completed Reports View/Print/Email One Report View/Print Email Many Reports at One Time 	MyEverythingDiSC.com • Add MyEverythingDiSC.com to Access Codes

Search for Help

Enter text in the **Search** box in the upper right corner of your screen and press **Go** to open the Search tab and return a list of relevant topics.

■ Contents ᠲ Index Q Search ■ Back

Browse Contents

Use the **Contents** tab to browse topics by EPIC menu order.



About EPIC

EPIC is a secure website that allows you to easily create and manage custom online profiles. EPIC offers report options to aid in program facilitation, and options which offer an expanded user experience. EPIC's growing list of functions offer advantages even our paper instruments can't match.

Access with Options

EPIC is a web-based program you can access at any time—issue Access Codes, monitor report completion, and print reports from anywhere in the world. Once a Respondent completes an assessment, EPIC scores their personalized profile right away. Give your respondents access to view their profile online, or choose to print the reports to provide during training facilitation.

Efficient Administration

Using EPIC helps conserve valuable training time by reducing administrative tasks. Respondents complete assessments online before training sessions, so you can use every minute of classroom time to its full advantage. Plus, EPIC takes care of scoring participant profiles behind the scenes, saving time and increasing accuracy.

Customizable Features

You can personalize reports with your company name, training program, and logo. Your company information also appears on the online assessment site and in emailed information from EPIC, providing Respondents with a consistent association with your brand. (See More...)

You can tailor Everything DiSC® and The Five Behaviors of a Cohesive Team® profiles to incorporate them section-by-section into your facilitation time line. Profile sections and pages can be rearranged and/or removed at any time for both the online profile and printed versions. (See More...)

Exclusive Extras

Make training stick with exclusive supplemental reports and MyEverythingDiSC.com! Supplemental reports allow you to build group reports from participant profiles in your EPIC account, and easily move people in and out of them as work groups change. MyEverythingDiSC.com is a bonus feature of Everything DiSC profiles

that provides a platform for insights and interactions based on a Respondent's DiSC style. (Go to MyEverythingDiSC.com Help)

Getting Started Guide

Use the links below for help on setting up your new EPIC account and creating new reports.

Terms and Definitions

Before you get started, check out the meanings of some commonly used terms, such as "credit" and "access code". (*Go to Terms and Definitions*)

Set Up Your Account & Add Your Brand

Choose **Personal Options** • **View/Edit Account Information** from the EPIC menu.

Enter your contact information, company information and logo to add your brand to EPIC assessments and profiles. You can also use this function to set your default account settings in EPIC; these settings can be used to save you time and activate administrative features for your account.

(Go to the View/Edit Account Information help topic)

Create New Reports & Email Online Assessments to Your Participants

Choose Manage Reports → Create a New Report/Issue Access Codes from the EPIC menu.

Select one of your available products, and then add the names and email addresses of your participants (EPIC Respondents). EPIC creates a unique Access Code for each Respondent's report. The Respondents receive an email containing a link to an online assessment, and their responses are used to create their completed report.

(Go to the Create a New Report/Issue Access Codes help topic)

Resend the Assessment Email to Your Participants

Choose **Manage Reports** • **Resend Login Information** from the EPIC menu.

Search for the pending assessments using the Search function, select the report Access Codes you wish to have resent (via email) to your participants, and optionally, create a custom email message to include.

(Go to the Resend Login Information help topic)

Edit Existing Reports

Choose **Manage Reports • Edit Existing Reports** from the EPIC menu.

Add or remove members from an existing team or group report, change Respondent information, or add or remove report options for pending and completed reports.

(Go to the Edit Existing Reports help topic)

(Go to the Edit Existing Five Behaviors Team help topic)

Print a Set of Completed Reports to Take to Training

Choose Manage Reports > Batch Functions > Generate Reports for Download from the EPIC menu.

Search for the group of reports you wish to print, and EPIC generates the reports all at one time. (EPIC "generates" a report by pulling in the most recent set of online assessment responses for the participant.) EPIC will create a folder containing the whole set of generated reports for you. You can quickly save these PDF formatted files to your computer to print all at one time.

(Go to the Batch Generate Reports for Download help topic)

Terms and Definitions

Access Code: a unique 10 character alpha-numeric code randomly generated by EPIC for each new profile/report created. The Access Code is provided (typically via email) to the Respondent, and ties a Respondent's online assessment responses to a profile/report. Access Codes provide a means for EPIC administrators to determine if and when an online assessment is complete.

Annotated Team Report: The Five Behaviors of a Cohesive Team and Five Behaviors Progress Report both include an individual report for each team member, and an Annotated Team Report for facilitation. EPIC automatically creates the Annotated Team Report when you create Access Codes for the individual team members; the Annotated Team Report is the Parent Access Code under which the individual team member Access Codes are created. The Annotated Team Report will appear in EPIC search results along side the individual team member reports.

Completed: Reports/Profiles and Access Codes have a status of completed in EPIC when minimum requirements are met for report generation. Individual profiles have a completed status when the Respondent has completed an online assessment. Multiple-respondent reports (such as Everything DiSC 363 for Leaders) have a completed status when the Leader and a minimum number of required Raters has been met. Team reports have a completed status when a minimum number of required team members have completed their online assessments.

Credit: the currency used in EPIC; needed to create new Sub Accounts, new reports, issue Access Codes, and add supplemental reports. (*Go to EPIC Help topic: Credits*)

EPIC Administrator: an EPIC account holder with either a Primary or Sub Account.

Multiple-respondent report: Products in EPIC (such as EverythingDiSC 363 for Leaders) which allow for a Leader and Raters/Observers to complete an assessment regarding the Leader are considered multiple-respondent reports. Report generation requirements depend upon Rater/Observer type and the number of any type which have completed the online assessment.

MyEverythingDiSC.com: An interactive site that allows participants to invite colleagues to create Everything DiSC Comparison Reports, to learn more about their personal DiSC style, and to create Customer Interaction Maps (for Everything DiSC Sales Profiles). [Formerly referred to as the "Participant Portal"]

Online Assessment: a series of product-based questions asked of a Respondent via the EPIC Respondent Site, the responses being the data used to create profiles/reports for EPIC products.

Parent Access Code: a unique 10 character alpha-numeric code randomly generated by EPIC for each new team or group profile/report created. Parent Access Codes act as a bond between individual Access Codes, providing a means for EPIC administrators to both create and edit reports, and to determine if and when individual team members have completed their online assessments, including when the minimum number of team members has been met to allow for report generation.

Participant (or Respondent): one who has been given an Access Code allowing access to the EPIC Respondent Site, in order that they may complete an online assessment for a profile.

Pending: Reports/Profiles and Access Codes have a status of pending when (1) an individual online assessment has not yet been completed, or (2) when a multiple-respondent or team report cannot yet be generated because minimum report generation requirements have not been met.

Primary Account: top level EPIC account created by Partner Care for an Authorized Partner.

Profile (or Report): EPIC products are referred to as profiles or reports.

Respondent (or Participant): one who has been given an Access Code allowing access to the EPIC Respondent Site, in order that they may complete an online assessment for a product profile/report.

Respondent Site: the online assessment system used to gather Participant responses in order to create profiles/reports.

Report (or Profile): EPIC products are referred to as profiles or reports.

Sub Account: a client account created in EPIC by an Authorized Partner or by Partner Care.

Manage Reports

Create a New Report Issue Access Codes

Use the **Create a New Report/Issue Access Codes** function to create new reports and send emails containing access codes for online assessments. Choose a link below for help specific to the product.

To add people to an existing Five Behaviors team or Progress Report, instead use the Edit Existing Five Behaviors Team function.

Create Everything DiSC Reports

Create Five Behaviors Reports

Create DiSC Classic Reports

Create Access Code Extract Files

Create Five Behaviors Reports

Choose a product below to see instructions for creating a specific Five Behaviors product.

Do <u>not</u> use these instructions to add someone to an existing Five Behaviors team. Instead, Edit the Existing Five Behaviors Team and add individuals to the existing team.

The Five Behaviors of a Cohesive Team

The Five Behaviors of a Cohesive Team Comparison Report

The Five Behaviors Progress Report

Five Behaviors: Types Version Beta

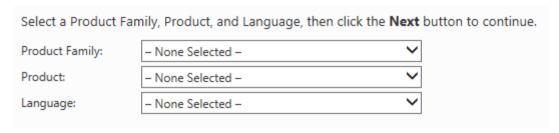
Creation of Five Behaviors Annotated Team Reports

When you create a Five Behaviors team, EPIC creates an Access Code for each individual team member. EPIC also automatically creates an Annotated Team Report for use by the facilitator. This Annotated Team Report has its own Access Code, and is displayed in the same search results with the individual team member reports. This Annotated Team Report includes the same team information displayed in the reports of the individuals, but also includes valuable facilitation information in the margins of the report.

Create a Five Behaviors of a Cohesive Team or Five Behaviors Types Version Report

Use this process to create a new Five Behaviors of a Cohesive Team report or a Five Behaviors Types Version report by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account.

- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



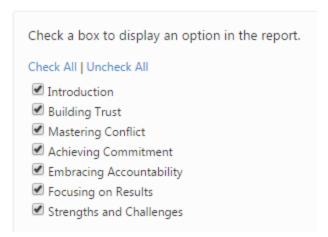
Tip: Set your default language at: View/Edit Account Information

EPIC displays a message to let you know that this is not the correct way to add someone to an existing team and offers you a link to begin adding a team

member:

- ⚠ Caution: You are about to create an entirely new team report. If you are trying to add new team members to an existing team, click here to find that team's report and then click Edit.
- 3. In the **Report Options** section, you can uncheck boxes if you would like EPIC to exclude sections of the report in the generated version. You can easily include and exclude report sections each time you generate the report, so there is no wrong choice.
 - The report sections example shown here is for The Five Behaviors of a Cohesive Team. Report sections vary by product.

Report Options



- 4. Press the **Next** button.
- 5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

6. Team Name

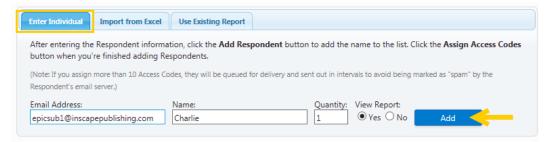
A team name is required for Five Behaviors reports, and appears on the cover of each report. Use a unique name for each team to easily differentiate between teams when searching for similar reports.



- 7. Select **Delivery and Auto Reminder Options**
- 8. Use one of the three available methods to add Respondents who will receive an Access Code Email to complete their online assessment.

1. Enter Individual Respondents

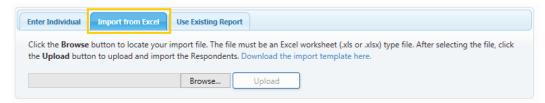
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



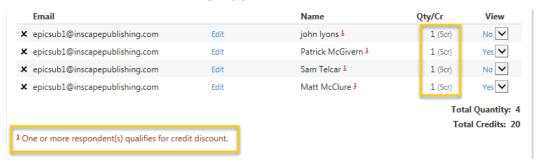
3. Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



 When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them. When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



9. Respondent List

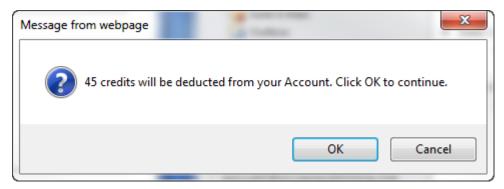
As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 10. Press the **Next** button to continue.
- 11. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



12. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign \oplus to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

Respondents 2

□ Show/Hide Email	Name	View	Status
bob@wiley.com	Bob	Yes	Access Code created and email queued for delivery.
chris@wiley.com	Chris	Yes	Access Code created and email queued for delivery.
leah@wiley.com	Leah	Yes	Access Code created and email queued for delivery.

Create a Five Behaviors Comparison Report

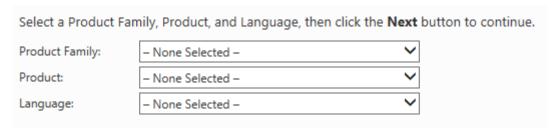
Use the steps below to create a comparison between two (2) individuals.

Generate

Saver If you wish to create many comparison reports between many individuals at one time, do not use the steps below, but instead use the tool under Manage Reports ▶ Batch Functions called Create/Generate Comparison Reports.

Steps for creating a Comparison Report between two (2) individuals:

- 1. To begin, choose Manage Reports → Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



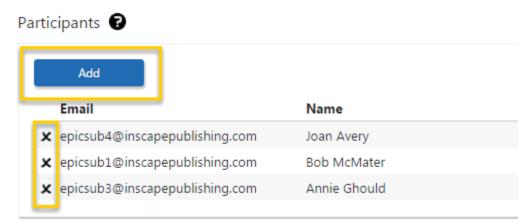
Tip: Set your default language at: View/Edit Account Information

3. Press the **Add** button to begin adding participants to the report.



Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.



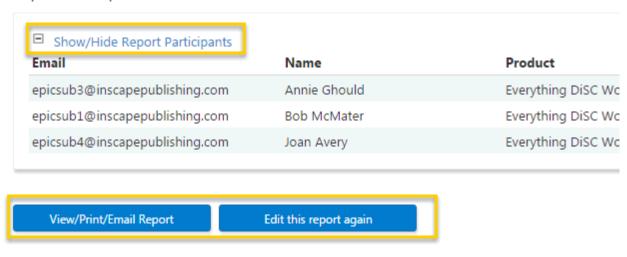
- 4. Press the **Next** button.
- 5. EPIC charges zero (0) credits for this report. Press the **OK** button to continue.

The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign

to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants

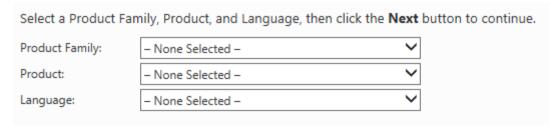


Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Create a Five Behaviors of a Cohesive Team Progress Report

Use this process to create a new Five Behaviors of a Cohesive Team Progress report by selecting your initial Five Behaviors Team. You can remove team members or add additional team members by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account.

- 1. To begin, choose Manage Reports ▶ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

EPIC displays a message to let you know that this is <u>not</u> the correct way to add someone to an existing team and offers you a link to begin adding a team member:

▲ Caution: You are about to create an entirely new team report. If you are trying to add new team members to an existing team, click here to find that team's report and then click Edit.

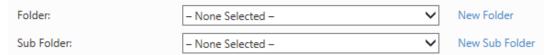
3. In the **Report Options** section, you can uncheck boxes if you would like EPIC to exclude sections of the report in the generated version. You can easily include and exclude report sections each time you generate the report, so there is no wrong choice.

The report sections example shown here is for The Five Behaviors of a Cohesive Team. Report sections vary by product.

Report Options

Check a box to display an option in the report.
Check All Uncheck All
✓ Introduction
■ Building Trust
✓ Mastering Conflict
Achieving Commitment
✓ Focusing on Results
Strengths and Challenges

- 4. Since you are creating a report on the progress of an existing team, you must now search for and select that existing team. You are able to choose Five Behaviors teams and previously completed Progress Reports in this step. In order for either of these reports to be available for you to choose, they must be a completed state; there must be at least three (3) team members with completed assessments and those three (3) team members must be included in the report. Edit the original team if you need to change the include/exclude option for any of the team members before creating a Progress Report using the team.
- 5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

6. Team Name

A team name is required for Five Behaviors reports, and appears on the cover of each report. Use a unique name for each team to easily differentiate between teams when searching for similar reports.

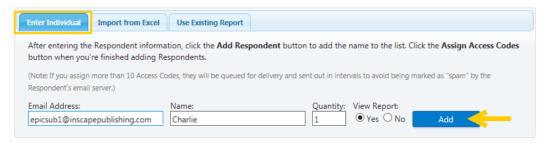
Team Name:	Best Workgroup Ever

Each time you create a new Progress Report for a team, you could include a month and year at the end to differentiate between similarly named team reports in EPIC. This will allow you to more easily search for and select the team later when you print the completed reports.

- 7. Choose **Delivery and Auto Reminder Options**
- 8. Use one of the three available methods to add new team members who will receive an Access Code Email to complete their online assessment. These added team members will be asked the Five Behaviors team-related assessment questions, but will be asked to clarify whether or not they participated in the last team assessment, and then will be opted out of any questions related to the team's progress.

1. Enter Individual Respondents

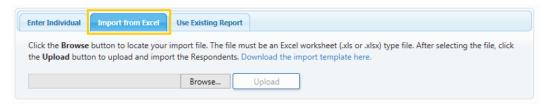
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

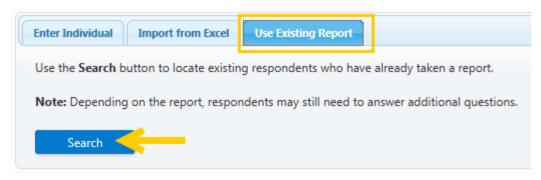
Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



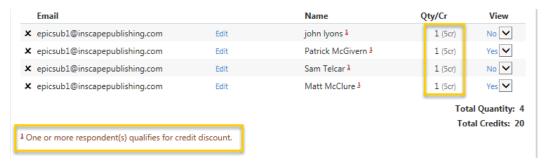
3. Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



- When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them.
- When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



9. Respondent List

As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 10. Press the **Next** button to continue.
- 11. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign \oplus to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

Respondents 2

□ Show/Hide Email	Name	View	Status
bob@wiley.com	Bob	Yes	Access Code created and email queued for delivery.
chris@wiley.com	Chris	Yes	Access Code created and email queued for delivery.
leah@wiley.com	Leah	Yes	Access Code created and email queued for delivery.

Create Everything DiSC Reports

Choose a product below to see instructions for creating a specific Everything DiSC (ED) product.

Individual Reports

Individual reports are those which are unique to the person completing the assessment. A unique access code is created for each report created, and one person's online assessment responses are used to create the report content.

- **ED Workplace**
- **ED Sales**
- **ED Management**
- **ED Work of Leaders**
- **ED 363 for Leaders**

Group, Facilitator and Team Reports

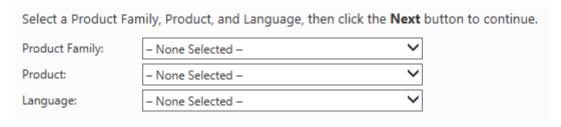
EPIC creates a unique access code for each new group report you create. Group reports are created by adding people with a completed individual report (from those listed above) to a group. These reports can be used to compare different combinations of individuals, and as a group overview.

- **ED Work of Leaders Group Report**
- **ED Work of Leaders Facilitator Report**
- **ED 363 for Leaders Facilitator Report**
- **ED Group Culture Report**
- **ED Facilitator Report**
- **ED Comparison Report**
- **ED Team View**

Create an Everything DiSC Workplace, Sales, Management, or Work of Leaders Report

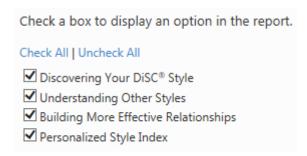
Use this process to create a new Everything DiSC Workplace, Sales, Management or Work of Leaders report by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account.

- 1. To begin, choose Manage Reports ▶ Create a New Report/Issue Access Codes
- 2. **Product Family, Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

- 3. Choose a **Creation Method**:
 - Choose Assign Access Code(s) for an Online Product/Report to send an email to Respondents which includes a link to their online assessment.
 - Choose Enter Tally Box scores to produce a report (available for DiSC Classic Products) and enter scores from completed 28box DiSC family profiles to create an electronic report.
 - Create an Access Code Extract File: EPIC creates an Access Code spreadsheet in your EPIC account. (See More...)
- 4. **Select Options** for your report(s). Report Options vary by product, and only options which are applicable to the product with which you are working are displayed.
 - Report Options Section: Choose how the completed profile looks when viewed online or printed from EPIC.
 - Report Sections: displays a list of possible report sections for the chosen product. The example below shows the report sections for ED Workplace:



Product Tailoring: choose your pre-designed tailoring to apply.

Choose a tailored version of the report from the list, or choose "None Selected" to use the standard Report.

No page 7 - Overview of DiSC Styles

- See Manage Report Tailoring to set up or edit product tailoring for a report.
- MyEverythingDiSC.com Options: Available for Everything DiSC products.
- 5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

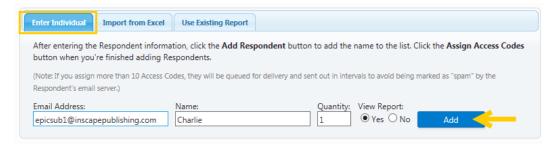
Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

- 6. Choose **Delivery and Auto Reminder Options**
- 7. Use one of the three available methods to add Respondents who will receive an Access Code Email to complete their online assessment.

1. Enter Individual Respondents

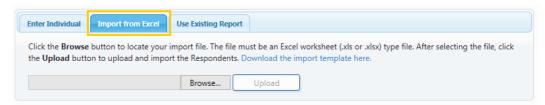
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

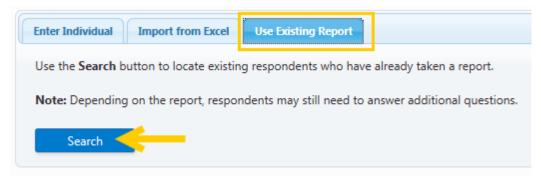
Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



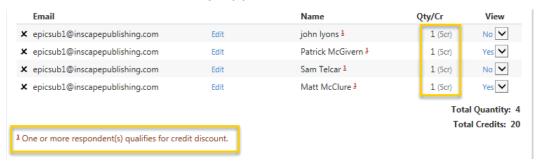
3. Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



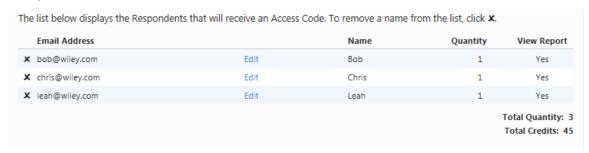
 When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them. When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



8. Respondent List

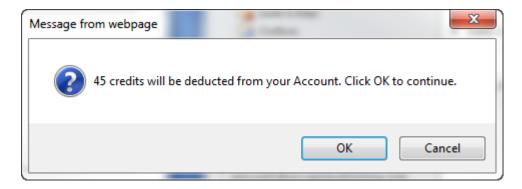
As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 9. Press the **Assign Access Codes** button to continue.
- 10. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



11. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign \oplus to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

Respondents 2

☐ Show/Hide Email	Name	View	Status
bob@wiley.com	Bob	Yes	Access Code created and email queued for delivery.
chris@wiley.com	Chris	Yes	Access Code created and email queued for delivery.
leah@wiley.com	Leah	Yes	Access Code created and email queued for delivery.

Create a Group, Team or Facilitator Report

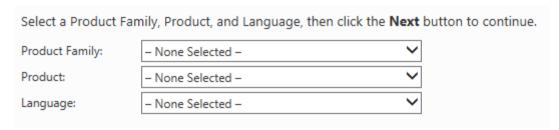
Use the steps below to create any of the following reports in EPIC.

Everything DiSC Reports:

- ED Work of Leaders Group Report
- ED Work of Leaders Facilitator Report
- ED Group Culture Report
- ED Facilitator Report
- ED Team View

DiSC Classic Reports:

- DiSC Classic Group Culture Report
- DiSC Classic Facilitator Report
- DiSC Classic Team View
- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

3. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports. Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

4. Enter a **Report Name** for products with this option. The report name does not appear on the cover of the report, but can be very useful to you later if you want to search for the report to edit or print it. Report Names can be changed in EPIC while editing the report.

Report Name:	HR Workgroup

5. Press the **Add** button to begin adding participants to the report.

Participants

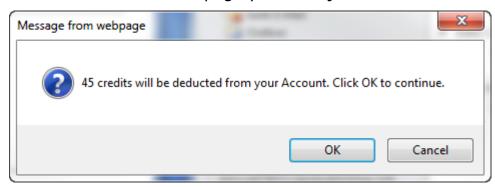


Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.



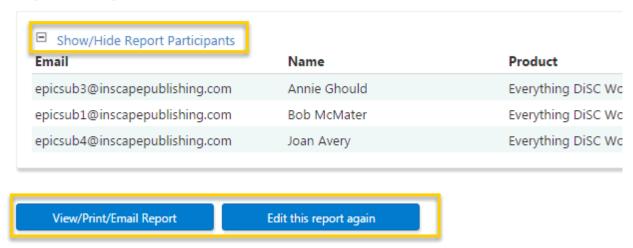
- 6. Press the **Next** button.
- 7. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign \oplus to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants

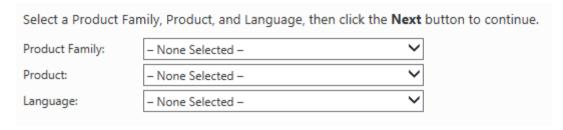


Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Create an Everything DiSC 363 for Leaders Report

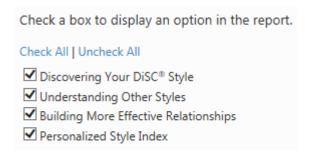
Use this process to create a new Everything DiSC 363 for Leaders report for either a new Leader or one who has already completed a profile in your EPIC account. You can add Raters for a leader by entering individual names and email addresses or by importing a spreadsheet containing the names and email addresses.

- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

- 3. Choose a **Creation Method**:
 - Choose Assign Access Code(s) for an Online
 Product/Report to send an email to Respondents which includes a link to their online assessment.
 - Choose Enter Tally Box scores to produce a report (available for DiSC Classic Products) and enter scores from completed 28box DiSC family profiles to create an electronic report.
 - Create an Access Code Extract File: EPIC creates an Access Code spreadsheet in your EPIC account. (See More...)
- Select Options for your report(s). Report Options vary by product, and only options which are applicable to the product with which you are working are displayed.
 - **Report Options Section:** Choose how the completed profile looks when viewed online or printed from EPIC.
 - Report Sections: displays a list of possible report sections for the chosen product. The example below shows the report sections for ED Workplace:

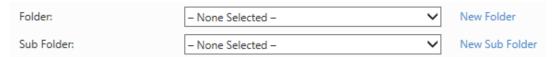


Product Tailoring: choose your pre-designed tailoring to apply.

Choose a tailored version of the report from the list, or choose "None Selected" to use the standard Report.

No page 7 - Overview of DiSC Styles

- See Manage Report Tailoring to set up or edit product tailoring for a report.
- MyEverythingDiSC.com Options: Available for Everything DiSC products.
- 5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

- 6. Choose **Delivery and Auto Reminder Options**
- 7. Use one of two methods to add the Leader for this report. You can (1) Enter a name and email address for the Leader, or (2) press the **Use**an existing report as the Leader link to search for and select a person with a completed Everything DiSC report in your EPIC account.



8. **Add Raters** by either entering information for individual Raters, or by using the **Import from Excel** tab to import a spreadsheet of raters.

What are the Rules for Adding Raters?

The Everything DiSC 363 for Leaders profile divides raters into 4 categories: Manager, Peer/Coworker, Direct Report, and Other. If you use one of these categories when assigning access codes, a minimum number of Raters in the category need to respond before the report can be generated. You do not need to have the minimum number in each category to assign the access codes since Raters can be added at a later date using the Edit function. The current minimums are:

Manager: 1

Peer: 2

• Direct Report: 2

Other: 2

(Note: You do not need to use all of the rater categories)

When you retrieve a report for printing (View/Print/Email), EPIC checks the minimum rater requirements. If the minimum number of Raters have not completed responding, the Report Status icon will be displayed. Click on the Report Status link to determine why the report cannot be generated.



Report Status

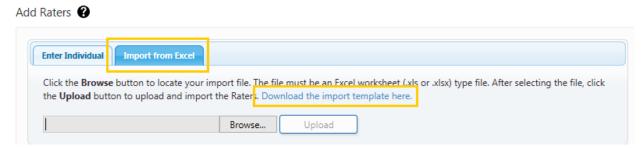
In cases where you want to generate the report and the minimum has not been reached (or may never be reached) you can use the Edit function to change the rater category for a rater or use the Include function to temporarily remove the rater's response from the report.

Import Raters Saver



Press the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



Rater List

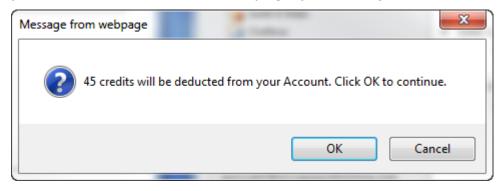
As you add Raters using each of the possible ways, EPIC builds a Rater List.



Press the "X" at the beginning of a row to delete the Rater from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Rater Quantity** at the bottom of the list.

- 9. Press the **Next** button to continue.
- 10. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



11. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page. The **confirmation page** displays a summary of the product you just created, the Leader and Raters who will receive an Access Code email, and EPIC credit activity associated with this transaction.



In the **Added Raters** section, press the plus sign $\ \ \ \ \ \ \$ to the left of the **Show/Hide** link to open the section and view the list of Raters. The **Status** column shows Access Code creation and email delivery information.



NOTE: If you added more than 9 Raters or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

Create an Everything DiSC 363 for Leaders Facilitator Report

- 1. To begin, choose Manage Reports ▶ Create a New Report/Issue Access Codes
- 2. In the **Report Options** section, choose which sections of the report you wish to exclude by unchecking

Report Options

	Check a box to display an option in the report.
	Check All Uncheck All
	✓ Introduction
	✓ Group Summary
	✓ Strengths & Challenges
	☑ Data by Rater
	☑ Data by Item
L	✓ Leader Snapshots
poxes.	

3. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.

Folder:	– None Selected –	~	New Folder
Sub Folder:	– None Selected –	~	New Sub Folder

Saver Folders are the recommended way to search for reports. Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

4. Enter a **Report Name** for products with this option. The report name does not appear on the cover of the report, but can be very useful to you later if you want to search for the report to edit or print it. Report Names can be changed in EPIC while editing the report.

Report Name:	HR Workgroup	
•		

5. Add a minimum of two (2) completed ED 363 Leader reports to create the ED 363 for Leaders Facilitator report.

Press the **Add** button to begin adding participants to the report.

Participants

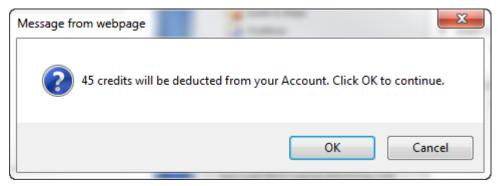


Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.



- 6. Press the **Next** button.
- 7. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.

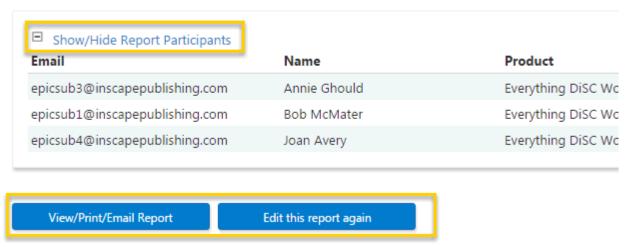


The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign

to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants



Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Create an Everything DiSC Comparison Report

Use the steps below to create a comparison between two (2) individuals.

Generate

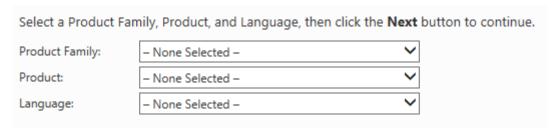
Comparison Reports

Page 16

Comparison Reports

Steps for creating a Comparison Report between two (2) individuals:

- 1. To begin, choose Manage Reports → Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

3. Press the **Add** button to begin adding participants to the report.



Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.



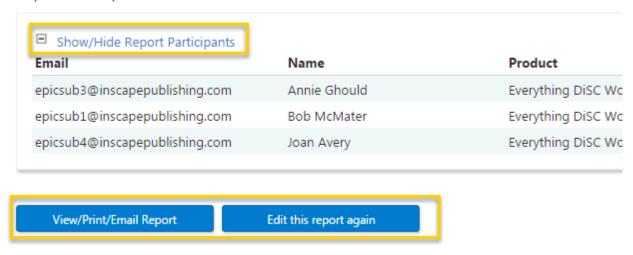
- 4. Press the **Next** button.
- 5. EPIC charges zero (0) credits for this report. Press the **OK** button to continue.

The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign

to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants



Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Create DiSC Classic Reports

Choose a product below to see instructions for creating a specific DiSC Classic product.

Individual Reports

Individual reports are those which are unique to the person completing the assessment. A unique access code is created for each report created, and one person's online assessment responses or Tally Box Scores are used to create the report content.

DiSC Classic 1.0 (including Quick Views)

DiSC Classic 2.0

DiSC Classic 2 Plus

DISC PPSS General Characteristics

Group, Facilitator and Team Reports

EPIC creates a unique access code for each new group report you create. Group reports are created by adding people with a completed individual report (from those listed above) to a group. These reports can be used to compare different combinations of individuals, and as a group overview.

DiSC Classic Group Culture Report

DiSC Classic Facilitator Report

DiSC Classic Team View

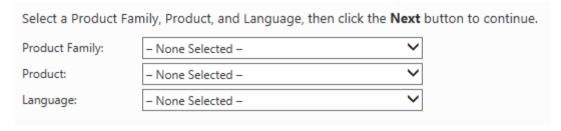
Create DiSC Classic 1.0 and DiSC Classic 2.0 Reports

You can create new reports by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account. This set of steps results in an Access Code email to the Respondents containing a link to an online assessment.

To see instruction for creating DiSC Classic reports by entering Tally Box Scores, click here.

Create New Reports and Send Online Assessment Emails to Respondents

- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

- 3. Choose a **Creation Method**:
 - Choose Assign Access Code(s) for an Online Product/Report to send an email to Respondents which includes a link to their online assessment.
 - Choose **Enter Tally Box scores to produce a report** (available for DiSC Classic Products) and enter scores from completed 28-box DiSC family profiles to create an electronic report.
 - Create an Access Code Extract File: EPIC creates an Access Code spreadsheet in your EPIC account. (See More...)
- 4. Select **Report Options**, **Report Version** (when available), and **Response Style** for this set of reports.

In the **Report Options** section, you can include Graphs 1 and 2 and Tally Box Scores when this feature has been enabled by your Authorized Partner.

For some DiSC Classic reports, you will see the **Report Version** section, where you can choose to have EPIC default to the Full Report

or a Short version of the Report when you generate the report for viewing/printing. You are able to override this default setting each time you generate the report, so there is no wrong choice.

Check a box to display an option in the report. Check All | Uncheck All Graphs 1 and 2 Tally Box Scores Report Version Choose the Report Version you would like to use when the report generates. Full Report Short Report Choose the Response Style Choose the Response Style you would like to use for this report. Word Version Phrase Version

In the **Response Style** section, you can choose to present the Respondents with either a Word Version or Phrase Version of the online assessment.

(?) What's the difference between Word version and Phrase version?

What's the difference between Word version and Phrase version?

There are two response style options for DiSC Classic 1, DiSC Classic 2.0, DiSC Classic 2 Plus and DiSC PPSS.

Word Version - The respondent is presented with four words from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

Phrase Version - The respondent is presented with four phrases from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

The phrase response option allows you to bring DiSC to a broader range of learners. Written at a sixth-grade reading level, the phrase responses provide an alternative to the traditional word response format.

When assigning access codes for *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS*, you'll have an option to "Select a Response Style for the report" on the Select Report Features screen. If you'd like the respondent to have the word version, leave the response style on the default "Word Version." If you want the respondent to have the phrase version, simply select "Phrase Version."

Both the word or phrase response version will produce the same *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS* report and both response style reports can be used when generating group or comparison reports.

5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

- 6. Select **Delivery and Auto Reminder Options**
- 7. Use one of the three available methods to add Respondents who will receive an Access Code Email to complete their online assessment.

Enter Individual Respondents

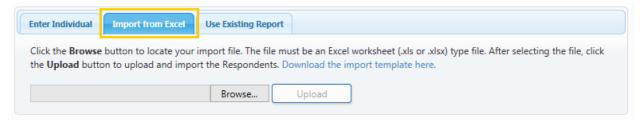
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



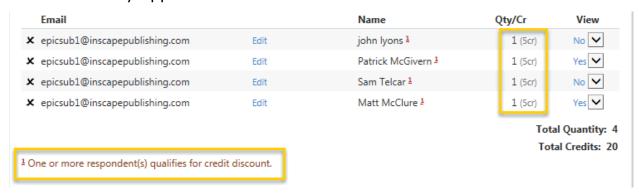
Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



 When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them. When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Respondent List

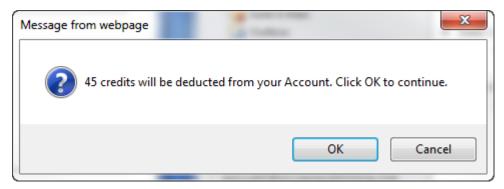
As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 8. Press the Assign Access Code(s) button.
- Confirm the credit deduction by pressing the OK button, or press Cancel to return to the page you were just on.



10. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign \oplus to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

Respondents 2

□ Show/Hide Email	Name	View	Status
bob@wiley.com	Bob	Yes	Access Code created and email queued for delivery.
chris@wiley.com	Chris	Yes	Access Code created and email queued for delivery.
leah@wiley.com	Leah	Yes	Access Code created and email queued for delivery.

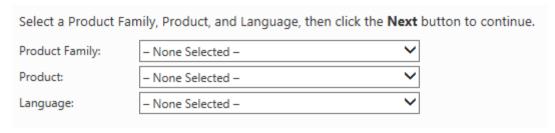
Create DiSC Classic 2 Plus Reports

You can create new reports by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account. This set of steps results in an Access Code email to the Respondents containing a link to an online assessment.

To see instruction for creating DiSC Classic reports by entering Tally Box Scores, click here.

Create New Reports and Send Online Assessment Emails to Respondents

- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family**, **Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

- 3. Choose a Creation Method:
 - Choose Assign Access Code(s) for an Online Product/Report to send an email to Respondents which includes a link to their online assessment.
 - Choose Enter Tally Box scores to produce a report (available for DiSC Classic Products) and enter scores from completed 28box DiSC family profiles to create an electronic report.
 - Create an Access Code Extract File: EPIC creates an Access Code spreadsheet in your EPIC account. (See More...)
- 4. Select **Report Options**, **Response Style**, and **Supplemental Reports** for the reports you are creating.

In the **Report Options** section, check the boxes for the sections of the report you would like to be included in generated reports by default. You are able to override this default setting each time you generate the report, so there is no wrong choice.

In the **Response Style** section, you can choose to present the Respondents with either a Word Version or Phrase Version of the online assessment.

What's the difference between Word version and Phrase version?

There are two response style options for DiSC Classic 1, DiSC Classic 2.0, DiSC Classic 2 Plus and DiSC PPSS.

Word Version - The respondent is presented with four words from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

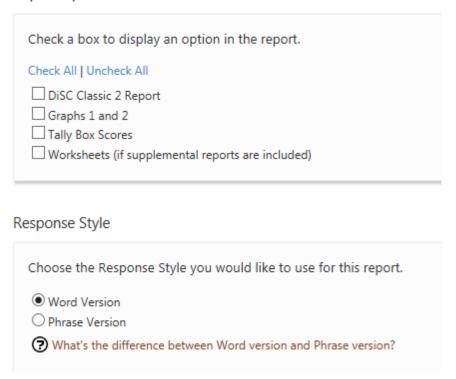
Phrase Version - The respondent is presented with four phrases from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

The phrase response option allows you to bring DiSC to a broader range of learners. Written at a sixth-grade reading level, the phrase responses provide an alternative to the traditional word response format.

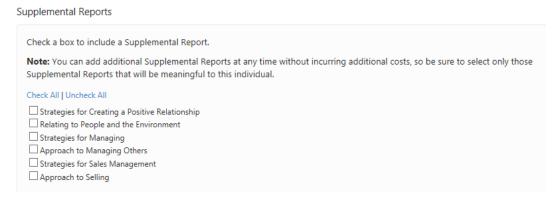
When assigning access codes for *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS*, you'll have an option to "Select a Response Style for the report" on the Select Report Features screen. If you'd like the respondent to have the word version, leave the response style on the default "Word Version." If you want the respondent to have the phrase version, simply select "Phrase Version."

Both the word or phrase response version will produce the same *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS* report and both response style reports can be used when generating group or comparison reports.

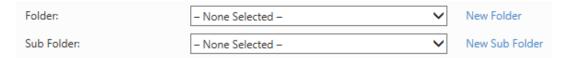
Report Options



Supplemental Reports for DiSC Classic 2 Plus will be added to the end of the report. You are able to add additional reports at any time, so if you are going to allow this set of Respondents to view their report online once they complete the assessment, be sure to only include the Supplemental Reports you wish them to see at this time.



5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

- 6. Select **Delivery and Auto Reminder Options**
- 7. Use one of the three available methods to add Respondents who will receive an Access Code Email to complete their online assessment.

Enter Individual Respondents

Enter an email address and a name for a Respondent, then press the Add... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).

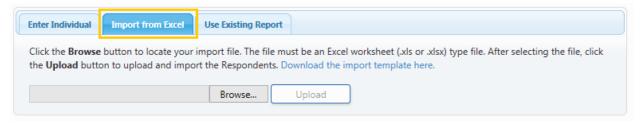


Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.



Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



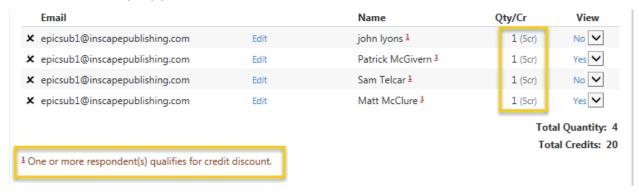
Use Existing Report

Saver When available, select the Use Existing Report tab, then use the **Search** button to search for and select Respondents with completed profiles.



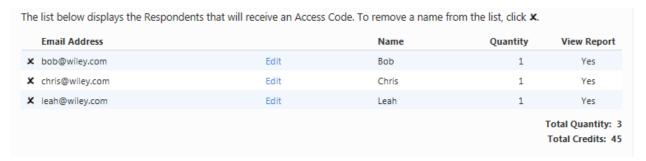
- When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them.
- When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Respondent List

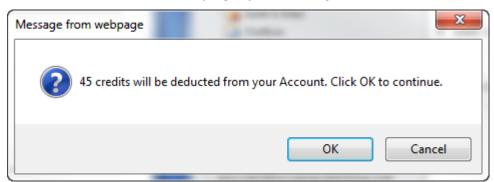
As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 8. Press the Assign Access Code(s) button.
- 9. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



10. Create a custom email subject line and/or message for this set of Access Code emails by pressing OK, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the Cancel button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign $\ \, \boxdot$ to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.



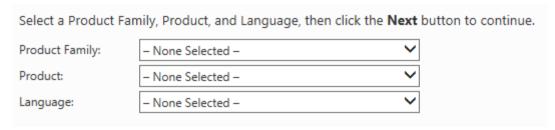
Create DiSC PPSS General Characteristics Reports

You can create new reports by entering individual names and email addresses, by importing a spreadsheet containing the names and email addresses, or by selecting someone with an existing, completed report in your EPIC account. This set of steps results in an Access Code email to the Respondents containing a link to an online assessment.

To see instruction for creating DiSC Classic reports by entering Tally Box Scores, click here.

Create New Reports and Send Online Assessment Emails to Respondents

- 1. To begin, choose Manage Reports ➤ Create a New Report/Issue Access Codes
- 2. **Product Family, Product** and **Language** selections are required before you can continue. Make your selections and press **Next**.



Tip: Set your default language at: View/Edit Account Information

- 3. Choose a Creation Method:
 - Choose Assign Access Code(s) for an Online Product/Report to send an email to Respondents which includes a link to their online assessment.
 - Choose Enter Tally Box scores to produce a report (available for DiSC Classic Products) and enter scores from completed 28box DiSC family profiles to create an electronic report.
 - Create an Access Code Extract File: EPIC creates an Access Code spreadsheet in your EPIC account. (See More...)
- 4. Select **Report Options**, **Graph Style**, **Response Style**, and **Supplemental Reports** for the reports you are creating.

In the **Report Options** section, check the boxes for the sections of the report you would like to be included in generated reports by default. You are able to override this default setting each time you generate the report, so there is no wrong choice.

In the **Graph Style** section, choose which style of chart/graph you would like to include.

In the **Response Style** section, you can choose to present the Respondents with either a Word Version or Phrase Version of the online assessment.

What's the difference between Word version and Phrase version?

There are two response style options for DiSC Classic 1, DiSC Classic 2.0, DiSC Classic 2 Plus and DiSC PPSS.

Word Version - The respondent is presented with four words from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

Phrase Version - The respondent is presented with four phrases from which he/she chooses one that is "Most Like Me" and one that is "Least Like Me"

The phrase response option allows you to bring DiSC to a broader range of learners. Written at a sixth-grade reading level, the phrase responses provide an alternative to the traditional word response format.

When assigning access codes for *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS*, you'll have an option to "Select a Response Style for the report" on the Select Report Features screen. If you'd like the respondent to have the word version, leave the response style on the default "Word Version." If you want the respondent to have the phrase version, simply select "Phrase Version."

Both the word or phrase response version will produce the same *DiSC Classic 1.0*, *DiSC Classic 2.0*, *DiSC Classic 2 Plus* or *DiSC PPSS* report and both response style reports can be used when generating group or comparison reports.

Report Options

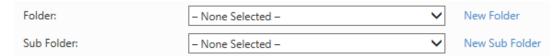
Check a box to display an option in the report.		
Check All Uncheck All		
☐ Highlights		
Graphs 1 and 2		
Graph 3		
Narrative		
Tendencies		
Continuum		
☐ Worksheets (if supplemental reports are included)		
Graph Style Choose the Graph Style you would like to use for this report.		
○ Line Chart ■ 2D Bar Graph		
3D Bar Graph		
3 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		
Response Style		
Choose the Response Style you would like to use for this report.		
Word Version		
O Phrase Version		
What's the difference between Word version and Phrase version?		

Supplemental Reports for DiSC PPSS General Characteristics will be added to the end of the report. You are able to add additional reports at any time, so if you are going to allow this set of Respondents to view their report online once they complete the assessment, be sure to only include the Supplemental Reports you wish them to see at this time. Note that four (4) credits are charged per Supplemental Report added, and that this credit charge is per Respondent or person.

Supplemental Reports

Check a box to include a Supplemental Report.
Check All Uncheck All
Strategies for Creating a Positive Relationship (4 Credits) Relating to People and the Environment (4 Credits) Strategies for Managing (4 Credits) Approach to Managing Others (4 Credits) Strategies for Sales Management (4 Credits) Approach to Selling (4 Credits)

5. **Choose a folder** and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



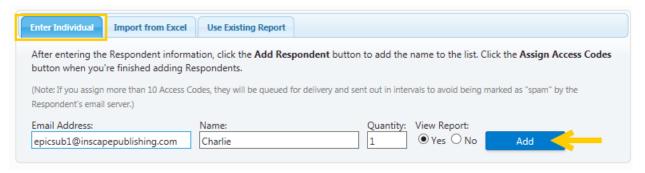
Saver Folders are the recommended way to search for reports. Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

- 6. Select **Delivery and Auto Reminder Options**
- 7. Use one of the three available methods to add Respondents who will receive an Access Code Email to complete their online assessment.

Enter Individual Respondents

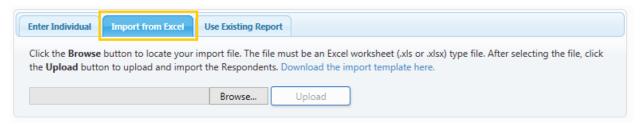
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



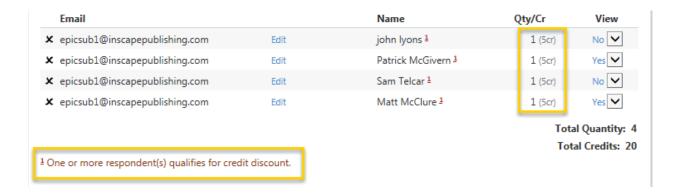
Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



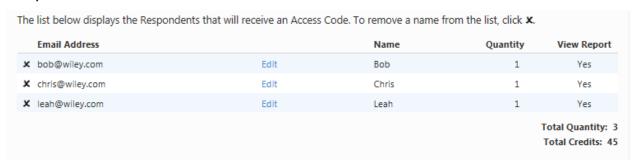
- When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them.
- When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Respondent List

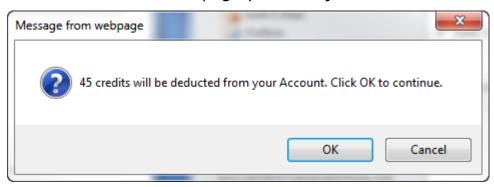
As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

- 8. Press the Assign Access Code(s) button.
- 9. **Confirm the credit deduction** by pressing the **OK** button, or press **Cancel** to return to the page you were just on.



10. Create a custom email subject line and/or message for this set of Access Code emails by pressing **OK**, or press cancel to have EPIC send the default email message. Once you are done creating your custom message, or after you have pressed the **Cancel** button, EPIC displays a confirmation page.

The **confirmation page** displays a summary of the product you just created, the Respondents who will receive an Access Code email, and EPIC credit activity associated with this transaction.



Press the plus sign $^{\oplus}$ to the left of the **Details** link to open the **Details** section and view the list of Respondents. The **Status** column shows Access Code creation and email delivery information.

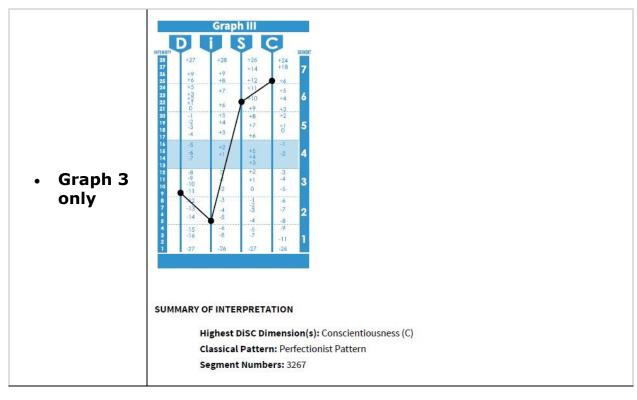
NOTE: If you added more than 10 Respondents or used the Future Delivery option (Delivery Options for Access Codes), the status column will indicate that the Access Code was created and email has been queued for delivery.

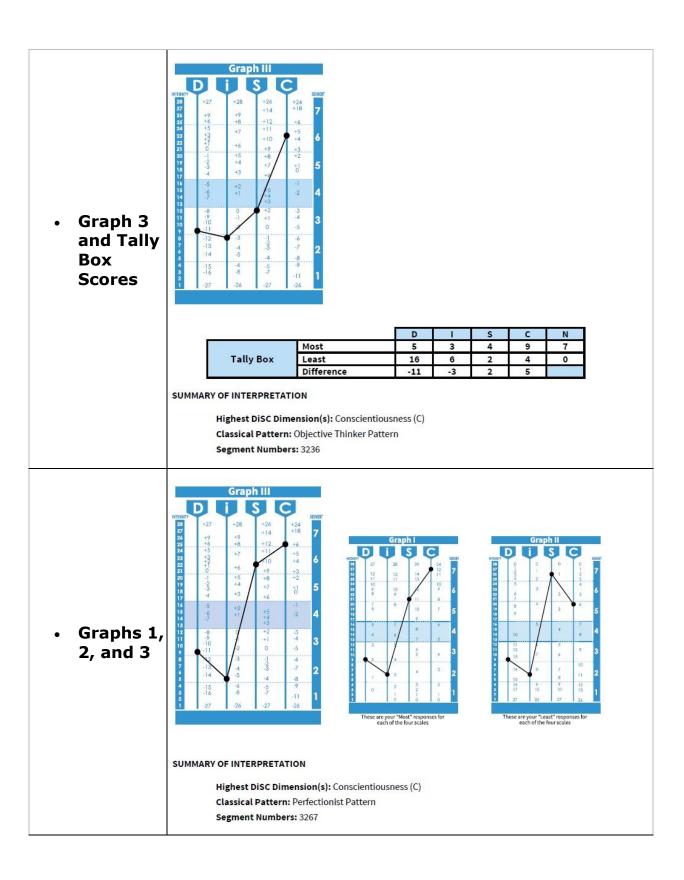


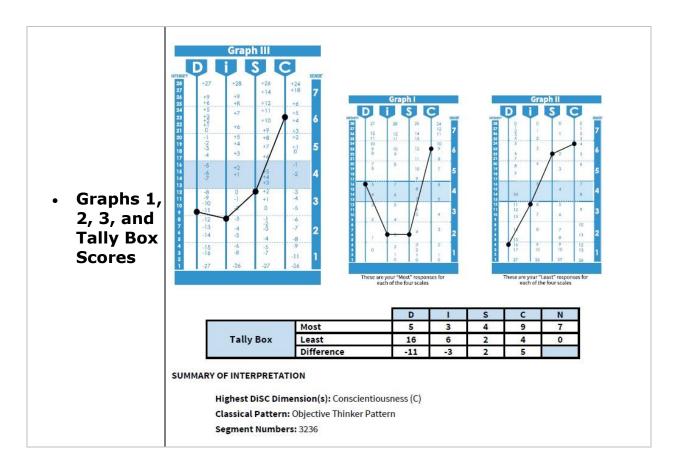
Graphs 1 and 2 and Tally Box Scores

Check a box to display an option in the report.
Check All Uncheck All
Graphs 1 and 2
☐ Tally Box Scores

The Scoring and Data Analysis Page that is displayed at the end of DiSC Classic 1.0, DiSC Classic 2, and DiSC Classic 2 Plus reports can be generated in four (4) different configurations:







Certain Report Options can be applied or removed for a report at any time using one of the following EPIC functions:

- Edit Existing Reports: Use the Change Report Options/Content button to apply or remove options for a selected report. The report will retain these settings.
- **Batch Functions Edit Report Options**: Apply or remove options for many reports. The affected reports will retain these settings.
- **View/Print/Email Completed Reports**: Apply or remove options for a selected report. These settings are retained for this round of report generation.
- **Batch Functions Generate Reports for Download**: Apply or remove options for many reports. These settings are retained for this round of report generation.

See Also: DiSC Classic Graph 1 and 2 Feature in Sub Account Settings.

Extract File

Access Code Extract Files allow you to download Access Codes in an Excel spreadsheet for individual EPIC profiles instead of distributing the Access Codes via individual emails to Respondents. Wiley Partner Care must activate this feature in your EPIC account before it is displayed during Access Code creation for applicable products.

It is critical that you, the administrator, maintain the data privacy requirements of the EPIC system and do not assign the same Access Code to more than one (1) individual. Failure to maintain data privacy requirements causes a serious breach of the Data Protection Policy.

Create an Access Code Extract File

Go to Manage Reports > Create a New Report/Issue Access Codes, select a Product, Product Family and Language, and press Next.

Choose **Create an Access Code Extract File** from the **Select Creation Method** section.

Select Creation Method
Select a method for creating the report and then click the Next button below.

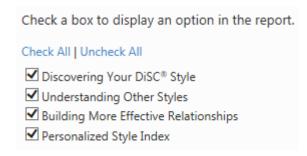
Assign Access Code(s) for an Online Product/Report

Create an Access Code Extract file

Select Report Options for the group of Access Codes you wish to create, then press **Next**. More on This Topic

Select Options for your report(s). Report Options vary by product, and only options which are applicable to the product with which you are working are displayed.

- **Report Options Section:** Choose how the completed profile looks when viewed online or printed from EPIC.
 - Graphs 1 and 2 and Tally Box Scores.
 - Report Sections: displays a list of possible report sections for the chosen product.



- **Response Style:** A phrase version of the online assessment is available for some DiSC Classic products.
- Product Tailoring: choose your pre-designed tailoring to apply.

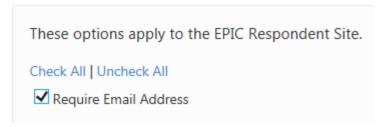
Choose a tailored version of the report from the list, or choose "None Selected" to use the standard Report.



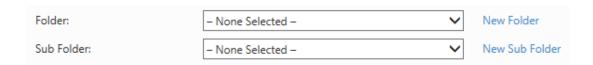
- See Manage Report Tailoring to set up or edit product tailoring for a report.
- MyEverythingDiSC.com Options: Available for Everything DiSC products.
- **Supplemental Reports**: Available for DiSC PPSS Products (credit charges apply).

Note: For Extract Files Access Codes, you have the option to require that the Respondent enter an email address. In the **Respondent Site Options** section, check the **Require Email Address** box to enable this option.

Respondent Site Options



Choose a Folder and Subfolder in which to store the Access Codes.



Choose **Yes** to allow the Respondent to view their report online once they complete their assessment.

Enter the Report Quantity. The Total Credits to be charged are automatically calculated.

Press the **Create Report** button and confirm the credit deduction.

Download an Access Code Extract File

Immediately following Access Code extract file creation, select the **Download File** button and save the extract file to your computer.

Your Access Code Extract File has been created. Click the **Download File** button to download the file.



To download an extract file at any time, choose **Manage Reports Download Access Code Extract File** and press the **Download** link for any row.

Date	Product	Language	Quantity	Credits	
10/14/2015 3:28 PM	Everything DiSC Workplace Profile	English	3	45	Download
8/31/2015 9:47 AM	Everything DiSC Workplace Profile	English	1	15	Download
4/22/2015 3:46 PM	Everything DiSC Sales Profile	English	10	250	Download
1/22/2015 12:56 PM	Everything DiSC Workplace Profile	Danish	1	30	Download
6/3/2014 8:59 AM	Everything DiSC Sales Profile	English	2	50	Download

Use Existing Respondent's Data to Create a New Report

While creating new reports/Access Codes, you can select a Respondent with an existing, completed report and use their information to create a new report and send them a new online assessment. Go to the Create A New Report Issue Access Codes help page and choose a product to see help specific to your needs.

- Check out the **2015 Leap Forward Program**: a cost-effective way to migrate your clients from DiSC Classic to Everything DiSC!
- Everything DiSC report using the **Use Existing Report** tab, not only is the Respondent's name and email address carried forward, but the Respondent will only be required to answer the product-specific questions for the report and will not have to retake the DiSC Adaptive Testing ("AT") portion of the assessment again. The Respondent's original DiSC style is automatically carried forward to the new report.
- Saver When you select a Respondent with an existing, completed DiSC Classic report using the **Use Existing Report** tab, you will not need to enter the Respondent's information into EPIC again, and the Respondent will be given a entirely new assessment.

Use an Existing Report to Create a New Report

Start with the Create a New Report Issue Access Codes function. During the step in this process where you select Respondents to add to this set of new Access Codes, select the **Use Existing Report** tab to search for and select Respondents with completed reports.

Use an existing, completed Everything DiSC 363 for Leaders report to create a NEW EverythingDiSC 363 for Leaders report, and you'll be able to assign all new Raters for a Leader, but the Leader responses will be carried forward to the new report. the Leader will not be required to retake their online assessment.

Start with the Create a New Report Issue Access Codes function, and instead of entering the email address and name of the new Leader, use the link just below the email address to search for and select an existing, completed ED 363 Leader profile.



Use an existing Group, Team or Facilitator Report to create a new Group, Team or Facilitator Report

To take an Everything DiSC or DiSC Classic Group, Team, or Facilitator Report and use its Respondents to create a new Group, Team or Facilitator Report containing the same group of Respondents, start with the **Edit Existing Reports** function, choose the report you wish to edit, then use the **Advanced Options** section to select the report and press the **Use existing data for new report button**. On the final page displayed after you have created the new report, you can press the **Edit this report again** button to add or remove report Participants. Go to the help for this function.

Edit Existing Reports

Choose a product below for instructions on editing the family of related reports using EPIC's **Edit Existing Reports** function.

Saver Note that these instructions are for editing reports one at a time, but that you can use Batch Edit Report Options to select a group of reports and apply similar changes to the whole group at one time.

Everything DiSC Reports

ED Workplace, Sales, Management and Work of Leaders Reports

ED 363 for Leaders Reports

ED Group, Team and Facilitator Reports

ED Comparison Reports

Five Behaviors Reports

Five Behaviors of a Cohesive Team

Five Behaviors Progress Reports

Five Behaviors Comparison Reports

Five Behaviors Types Version Beta

DiSC Classic Reports

DiSC Classic 1.0, 2.0, and 2 Plus

DISC PPSS General Characteristics

DiSC Classic Group, Team and Facilitator Reports

Edit Five Behaviors Reports

Edit Existing Five Behaviors Team

Add Team Members

Include or Exclude Team Members

Change an Individual's Name or Email Address

Permanently Remove Team Members from EPIC

Edit the Annotated Team Report

For each Five Behaviors product you create, EPIC automatically creates a parent record, the Annotated Team Report (ATR), which both acts as the program facilitator's overview of the team's collective data, and ties all of the team member records together in EPIC. You can search for and select the Annotated Team Report to make changes to the parent record, and also use this parent record as a quick and easy link to the individual team member reports.

To make changes to the entire team, edit this parent record using the following process.

Locate the Annotated Team Report You Wish to Edit

From menu Manage Reports • Edit Existing Reports, locate the Annotated Team Report Access Code, identified by the Report summary link in the Participants field as shown below. Press the Edit link to edit the team report.



Change Folder or Team Name

Choose or create a folder or subfolder and/or enter a new name for the existing Five Behaviors Team. Press the **Next** button to save your changes.

Add Team Members

Add Team Members using one of the three methods:

Enter Individual Respondents

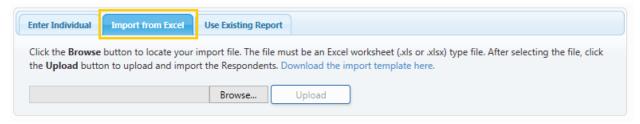
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



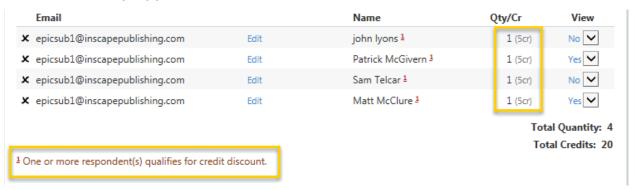
Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



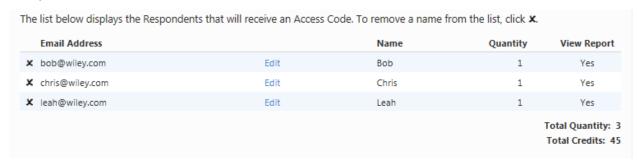
 When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them. When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Respondent List

As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

Once you have populated the Respondent List with all of the team members you wish to add, press the **Next** button. You will be given the option to include a custom email message or subject line, and will then be taken to the confirmation page summarizing your credit transaction. The confirmation page will give you a status of the emails sent to the Respondents (team members) you added.

Edit Individual Team Member Reports

You can search for and select individual team members in one of two (2) ways. Either search for and select the Annotated Team Report using the steps at the top of this page and then edit one of the individual team members listed, or use the Edit Existing Reports function to locate just the report belonging to the individual team member.

Locate and Edit a Team Member from the Annotated Team Report

With the Annotated Team Report displayed, the **Add Team Members** section lists the Respondents and includes the status of their report, whether their report can be viewed online and whether they are included when generating reports.

Click on the **Edit** link for a Respondent, then press the **OK** button to be taken to the page for editing individual Respondent Access Code information and report options.



With the individual team member's information displayed, you can make changes to their name, email address, and gender. You can also choose to include or exclude this member from the generated reports, and change whether the Respondent is able to view their report online.

You can also use the **Change Report Options/Content** button to change which sections of the report the team member is able to see online.

Once you are finished editing the individual team member, you can use the **Edit Five Behaviors** button to return to editing the Annotated Team Report.



Locate and Edit a Team Member from their Individual Report

Use the Edit Existing Reports function to search for and select the individual's Five Behaviors report. Press the Edit link, make the necessary changes to their report, then press Save Changes.

Exclude a Team Member's Data from All Generated Reports

Using either of the methods above to locate and edit an individual team member's report, change the **Include this Team Member in the report?** field.

- With the individual team member's information displayed, change **Include** to **No**. Excluded individuals with pending Access Codes will still be able to complete their assessments, but their data will not be used in the team's reports unless Include is changed back to **Yes**.
- When **Include** is set to **No**, EPIC will not use the individual's assessment data to create any reports, so the **View Online** options should be set to **No** at the same time. EPIC displays a message to ensure these two settings match up.

Remove Team Members from the Annotated Team Report

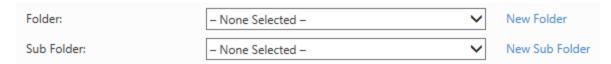
- Pending Access Codes: To permanently remove an individual from a
 Five Behaviors team before the individual has completed their
 assessment, use the Unassign Access Codes/Reclaim Credits function
 to locate the individual's Five Behaviors report and unassign the
 Access Code.
- Completed Access Codes: To permanently remove an individual from a Five Behaviors team after their assessment has been completed, use the Delete Reports function to locate the individual's Five Behaviors report and delete their record from EPIC.

Edit Comparison Reports

Use the steps below to edit both A Five Behaviors and Everything DiSC Comparison Reports.

- 1. Choose Manage Reports → Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
- 4. Make changes to either the folder and sub folder or to the report Participants:

Choose a folder and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

To begin editing Participants for the Comparison Report, you must first delete one of the Participants by pressing the "X" for that row.

Participants You cannot add any more participants. Email Name Product picsub2@inscapepublishing.com Sara King Everything DiSC Sales Profile (English) picsub3@inscapepublishing.com Ethan Jackson Everything DiSC Work of Leaders (English)

With one of the Participants deleted from the original report, the **Add** button is now available. Press the **Add** button to locate and select a second Participant for this report.

Participants

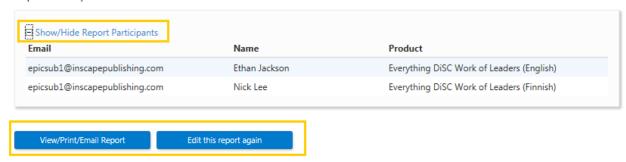


You cannot remove both Participants from the report at the same time. To replace both of the Participants, remove one at a time and add their replacement using the steps above.

5. Once you have made your changes, press the **Next** button.

Your changes have been saved. Press the plus sign \oplus to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants



Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Edit Everything DiSC Reports

Edit Everything DiSC Workplace, Sales, Management and Work of Leaders Reports

See the information below on editing Pending and Completed reports, or use the following steps to beginning editing an Everything DiSC report.

- 1. Choose Manage Reports → Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
 - 4. To edit the Respondent Information section, change as many fields as you wish and then press the **Save Changes** button. (Note that different changes are allowed for Pending vs. Completed Access Codes.)

OR

4. To edit Advanced Options, press the **Change Report Options/Content** button, choose **OK** to continue to the
Advanced Options page, make your desired changes, then press
the **Save** button.

Note that when you make changes which do not automatically generate an email to Respondents, and you wish to notify Respondents of updated report options, use the Resend Login Information function to send an updated email to Respondents. The new link will allow Respondents to view any additional changes you have made to the report options.

5. Use a button at the bottom of the page to edit the same report again, return to your search results, or return to the search criteria page.

Edit this Report Again Return to Search Criteria Return to Search Results

Edit this Report Again

Press the **Edit this Report Again** button to make additional edits to the same report.

For completed reports, changes made to the email address or any of the name fields will affect the **Edits remaining for this report** field. To make the maximum use of your remaining edits, you can change both the email address and any number of name fields before you press the **Save Changes** button, which will count as one (1) edit only.

Access code.	VVEJOVEIVIJAE	
Access Code Status:	Complete	
Edits remaining for this report:	2	
Product:	Everything DiSC Workplace Profile	
Language:	English	
Report Options:	Discovering Your DiSC® Style, Understanding Other	
	Styles, Building More Effective Relationships,	
	Personalized Style Index	

Return to Search Results

Press the **Return to Search Results** button to be taken back to the search results from which you chose the previous report you edited.

Return to Search Criteria

Use the **Return to Search Criteria** to be taken to your initial search page, where you can now make changes to the search fields to run another search.

Edit Pending Reports

Select a field below to see notes specific to editing the field for <u>pending</u> reports.

Email Address

There is no limit to the number of changes to email address for pending Access Codes.

Changing the email address will result in a new email to Respondent.

Leader Name

ED 363 Leader names cannot be edited once Access Codes have been created. Unassign pending Access Codes and re-create the report to correct the leader name. (This will be the leader name as seen by the raters, but will not be the name on the completed report.)

Note that the name entered by the Leader while taking the assessment will appear on the completed report cover, and not the name entered by the EPIC administrator during Access Code creation.

Rater Info

ED 363 Rater type, name, email address and their inclusion in the report can be changed at any time for pending Access Codes.

Gender

For pending ³⁶³ ED 363 Access Codes, the gender entered determines how the assessment reads to the Raters ("He/She" etc.). Any edit made to the gender field for the Leader will be seen immediately by Respondents taking the assessment.

View Online

Set **View Online** to **Yes** to allow Respondents to view their profile online once it is considered to be complete.

View Online must be set to **No** when **Include** is set to **No** for an individual record in a Five Behaviors team.

• Name entered by Administrator

There is no limit to the number of changes to the name entered by you, the Administrator, for pending Access Codes.

ED 363 Access Codes do not allow changes to Leader name for pending or completed Access Codes.

Add or Remove Team Members

Permanently remove a pending individual team member from a Five Behaviors team using the Unassign Access Codes/Reclaim Credits function or the Delete Reports function.

Edit Completed Reports

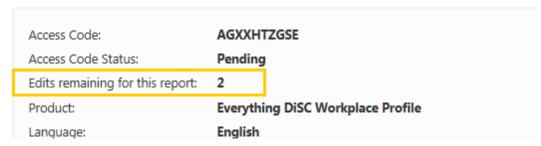
Select a field below to see notes specific to editing the field for <u>completed</u> reports.

Email Address

The Respondent's email address can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.

Respondent Information 🕐



Leader Name

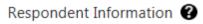
ED 363 Leader names cannot be edited once an Access Code has been assigned. Unassign pending Access Codes and re-create the report to correct changes.

The name entered by the Leader while taking the assessment will appear on the completed report cover, and not the incorrectly entered name in EPIC.

Name entered by Administrator

The **Name entered by Administrator** field can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.





• Alternate [First/Last] Name entered by Respondent

Alternate First/Last Name can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.

Respondent Information ②

Access Code:	AGXXH1	TZGSE
Access Code Status:	Pending	
Edits remaining for this report:	2	
Product:	Everythi	ng DiSC Workplace Profile
Language:	English	

The alternate name field is the name entered by the Respondent when they complete the online profile, and is the name that is displayed on the front cover of the report.

Allow Respondents to view Report Online?

Changing **View Onlin**e to **Yes** will result in an email to the Respondent including a link to view the report online for completed Access Codes.

When **Include** is set to **No**, EPIC will not use the individual's assessment data to create any reports, so **View Online** should be set to **No**.

Include this Team Member in the report?

Excluded Five Behaviors team members with pending Access Codes will still be able to complete their assessments, but their data will not be used in the generated reports until **Include** is changed back to **Yes** for the excluded team member.

When **Include** is set to **No**, EPIC will not use the individual's assessment data to create any reports, so **View Online** should be set to **No**.

Add Raters

Add new Raters to a completed ³⁶³ ED 363 report using the same methods as those to create the initial Access Codes. No additional credits are charged for added Raters.

- Add or Remove Group or Comparison Report Participants
 - For group and comparison reports, at least one (1) member of the previous group must be retained and included in the new group.

- EPIC allows two (2) edits to the members/participants of a group report. An edit consists of removal or addition of participants and pressing the **Next** button, regardless of whether you generate/view the report between changes.
- An **Edits remaining for this report** field is displayed for these records.
- Add Team Members
 - Add additional members to an existing Five Behaviors team by editing the existing team and entering additional Respondent information. Credits are charged similarly to initial report creation.
 - Permanently remove an individual from a Five Behaviors team using the Delete Reports function.

Edit an Everything DiSC 363 for Leaders Report

The ability to edit report properties depends on whether the report is considered to be completed or pending, and on how much time has passed since the Access Code was issued.

ED 363 for Leaders reports are considered to be completed when the Leader and one Rater have completed the online assessment. Completed ED 363 for Leaders reports can be edited for 150 days after they achieve a status of completed. During the 150 day limit, the Leader email address and gender can be changed, and Raters can be added or removed from the report.

Use the following steps to begin editing an Everything DiSC 363 for Leaders report.

- 1. Choose Manage Reports → Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
- 4. Make changes to your report in one of the following areas:

Folder & Sub Folder

Choose a folder and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

Leader

Press the Edit link for the Leader to be taken to a page where you can edit the Leader's information. See the help section below regarding Pending and Completed records, as some information cannot be edited for completed records.

Raters

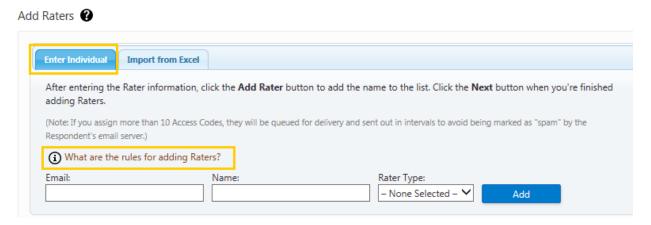
Press the Edit link for any rater to be taken to a page where you can edit the Rater information. See the help section below regarding Pending and Completed records, as some information cannot be edited for completed records.

Add Raters

Use either of the two available methods to add Raters to this ED 363 for Leaders report.

Enter Individual Raters

Enter a name, email address and Rater type for each of the people who should receive an emailed link to the online assessment questions regarding the Leader.



What are the Rules for Adding Raters?

The Everything DiSC 363 for Leaders profile divides raters into 4 categories: **Manager**, **Peer/Coworker**, **Direct Report**, and **Other**. If you use one of these categories when assigning access codes, a minimum number of Raters in the category need to respond before the report can be generated. You do not need to have the minimum number in each category to assign the access codes since Raters can be added at a later date using the Edit function. The current minimums are:

Manager: 1Peer: 2

• Direct Report: 2

• Other: 2

(Note: You do not need to use all of the rater categories)

When you retrieve a report for printing (View/Print/Email), EPIC checks the minimum rater requirements. If the minimum number of Raters have not completed responding, the Report Status icon will be displayed. Click on the Report Status link to determine why the report cannot be generated.

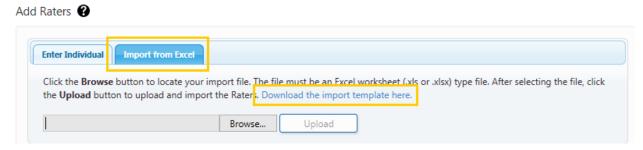


In cases where you want to generate the report and the minimum has not been reached (or may never be reached) you can use the Edit function to change the rater category for a rater or use the Include function to temporarily remove the rater's response from the report.

Import Raters Saver

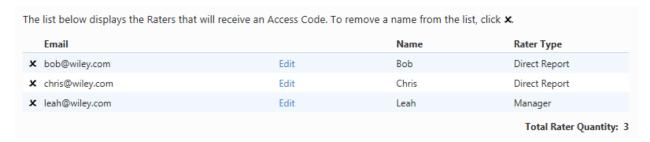
Press the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



Rater List

As you add Raters using each of the possible ways, EPIC builds a Rater List.



Press the "X" at the beginning of a row to delete the Rater from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Rater Quantity** at the bottom of the list.

5. Press the **Next** button to save any changes you made in the areas above. If you added Raters, you will have the option of sending a custom email message, and will end up on the confirmation page which indicates the status of emails sent to any added Raters.

Advanced Options

Make your desired changes to the Report Content, MyEverythingDiSC.com Options, or Production Tailoring. Changes to MyEverythingDiSC.com options which provide additional features for the Respondent will allow you the option of sending an email to the Respondent to let them know.

Press the **Save** button to save your changes. Press the **Return to Edit Report** button to return to the main edit page for this report. You can also return to your search criteria or search results pages.



Edit this Report Again

Press the **Edit this Report Again** button to make additional edits to the same report.

For completed reports, changes made to the email address or any of the name fields will affect the **Days remaining to edit this report** field.



Edit Pending Reports

Select a field below to see notes specific to editing the field for <u>pending</u> Everything DiSC reports.

Email Address

There is no limit to the number of changes to email address for pending Access Codes.

Changing the email address will result in a new email to Respondent.

Leader Name

ED 363 Leader names cannot be edited once Access Codes have been created. Unassign pending Access Codes and re-create the report to correct the leader name. (This will be the leader name as seen by the raters, but will not be the name on the completed report.)

Note that the name entered by the Leader while taking the assessment will appear on the completed report cover, and not the name entered by the EPIC administrator during Access Code creation.

Rater Info

ED 363 Rater ype, name, email address and their inclusion in the report can be changed at any time for pending Access Codes.

Gender

For pending ³⁶³ ED 363 Access Codes, the gender entered determines how the assessment reads to the Raters ("He/She" etc.). Any edit made to the gender field for the Leader will be seen immediately by Respondents taking the assessment.

View Online

Set **View Online** to **Yes** to allow Respondents to view their profile online once it is considered to be complete.

View Online must be set to **No** when Include is set to **No** for an individual record in a Five Behaviors team.

Name entered by Administrator

There is no limit to the number of changes to the name entered by you, the Administrator, for pending Access Codes.

ED 363 Access Codes do not allow changes to Respondent name for pending or completed Access Codes.

• Add or Remove Team Members

Permanently remove a pending individual team member from a Five Behaviors team using the Unassign Access Codes/Reclaim Credits function or the Delete Reports function.

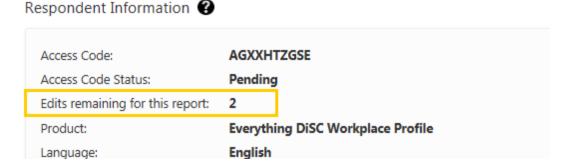
Edit Completed Reports

Select a field below to see notes specific to editing the field for <u>completed</u> Everything DiSC reports.

Email Address

The Respondent's email address can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.



Leader Name

ED 363 Leader names cannot be edited once an Access Code has been assigned. Unassign pending Access Codes and re-create the report to correct changes.

The name entered by the Leader while taking the assessment will appear on the completed report cover, and not the incorrectly entered name in EPIC.

Name entered by Administrator

The **Name entered by Administrator** field can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.

Respondent Information 🕐



• Alternate [First/Last] Name entered by Respondent

Alternate First/Last Name can only be changed a total of 2 times (combined) for completed Access Codes.

An **Edits remaining for this report** field is displayed for these records.

Respondent Information ②

Access Code:	AGXXHTZGSE	
Access Code Status:	Pending	
Edits remaining for this report:	2	
Product:	Everythi	ng DiSC Workplace Profile
Language:	English	

The alternate name field is the name entered by the Respondent when they complete the online profile, and is the name that is displayed on the front cover of the report.

Allow Respondents to view Report Online?

Changing **View Onlin**e to **Yes** will result in an email to the Respondent including a link to view the report online for completed Access Codes.

Mhen **Include** is set to **No**, EPIC will not use the individual's assessment data to create any reports, so **View Online** should be set to **No**.

Include this Team Member in the report?

Excluded Five Behaviors team members with pending Access Codes will still be able to complete their assessments, but their data

will not be used in the generated reports until **Include** is changed back to **Yes** for the excluded team member.

When **Include** is set to **No**, EPIC will not use the individual's assessment data to create any reports, so **View Online** should be set to **No**.

Add Raters

Add new Raters to a completed ³⁶³ ED 363 report using the same methods as those to create the initial Access Codes.

Add or Remove Participants

- For group and comparison reports, at least one (1) member of the previous group must be retained and included in the new group.
- EPIC allows two (2) edits to the members/participants of a group report. An edit consists of removal or addition of participants and pressing the **Next** button, regardless of whether you generate/view the report between changes.
- An Edits remaining for this report field is displayed for these records.

• Add Team Members

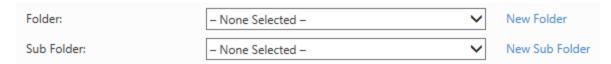
- Add additional members to an existing Five Behaviors team by editing the existing team and entering additional Respondent information.
- Permanently remove an individual from a Five Behaviors team using the Delete Reports function.

Edit Comparison Reports

Use the steps below to edit both A Five Behaviors and Everything DiSC Comparison Reports.

- 1. Choose Manage Reports → Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
- 4. Make changes to either the folder and sub folder or to the report Participants:

Choose a folder and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

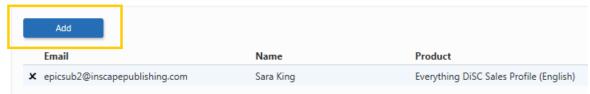
See Also: Folder Maintenance

To begin editing Participants for the Comparison Report, you must first delete one of the Participants by pressing the "X" for that row.

Participants You cannot add any more participants. Email Name Product picsub2@inscapepublishing.com Sara King Everything DiSC Sales Profile (English) picsub3@inscapepublishing.com Ethan Jackson Everything DiSC Work of Leaders (English)

With one of the Participants deleted from the original report, the **Add** button is now available. Press the **Add** button to locate and select a second Participant for this report.

Participants

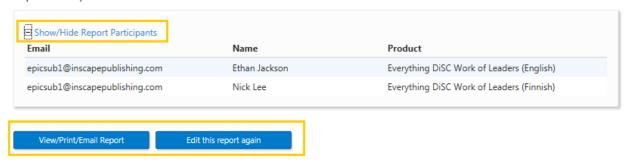


You cannot remove both Participants from the report at the same time. To replace both of the Participants, remove one at a time and add their replacement using the steps above.

5. Once you have made your changes, press the **Next** button.

Your changes have been saved. Press the plus sign \oplus to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants



Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Edit Group, Team and Facilitator Reports

Use the steps below to edit the following EPIC report types:

Everything DiSC Reports:

- ED Work of Leaders Group Report
- ED Work of Leaders Facilitator Report
- ED Group Culture Report
- ED Facilitator Report
- ED Team View

DiSC Classic Reports:

- DiSC Classic Group Culture Report
- DiSC Classic Facilitator Report
- DiSC Classic Team View

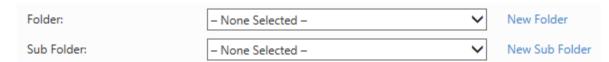
To create a Group, Team or Facilitator Report from an existing one, jump down to the help for the **Advanced Options**.

To make general edits to a Group, Team or Facilitator Report, follow these steps:

- 1. Choose Manage Reports > Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
- 4. Make changes to your report in one of the following areas:

Report Details

Choose a folder and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

Enter a **Report Name** for products with this option. The report name does not appear on the cover of the report, but can be very useful to you later if you want to search for the report to edit or print it. Report Names can be changed in EPIC while editing the report.



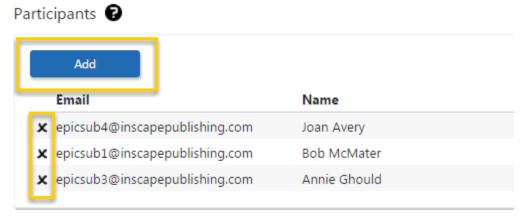
Participants

Press the **Add** button to begin adding participants to the report.



Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.



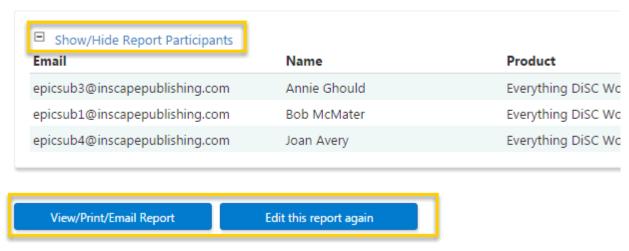
5. Press the **Next** button once you have made your changes.

The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign

to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants

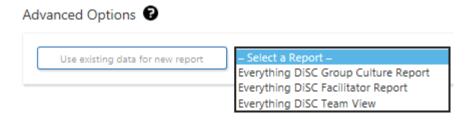


Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Advanced Options

Use Existing Data for New Report button

While editing an existing group, team or facilitator report, you have the option to use all of the Participants to create a group report of a different type. In the **Advanced Options** section, first select a report from the dropdown list, then press the **Use existing data for new report** button and then follow the steps for creating a group, team or facilitator report.



Edit DiSC Classic Reports

Edit DiSC Classic and DiSC PPSS General Characteristics Reports

- 1. Choose Manage Reports > Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
 - 4. To edit the Respondent Information section, change as many fields as you wish and then press the **Save Changes** button. (Note that different changes are allowed for Pending vs. Completed Access Codes.)

Press the **View Tally Box Scores** button to expand an area displaying the scores for this report.

OR

- 4. Press the **Change Report Options/Content** button, choose **OK** to continue to the Advanced Options page, and make your desired changes.
 - For the PPSS General Characteristics product, four (4) credits are charged for each supplemental report. Adding reports during this process will result in credit charges for each report added.

Note that when you make changes which do not automatically generate an email to Respondents, and you wish to notify Respondents of updated report options, use the Resend Login Information function to send an updated email to Respondents. The new link will allow Respondents to view any additional changes you have made to the report options.

Press the **Save** button to apply any changes to report options or content.

5. Use a button at the bottom of the page to edit the same report again, return to your search results, or return to the search criteria page.

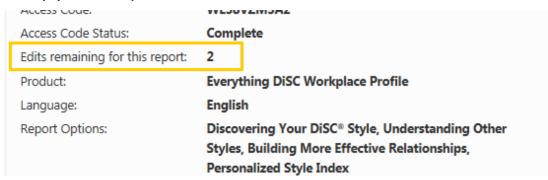
Edit this Report Again Return to Search Criteria Return to Search Results

Edit this Report Again

Press the **Edit this Report Again** button to make additional edits to the same report.

For completed reports, changes made to the email address or any of the name fields will affect the **Edits remaining for this report**

field. To make the maximum use of your remaining edits, you can change both the email address and any number of name fields before you press the **Save Changes** button, which will count as one (1) edit only.



Return to Search Results

Press the **Return to Search Results** button to be taken back to the search results from which you chose the previous report you edited.

Return to Search Criteria

Use the **Return to Search Criteria** to be taken to your initial search page, where you can now make changes to the search fields to run another search.

Edit Group, Team and Facilitator Reports

Use the steps below to edit the following EPIC report types:

Everything DiSC Reports:

- ED Work of Leaders Group Report
- ED Work of Leaders Facilitator Report
- ED Group Culture Report
- ED Facilitator Report
- ED Team View

DiSC Classic Reports:

- DiSC Classic Group Culture Report
- DiSC Classic Facilitator Report
- DiSC Classic Team View

To create a Group, Team or Facilitator Report from an existing one, jump down to the help for the **Advanced Options**.

To make general edits to a Group, Team or Facilitator Report, follow these steps:

- 1. Choose Manage Reports > Edit Existing Reports
- 2. Search for the record you wish to edit.
- 3. Select the **Edit** link for that record.
- 4. Make changes to your report in one of the following areas:

Report Details

Choose a folder and/or subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.



@SaverFolders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

Enter a **Report Name** for products with this option. The report name does not appear on the cover of the report, but can be very useful to you later if you want to search for the report to edit or

print it. Report Names can be changed in EPIC while editing the report.

Report Name:	HR Workgroup

Participants

Press the **Add** button to begin adding participants to the report.



Use the **Search** function to locate and select people to add to the report.

As you select participants, EPIC creates a list in the Participants section. You can continue to use the **Add** button to add participants, and you can press the "X" for any participant to remove them from the list.

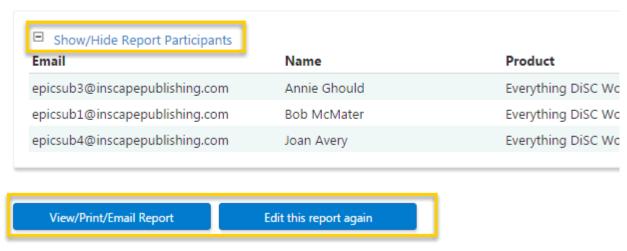


5. Press the **Next** button once you have made your changes.

The **confirmation screen** displays a summary of the product you just created and EPIC credits charged for creation of the report.

Press the plus sign • to the left of the **Show/Hide Report Participants** link to view the list of Participants included in the report.

Report Participants

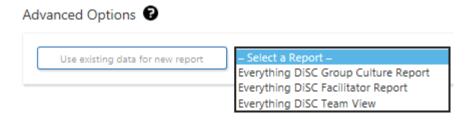


Press the **View/Print/Email Report** button to generate a PDF version of the report, or press the **Edit this report again** button to make changes to this report.

Advanced Options

Use Existing Data for New Report button

While editing an existing group, team or facilitator report, you have the option to use all of the Participants to create a group report of a different type. In the **Advanced Options** section, first select a report from the dropdown list, then press the **Use existing data for new report** button and then follow the steps for creating a group, team or facilitator report.



Edit Existing Five Behaviors Team

Add Team Members

Include or Exclude Team Members

Change an Individual's Name or Email Address

Permanently Remove Team Members from EPIC

Edit the Annotated Team Report

For each Five Behaviors product you create, EPIC automatically creates a parent record, the Annotated Team Report (ATR), which both acts as the program facilitator's overview of the team's collective data, and ties all of the team member records together in EPIC. You can search for and select the Annotated Team Report to make changes to the parent record, and also use this parent record as a quick and easy link to the individual team member reports.

To make changes to the entire team, edit this parent record using the following process.

Locate the Annotated Team Report You Wish to Edit

From menu Manage Reports > Edit Existing Reports, locate the Annotated Team Report Access Code, identified by the Report summary link in the Participants field as shown below. Press the Edit link to edit the team report.



Change Folder or Team Name

Choose or create a folder or subfolder and/or enter a new name for the existing Five Behaviors Team. Press the **Next** button to save your changes.

Add Team Members

Add Team Members using one of the three methods:

Enter Individual Respondents

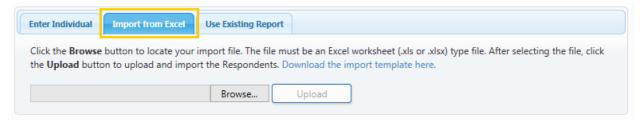
Enter an email address and a name for a Respondent, then press the **Add**... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



Quantity: When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



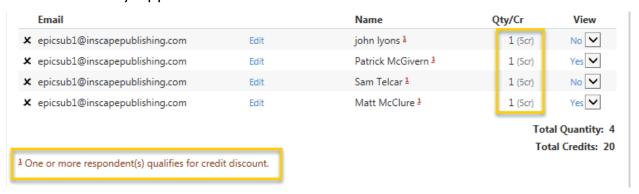
Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



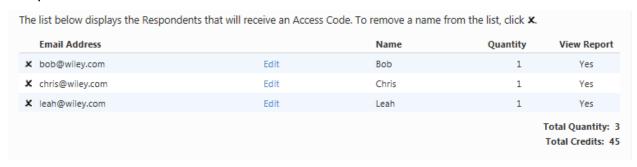
 When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them. When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Respondent List

As you add Respondents using each of the possible ways, EPIC builds a Respondent List.



Press the "X" at the beginning of a row to delete the Respondent from the list. Press the **Edit** link for a row to edit the email address, then press **Save** to save your changes.

EPIC displays the **Total Quantity** of access codes about to be created, and the **Total Credits** that will be charged during this transaction in EPIC.

Once you have populated the Respondent List with all of the team members you wish to add, press the **Next** button. You will be given the option to include a custom email message or subject line, and will then be taken to the confirmation page summarizing your credit transaction. The confirmation page will give you a status of the emails sent to the Respondents (team members) you added.

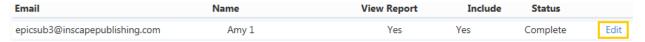
Edit Individual Team Member Reports

You can search for and select individual team members in one of two (2) ways. Either search for and select the Annotated Team Report using the steps at the top of this page and then edit one of the individual team members listed, or use the Edit Existing Reports function to locate just the report belonging to the individual team member.

Locate and Edit a Team Member from the Annotated Team Report

With the Annotated Team Report displayed, the **Add Team Members** section lists the Respondents and includes the status of their report, whether their report can be viewed online and whether they are included when generating reports.

Click on the **Edit** link for a Respondent, then press the **OK** button to be taken to the page for editing individual Respondent Access Code information and report options.



With the individual team member's information displayed, you can make changes to their name, email address, and gender. You can also choose to include or exclude this member from the generated reports, and change whether the Respondent is able to view their report online.

You can also use the **Change Report Options/Content** button to change which sections of the report the team member is able to see online.

Once you are finished editing the individual team member, you can use the **Edit Five Behaviors** button to return to editing the Annotated Team Report.



Locate and Edit a Team Member from their Individual Report

Use the Edit Existing Reports function to search for and select the individual's Five Behaviors report. Press the Edit link, make the necessary changes to their report, then press Save Changes.

Exclude a Team Member's Data from All Generated Reports

Using either of the methods above to locate and edit an individual team member's report, change the **Include this Team Member in the report?** field.

- With the individual team member's information displayed, change
 Include to No. Excluded individuals with pending Access Codes will
 still be able to complete their assessments, but their data will not be
 used in the team's reports unless Include is changed back to Yes.
- When Include is set to No, EPIC will not use the individual's
 assessment data to create any reports, so the View Online options
 should be set to No at the same time. EPIC displays a message to
 ensure these two settings match up.

Remove Team Members from the Annotated Team Report

- Pending Access Codes: To permanently remove an individual from a
 Five Behaviors team before the individual has completed their
 assessment, use the Unassign Access Codes/Reclaim Credits function
 to locate the individual's Five Behaviors report and unassign the
 Access Code.
- Completed Access Codes: To permanently remove an individual from a Five Behaviors team after their assessment has been completed, use the Delete Reports function to locate the individual's Five Behaviors report and delete their record from EPIC.

View/Print/Email Completed Reports

Use this function to create one (1) PDF document for viewing, printing or emailing. Each time a report is generated, EPIC grabs the most up-to-date information to pull into the report. Because EPIC does not store individually generated reports, completed reports can be generated for viewing an infinite number of times without credits being charged.

Generate Reports for Download to generate many reports at one time. These reports will generate in the background while you continue working in EPIC or logout of the system.

Multi-Respondent reports such as Five Behaviors and ³⁶³ Everything DiSC 363 for Leaders products have completion requirements that must be met before a report can be generated. (See Search Results section for Multi-Respondent Reports)

Generate Individual Reports

1. Choose Manage Reports > View/Print/Email Completed Reports.

Use the Search function to locate a report.

Press the **Select** link next to the report you wish to generate.



- 2. Choose Report Features and Content:
 - Change Report Language: View in U.S. English is available for non-English products. The generated report contains the exact same DiSC scores and basis of feedback.
 - Report Options: Add or remove options that were initially set during report creation.

Make a Report Selection: An accompanying report is available for some products; select the **Both** option to generate them at the same time.

Press the **Next** button.

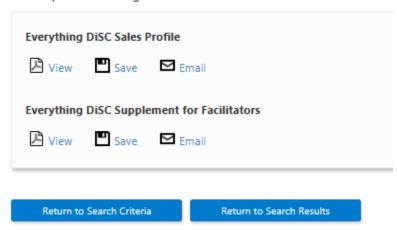
2. While EPIC is pulling the most recent data into the report for you, the following message appears, though it may vary in appearance depending on what internet browser you are using:



Please wait while your report is generated...

3. Press the **View** button, the **Save** button, or the **Email** button.

Your report has been generated.



View (& Print) Completed Reports

Press the **View** button in Step 7 above to view or print the report as a PDF document.

See Also: Printing in Greyscale/Black and White

Email Completed Reports

Press the **Email** button to have EPIC email the report to recipients of your choosing. You are then presented with a page where you can:

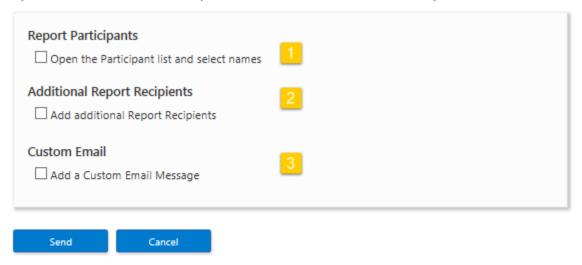
- 1. Select participants from the report to receive the email (an email address must be entered in EPIC for the participant to be displayed in this list).
- 2. Add additional report recipients (manually enter email addresses).
- 3. Add a custom email message to all recipients.

Manage Reports

View/Print/Email Completed Reports • Email Report

Email Recipients 3

Completed reports can be emailed to Report Participants, as well as additional individuals. Use the options below to select email recipients and then click **Send** to email the report.



Save Completed Reports

Press the **Save** button to save the PDF file to your computer.

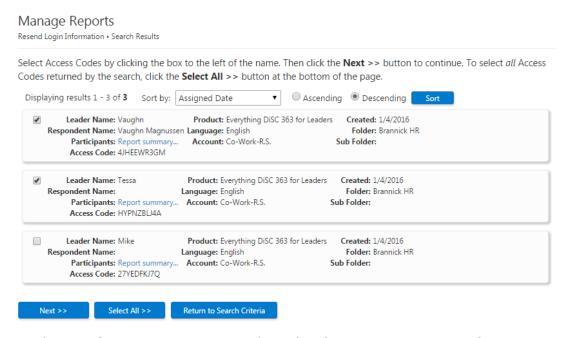
Resend Login Information

Use the **Resend Login Information** function to send a reminder to Respondents who have not yet completed their assessment, who have lost their initial message, or for whom you have changed report content. No additional credit charges are incurred.

Choose Manage Reports > Resend Login Information

Use the Search function to locate and select the report(s) for which you wish to resend an Access Code email.

Note that the Access Code Status is defaulted to Pending for this search screen; you may change it to Completed, but both report types cannot be resent together. This is due to the wide range of uses of the function and allows for custom messaging to be included.



Review the confirmation screen and uncheck any reports you do not wish to include.

A red circle with a line through it will appear for any Access Codes that are completed, cannot be viewed online, and have no further possible action by the Respondent.

For ED 363 products, the Raters will be listed beneath their corresponding Leader in the confirmation screen. Leaders who have completed their assessments will be listed, but not

selectable. These Leaders will not receive an email, as no further action is required of them.

ED 363 Leaders with completed assessments and MyEverythingDiSC.com options will be listed, but unchecked by default. When you select a Leader of this type to be included (by checking the box by the Leader name), the Leader will receive an email informing them of their ability to access

MyEverythingDiSC.com.

If you create a custom email message to be sent to Leaders, all of the Leaders you select will receive the same custom message.

Access Codes will be resent to the names shown below. To exclude a name, remove the checkmark in the Resend column. Once you have verified the list, click the **Resend Login Information** button at the bottom of the screen to complete the resend process.

Leaders and Raters/Observers

This list contains all of the Leader and Rater/Observer Access Codes to be resent. To exclude a name, remove the checkmark.

Show All | Hide All | Check All | Uncheck All

Tessa (Leader, Pending) • epicsub3@inscapepublishing.com

Lew (Manager, Pending) • epicrimary@inscapepublishing.com

Nora (Peer/Coworker, Pending) • epicsub2@inscapepublishing.com

Will (Peer/Coworker, Pending) • epicsub2@inscapepublishing.com

Vaughn Magnussen (Leader, Complete) • epicsub2@inscapepublishing.com

Adam (Direct Report, Pending) • epicsub1@inscapepublishing.com

Victoria (Manager, Pending) • epicsub2@inscapepublishing.com

Press the **Resend Login Information** button.

Resend Login Information

Click **OK** to include a custom email message or change the subject line. Click **Cancel** to bypass.

ED 363 products include two (2) separate areas to create different custom messages for both the Leader and the Raters.

Return to Search Results

If you create a custom email message to be sent to Leaders, all of the Leaders you select will receive the same custom message.

See Also: Manage Individual Sub Accounts > Send Login Information

Return to Search Criteria

Delete Reports

- Deleting a <u>completed</u> report removes the Respondent assessment responses from EPIC, thus the profile can no longer be generated/viewed.
- Deleting <u>pending</u> Access Codes causes the credits to be returned to your account. Note that pending Access Codes can also be unassigned.
 See Also: Unassign Access Codes/Reclaim Credits
- 363 ED 363 reports include an association between the Raters and the Leader Access Codes in EPIC. Deleting the Leader Access Codes for one of these products also deletes the associated Rater Access Codes. ED 363 reports in pending status will be credited back to your account upon deletion. A 363 for Leaders report is considered to be completed when the Leader and at least one (1) Rater have completed the online assessment. To be considered pending, these report conditions must met:
 - The Leader has not completed the assessment, regardless of whether any Raters have completed their assessments, or
 - The Leader has completed the assessment, but none of the Raters have completed their assessments.
- Deleting an individual Five Behaviors access code removes the team member from the Five Behaviors or Progress Report team and deletes their pending or complete profiles.
- The Annotated Team Report is created automatically when you assign Access Codes for a new Five Behaviors or Five Behaviors Progress Report team, and the Annotated Team Report is automatically deleted if/when you delete the Access Codes for all team members. You cannot use the Delete function to delete the Annotated Team Report.
- Deleted reports are also removed from a Respondent's corresponding MyEverythingDiSC.com account.
- If you delete an individual report for a Respondent, and that Respondent's report was used to create a group or comparison report, the individual is ALSO removed from that group or comparison report in EPIC. Check your edits remaining for these reports before you delete the last remaining member of the group and thus render the group or comparison report Access Code unusable.

To Delete a Report

Choose Manage Reports → Delete Reports.

Use Search to locate the report you wish to delete.

Press the **Delete** link to choose a report.



Review your selection and acknowledge any warning messages, then press the **Delete Report** button



Press **OK** to continue to delete the code or Cancel to return to step 4.

Press **OK** to send a confirmation email to the Respondent, or click **Cancel** to skip this step.

Press **OK** to include a custom email message or subject line. Press **Cancel** to send the default message.

Download Access Code Extract File

Access Code Extract Files allow you to download Access Codes in an Excel spreadsheet for individual EPIC profiles instead of distributing the Access Codes via individual emails to Respondents. Wiley Partner Care must activate this feature in your EPIC account before it is displayed during Access Code creation for applicable products.

It is critical that you, the administrator, maintain the data privacy requirements of the EPIC system and do not assign the same Access Code to more than one (1) individual. Failure to maintain data privacy requirements causes a serious breach of the Data Protection Policy.

Retrieve an Access Code Extract File

To download an extract file at any time, choose **Manage Reports Download Access Code Extract File** and press the **Download** link for any row.

Date	Product	Language	Quantity	Credits	
10/14/2015 3:28 PM	Everything DiSC Workplace Profile	English	3	45	Download
8/31/2015 9:47 AM	Everything DiSC Workplace Profile	English	1	15	Download
4/22/2015 3:46 PM	Everything DiSC Sales Profile	English	10	250	Download
1/22/2015 12:56 PM	Everything DiSC Workplace Profile	Danish	1	30	Download
6/3/2014 8:59 AM	Everything DiSC Sales Profile	English	2	50	Download

See Also: Create an Access Code Extract File

Download Import Templates

An import template is an Excel spreadsheet (.xls or .xlsx) you can use to quickly import multiple Respondents.

Download A Template

Go to Manage Reports > Download Import Templates

- The Individual Respondent Template is used for all products except for ED 363 for Leaders.
- The Rater Template is for importing $^{(63)}$ ED 363 Raters.

Press the **Download** button and **Save** the template to your PC.

Enter Respondent Data

Enter your Respondent information in the correct columns on the spreadsheet to populate the template with data.

- Do not change the column headings in row 1.
- Use the columns to the right of column C for your own notes (columns D, E, F, etc.).
- Be careful to (1) enter valid email addresses and (2) leave the last row completely blank, as EPIC will not import incorrect or incomplete information.
- Note the difference between Column C for Individual Respondents and Column C for ED 363 for Leaders:
 - Individual Respondents require you to enter a "1" or "0" to allow online report viewing by Respondents.
 - 363 ED 363 for Leaders uses Column C to indicate what kind of Rater you would like to create.

Individual Respondents Template:



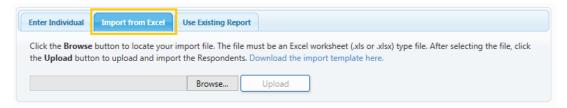
Rater Template:

4	A	В	C
1	Email	Name	Rater Relationship: 1 = Manager 2 = Peer 3 = Direct Report 4 = Other
2	epicsub3@inscapepublishing.com	James Crew	2
3	epicsub3@inscapepublishing.com	Jennifer Talbott	2
4	epicsub3@inscapepublishing.com	Tori Thompson	2
5	epicsub3@inscapepublishing.com	Drew Workman	3
6	epicsub3@inscapepublishing.com	Shani Sprenger	3
7	epicsub3@inscapepublishing.com	Denise Lefdahl	3
8	epicsub3@inscapepublishing.com	Monica Lewallen	4
9	epicsub3@inscapepublishing.com	Brit Larson	4
10	epicsub3@inscapepublishing.com	Piper Zeffelmen	4
11	epicsub3@inscapepublishing.com	Dominique McAndrews	1 1
12	epicsub3@inscapepublishing.com	Nichole Larrabee	1 1
13			
1/			

Use Import Templates to Create Reports

Go to Manage Reports > Create New Report/Issue Access Codes

Click the **Import from Excel** tab to display the File **Browse** and **Upload** buttons.



Press the **Browse** button and select the template you have downloaded from EPIC and populated with names and email addresses.

Press the **Upload** button to complete the process. Your imported names and email addresses will be displayed in the list of Respondents who will receive an Access Code email.

Troubleshoot Failed Import Attempts

Errors result from improperly formatted import templates and an insufficient number of credits to cover all of the imported Respondents. When an error is detected, EPIC abandons the import process and displays an error message.

The following spreadsheet errors will prevent the data from uploading:

- Invalid email address domain (@incorrectEmailAddress.com).
- Improperly formatted data in the spreadsheet such as:

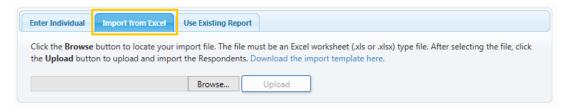
- Row 1 column headings altered for columns A, B & C (column headings must not be changed).
- Words in Column C rather than numbers.
- Last row not completely blank (a partial row of information).

If you receive an import template error message, revise your import template (Excel spreadsheet) and attempt to upload the correctly formatted data.

Use Import Templates to Create Reports

Go to Manage Reports > Create New Report/Issue Access Codes

Click the **Import from Excel** tab to display the File **Browse** and **Upload** buttons.



Press the **Browse** button and select the template you have downloaded from EPIC and populated with names and email addresses.

Press the **Upload** button to complete the process. Your imported names and email addresses will be displayed in the list of Respondents who will receive an Access Code email.

Batch Functions

Batch Functions allow you to create, edit, or generate a large groups of records at one time.

Edit Report Options

Use this feature to make changes to a group of similar reports. Report Options available to edit will vary depending on which set of records you choose to edit. EPIC sends an email to the Respondent only when an email address has been entered and only when the change results in an available action by the Respondent, such as View Online or added Participant Portal options.

(See More...)

Edit Delivery Options for Access Code Groups

Change a future delivery date or auto reminder date for a group of access codes.

(See More...)

Generate Reports for Download

EPIC will create a .ZIP file for a group of reports you select and notify you via email when your reports are ready to download and print.

(See More...)

Create/Generate Comparison Reports

Use this function to create new Comparison Reports for a group of Respondents with completed Everything DiSC reports. This function also generates a PDF of the report for download/printing.

(See More...)

Manage Existing Download Files

Files created as a result of using the Batch Function to Generate Reports for Download can be managed at this location.

(See More...)

Batch Edit Report Options

Choose Manage Reports → Batch Functions → Edit Report Options

Select a Product Family, Product and Language.

Press the **Add Reports** button and use Search to locate and select the reports you wish to edit.

Select the options you wish to change. These depend on the product chosen and can include View Report Online, Product Tailoring, and MyEverythingDiSC.com Options.

Press the **Update Report Options** button to apply your changes.

The View Results page displays all of the reports you selected to edit, and divides them out to show you which were affected by the changes, and also which changes resulted in an email to Respondents.

 Respondents receive an email when the edits you make benefit them in some way; such as giving them the option to view their completed report online, or adding MyEverythingDiSC.com options.

Report List

Email	Name	View Online	Access Enabled	My Comparisons	My Style	My Customers	Tailoring	Email Sent
epicsub2@inscapepub	lishing.comBen Hanna	Yes	Yes	Yes	Yes	No	No	No
epicsub3@inscapepub	olishing.comTiffany Bauchaus	Yes	Yes	Yes	Yes	No	No	No
epicsub4@inscapepub	lishing.comHarold Potter	Yes	Yes	Yes	Yes	No	No	No
Unaffected Reports								

Add/Remove MyEverythingDiSC.com Report Options

Go to **MyEverythingDiSC.com Functions** • Add/Remove Options and select an Everything DiSC product.

The Batch Edit Report Options page is displayed, showing the options associated with the product you chose.

Set **View Report Online** to **Yes** or **No** or default to **No Change** (setting does not affect access to MyEverythingDiSC.com).

Add or Remove Options

MyEverythingDiSC.com Options What is this?
Access to MyEverythingDiSC.com ● Enable ○ Remove ○ No change
My Comparisons ● Enable ○ Remove ○ No change
My Style ● Enable ○ Remove ○ No change
My Customers ● Enable ○ Remove ○ No change

To Add: First select the **Enable** button for **Access to MyEverythingDiSC.com**, and then select the individual **Enable**buttons for the options you wish to enable for the Respondent (My Style, My Comparisons, My Customers).

To Remove: Select the radio button in the **Remove** column for the listed option, or select the **Remove** button beneath **Access to MyEverythingDiSC.com** to quickly remove access to the site as well as all available options.

Press the **Add Reports** button to search for and select the reports for which you wish to add or remove MyEverythingDiSC.com options (repeat this step to select additional reports).

The **Report List** section displays the selected reports and the current **View Report Online** and **MyEverythingDisc.com** options assigned to them. Review the list of added reports and delete any by selecting the "X" to the left of the email address.

To apply your selected changes, press the **Update Report Options** button.

Press **OK** to include a custom email message, or **Cancel** to send the default message.

Once your changes are applied, the Results screen will display a summary of changes made, including whether or not an email was sent to the individual (emails are sent when report options are added, but not when they are removed).

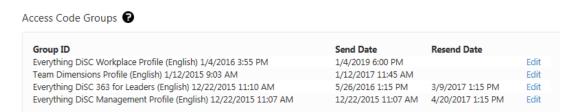
Report List

		Online	Access Enabled	My Comparisons	My Style	My Customers	Tailoring	Email Sent
picsub2@inscapepublishin	g.comBen Hanna	Yes	Yes	Yes	Yes	No	No	No
picsub3@inscapepublishin	g.comTiffany Bauchaus	Yes	Yes	Yes	Yes	No	No	No
picsub4@inscapepublishin	g.comHarold Potter	Yes	Yes	Yes	Yes	No	No	No
Jnaffected Reports								

Batch Edit Delivery Options for Access Code Groups

Go to Manage Reports → Batch Functions → Edit Delivery Options for Access Code Groups

Press the **Edit** link for the group of reports you wish to edit.



Make your desired changes to delivery or reminder date.



Press the **Save** button to apply your changes.

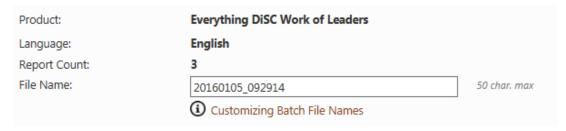
Do you need to prevent a set of Access Codes queued for future delivery from ever being sent? Use the Unassign Access Codes/Reclaim Credits function.

Batch Generate Reports for Download

Go to Manage Reports → Batch Functions → Generate Reports for Download.

Select a Product Family and Product, and use Search to locate and select a set of records (must be a group of like products).

Overwrite the default file name if you choose (this can help you locate the .ZIP file later).



Choose the Report Features and Content you wish to use (varies by product).

Select the type of report you wish to create in the Report Options section (varies by product).

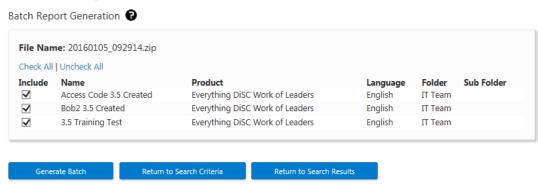
Report Options

Select the type o would like to cre		○ Everything ○ Everything ● Both	ork of Leaders pplement for Facilitators
Next >>	Return to	Search Criteria	Return to Search Results

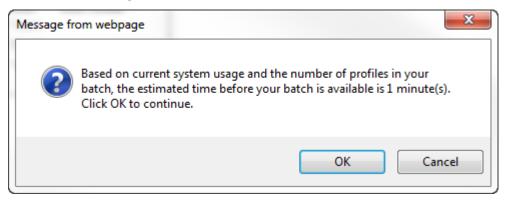
Press the **Next** button.

Review the list of reports that will be generated, and uncheck the box for any that you do not wish to include, then press the **Generate Batch** button.

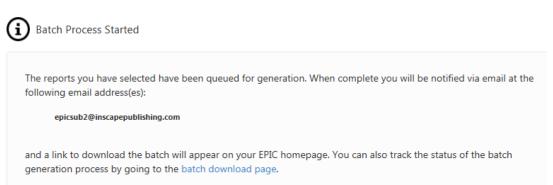
The list below contains all of the reports that will be included in the Batch Report Generation. To exclude a report, remove the checkmark in the **Include** column. Once you have verified the list, click the **Generate Batch** button at the bottom of the screen to start batch processing.



A message appears letting you know the approximate time this batch of reports will take to generate. Press the **OK** button to continue.



The following confirmation message provides a link to the batch download page. At this time you may perform additional functions in EPIC or logout completely, and your reports will continue to generate behind-the-scenes. An email will be sent to the email address associated with your EPIC account when the batch process has completed.

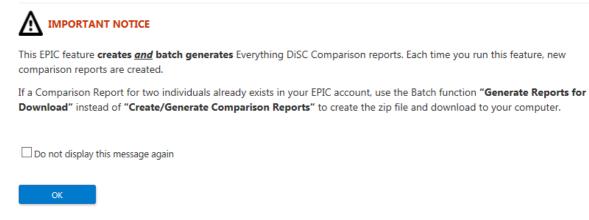


See Also: Manage Existing Download Files

Batch Create/Generate Comparison Reports

Menu location: Manage Reports → Batch Functions → Create/Generate Comparison Reports.

EPIC lets you know that this process will both CREATE the comparison reports (create new access codes) and then batch generate them for viewing/printing/download once the reports are created. This process should not be used to batch generate reports you have already created, as this will result in duplicate reports in EPIC. To generate comparison reports you have already created, use **Batch Functions** • **Generate Reports for Download**.



To begin, go to **Manage Reports** ▶ **Batch Functions** ▶ **Create/Generate Comparison Reports**.

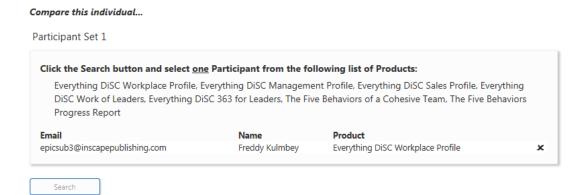
- **Step 1**: Product Family and Product are pre-selected for you. Select a Language, then press the **Next** button.
- **Step 2**: Select/create a folder in which to have EPIC place the new reports once they are created (Strongly recommended!).
- **Step 3**: Select a **Report Creation Option** from the two (2) listed below:

Report Creation Options:	O Compare one individual with one or more members of a group
	O Compare all members of the group to each other

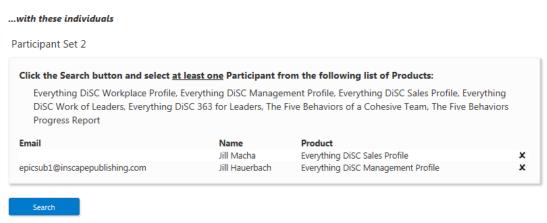
Step 3 Determines Comparison Pairings:

Compare one individual with one or more members of a group [One-to-one or One-to-many comparison].

Use the Participant Set 1 section **Search** button to locate and select the one (1) individual you wish to compare all other selected participants to.



Then use the Participant Set 2 section to choose all of the other selected participants to compare to the one (1) individual. Press **Next** to continue.

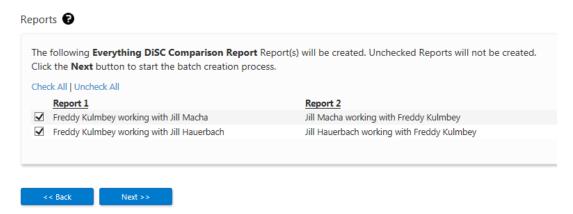


 Compare all members of the group to each other [Many-to-many comparison].

Use the **Search** button to locate the set of participants to compare to one another. Press **Next** to continue.



Step 4: Once EPIC has completed your pairings (this takes longer for larger groups), review the pairs of reports, uncheck the box for any you wish to omit, then press the **Next** button.

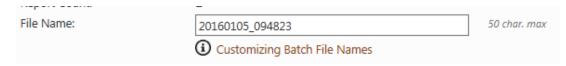


Step 5: EPIC creates the Access Codes for the comparison reports and gives a status of "Success" for those successfully created. Press **Next** to continue.

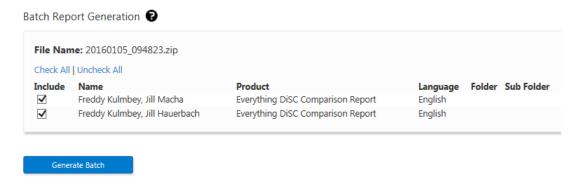


At this point, EPIC has created your comparison reports. The next steps in the process are for creating a batch download file of the reports for viewing/printing/download.

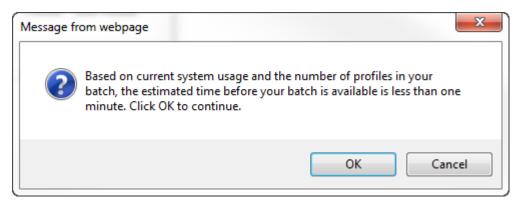
Step 6: EPIC displays the default file name, which you can choose to overwrite. Press the Customizing Batch File Names link for help naming your file. Press **Next** to continue.



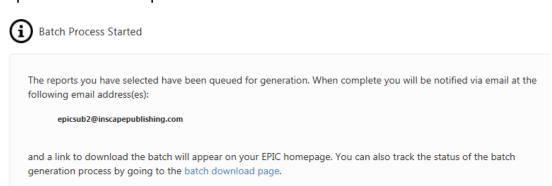
Step 7: Review the list of comparison reports to be batch generated, uncheck any you wish to omit, then press **Generate Batch**.



Step 8: A message appears which gives an estimate of the time required for EPIC to generate the reports (varies). Press **OK** to continue.



Step 9: A confirmation message provides a link to the batch download page. At this point you may leave this page and continue to use other EPIC functions or log out of the system completely. An email will be sent to the email address associated with your EPIC account when the batch process has completed.

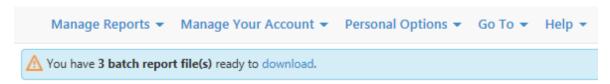


To navigate to your existing batch download files at any time, use the **Manage Reports** menu and choose **Batch Functions** • **Manage Existing Download Files**.

Manage Existing Download Files

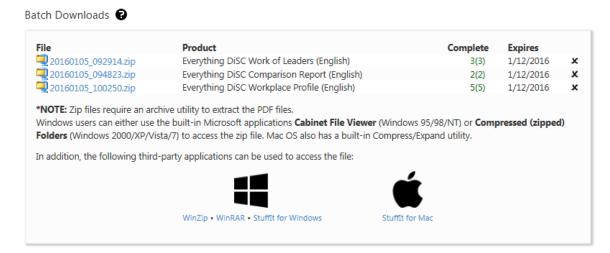
View Your Batch Download Files

- View your completed, queued, and working download files at Manage
 Reports > Batch Functions > Manage Existing Download Files.
- Your EPIC home page also displays a message indicating that you have batch files available for download. The message remains on your home page until your files expire or are deleted. Click the provided link to access your files.



 The Manage Existing Download Files page displays information regarding zipped files, and links for downloading third-party software applications that will allow you to view your files.

Click on the **Download** link to open/save your zipped* batch file(s). **NOTE:** This page is set to auto-refresh every 60 seconds.



File Column

The **File** column contains one of two status indicators during file generation (Queued and Working). Once the file name is displayed, you can click the file name link to download your files.

Once you click on the file name link, the download manager from your Internet browser will provide instructions on saving and opening the file. Since the file is in a compressed format, you will need decompression software on your PC to access the files.

File	Product	Complete	Expires	Status
20160105_092914.zip	Everything DiSC Work of Leaders (English)	3(3)	1/12/2016	×
20160105_094823.zip	Everything DiSC Comparison Report (English)	2(2)	1/12/2016	×
X Queued	Everything DiSC Workplace Profile (English)	_	_	🗶 Starts in < 1m

Complete Column

EPIC attempts to generate a report/profile three (3) times. If a report cannot be generated after three (3) attempts, EPIC marks it as failed and continues processing the remaining files in the batch. The **Complete** column indicates the number of successful and failed reports in the batch.

Expires Column

Batch files are retained in EPIC for seven (7) days. EPIC recommends that you save your files to your computer before the expiration date to avoid having to generate the files again after they expire.

Queued Files

The **Status** column indicates an estimate of time, based on the number and size of batch processes currently running in EPIC, before your queued files can be generated. Batch requests are processed in the order in which they are received. The Status column displays an "X" that you can press to delete a set of batch files.

File	Product	Complete	Expires	Status
20160105_092914.zip	Everything DiSC Work of Leaders (English)	3(3)	1/12/2016	×
20160105_094823.zip	Everything DiSC Comparison Report (English)	2(2)	1/12/2016	×
Q ueued	Everything DiSC Workplace Profile (English)	_	_	★ Starts in < 1m

Working...

"Working..." indicates your files are being processed. The progress meter in the **Status** column indicates file generation progress in the system.



See Also: Batch Functions > Generate Reports for Download

MyEverythingDiSC.com Functions

EPIC users with qualifying Everything DiSC products (Workplace, Sales, Management, Work of Leaders, and 363 for Leaders) have two (2) MyEverythingDiSC.com menu items available: **Add/Remove Options** and **Resend Account Information**.

These functions perform the same as Resend Login Information and Batch Edit Report Options, but use preset search criteria to help you quickly locate only reports with MyEverythingDiSC.com options.

Add/Remove Options

Go to **MyEverythingDiSC.com Functions** • Add/Remove Options and select an Everything DiSC product.

The Batch Edit Report Options page is displayed, showing the options associated with the product you chose.

Set **View Report Online** to **Yes** or **No** or default to **No Change** (setting does not affect access to MyEverythingDiSC.com).

Add or Remove Options

MyEverythingDiSC.com Options What is this?
Access to MyEverythingDiSC.com ● Enable ○ Remove ○ No change
My Comparisons ● Enable ○ Remove ○ No change
My Style ● Enable ○ Remove ○ No change
My Customers ● Enable ○ Remove ○ No change

To Add: First select the **Enable** button for **Access to MyEverythingDiSC.com**, and then select the individual **Enable**buttons for the options you wish to enable for the Respondent (My Style, My Comparisons, My Customers).

To Remove: Select the radio button in the **Remove** column for the listed option, or select the **Remove** button beneath **Access to MyEverythingDisC.com** to quickly remove access to the site as well as all available options.

Press the **Add Reports** button to search for and select the reports for which you wish to add or remove MyEverythingDiSC.com options (repeat this step to select additional reports).

The **Report List** section displays the selected reports and the current **View Report Online** and **MyEverythingDiSC.com** options assigned to them. Review the list of added reports and delete any by selecting the "X" to the left of the email address.

Uro apply your selected changes, press the **Update Report Options** button.

Press **OK** to include a custom email message, or **Cancel** to send the default message.

Once your changes are applied, the Results screen will display a summary of changes made, including whether or not an email was sent to the individual (emails are sent when report options are added, but not when they are removed).

Report List

Email	Name	View Online	Access Enabled	My Comparisons	My Style	My Customers	Tailoring	Email Sent
epicsub2@inscapepul	olishing.comBen Hanna	Yes	Yes	Yes	Yes	No	No	No
epicsub3@inscapepul	blishing.comTiffany Bauchaus	Yes	Yes	Yes	Yes	No	No	No
epicsub4@inscapepul	olishing.comHarold Potter	Yes	Yes	Yes	Yes	No	No	No

When you give an Everything DiSC 363 Leader access to MyEverythingDiSC.com, this will allow the Leader to be able to view their profile inside of MyEverythingDiSC.com, as long as their report meets the completion requirements for report generation (Leader plus one (1) manager, or Leader plus two (2) of any rater type).

Click here to view best practices for giving MyEverythingDiSC.com access to Leaders with an ED 363 profile.

See Also: Batch Functions ▶ Edit Existing Reports

Resend Account Information

Use this function to send a reminder email to Respondents who have an Everything DiSC profile with MyEverythingDiSC.com options, but who have not yet created/activated a MyEverythingDiSC.com account. EPIC search

criteria for this function are preset to find this specific set of Everything DiSC profiles.

Go to Manage Reports > MyEverythingDiSC.com Functions > Resend Account Information and use Search to locate and select the profiles for which you wish to send reminder emails. Use additional criteria such as **Product** and **Folder** to locate and resend only a certain group of reports.

Your selected profiles are listed for you to review. Uncheck the box for any you do not wish to send, then press the **Resend Account Information** button.

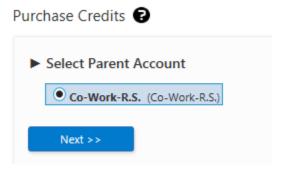
See Also: Manage Reports ▶ Resend Login Information

Managing Your Account

Purchase Credits from Parent Account

This function is available to Sub Accounts when a credit limit has been enabled for the account.

- 1. Go to Manage Your Account > Purchase Credits from Parent Account.
- 2. Select the Parent Account: choose the EPIC account from which you would like to purchase credits, then press the **Next** button.



- 3. Enter and verify the number of credits you wish to purchase.
- 4. Enter an optional message to the Parent Account in the Comments text box.
- For security purposes, please do not enter credit card information.
- 5. Press the **Next** button, then confirm the purchase by pressing **OK**.

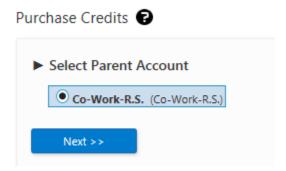
On the final page, a summary of the transaction is displayed.

See Also: Process Sub Account Credit Purchases

Transfer Credits to Parent Account

Sub Accounts have the ability to transfer credits to their Parent Account. This feature is available for all Sub Accounts and does not require activation.

- This function does not facilitate a financial transaction; billing and/or payment is not managed by EPIC.
 - 1. Go to Manage Your Account → Transfer Credits to Parent Account.
 - 2. Select the Parent Account to which you wish to transfer credits, then press the **Next** button.



- 3. Enter and verify the number of credits to transfer.
- 4. Enter an optional transaction description; this will appear in the Account History Report for both affected accounts.
 - Pror security purposes, please do not enter credit card information.
- 5. Press the **Next** button, then confirm the transfer by pressing **OK**.
- 6. Press **OK** again to create a custom email message, or press **Cancel** to allow EPIC to send the default message.

Unassign Access Codes/Reclaim Credits

Pending Access Codes (the online assessment has not yet been completed) can be unassigned, resulting in the credits being returned back to your EPIC account. The **Unassign Access Codes/Reclaim Credits** function is also how to reclaim pending credits for Respondents who have declined the Data Protection Consent Policy. EPIC has a couple of restrictions to protect the integrity multi-respondent and team reports:

ED 363 for Leaders Access Codes have specific requirements for a pending status; as soon as the Leader and one Rater have completed their online assessments, the report is no longer pending and cannot be unassigned.

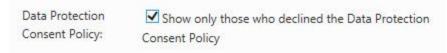
You can unassign Access Codes for pending individual Five Behaviors team member profiles, but not completed team member profiles. Because the Annotated Team Report Access Code (the facilitator report) consists of data from all of the individual team members, it cannot exist without the individual team members. Unassigning all team members deletes the Access Code for the Annotated Team Report automatically.

How To Unassign Access Codes

Go to Manage Your Account > Unassign Access Codes/Reclaim Credits.

Press the **Search** button to return a list of all individual pending Access Codes, or enter search criteria to narrow your results.

Check the **Data Consent Policy** check box to return a list of Respondents who declined the **Data Protection Consent Policy**.



Select individual Access Codes to unassign and press the **Next** button, or press the **Select All** button to unassign all pending codes returned in the search results.

Review the list of Access Codes on the confirmation screen:

- Uncheck the **Send a confirmation email**... box if you do not wish to send a confirmation email to Respondents.

you use the confirmation email feature as part of the unassign process.

- Use the Uncheck All link to deselect all Access Codes in the list.
- Check and uncheck individual boxes to select and deselect individual Access Codes.

Review any yellow, red or blue shaded rows and uncheck the box for any you wish to exclude:

Yellow = online assessment has been started by Respondent.



Red = profile is part of an Extract File.



Blue = profile has not yet been emailed to Respondent; no email will be sent (profile is part of a future delivery).



Press the **Unassign Access Codes** button at the bottom of the screen to continue.

Press **OK** to send a custom email message to Respondents, or **Cancel** allow EPIC to send the default email message.

The confirmation page displays of summary of Access Codes status and the associated credit transaction.

Press the plus sign $\ \, \ \,$ symbol to the left of **Details** to expand the list of affected Access Codes. Total Access Codes Unassigned and total credits unassigned values are displayed.

The pending Access Codes ha	ave been u	ınassigned, and your cr	edits have been reclaimed.
☐ Details			
Email Address		Name	Status
epicsub3@inscapepublishing.com		Lauren Hope	Access Code unassigned but no email was sent; the orignal email had not yet been sent.
epicsub4@inscapepublishing.com		J. Anders III	Access Code unassigned but no email was sent; the orignal email had not yet been sent.
Total Access Codes Unassigned:	2		
Previous Credit Balance:	3,854		
Total Credits Unassigned:	30		
New Credit Balance:	3,884		

6. Saver Use the Return to Search Results or Return to Search Criteria buttons to continue unassigning access codes.

Credits Charged for Reports

Anytime credits are about to be deducted from your account, you will receive a confirmation message asking you to confirm the deduction. Credits will never be removed from your account unless you approve the deduction by pressing **OK**:



Each report in the system is assigned a credit value. Credit values assigned to each of the reports can be reviewed at **Manage Your Account** • Credits Charged for Reports. Credits are charged when you create reports using the following functions including:

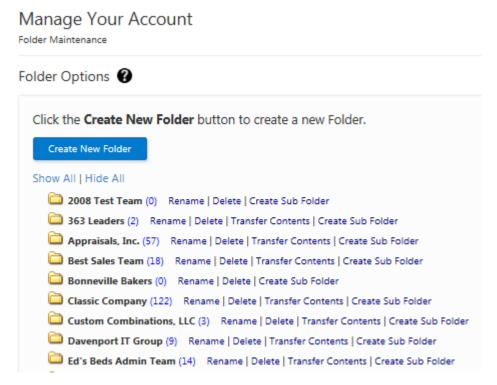
- Entering Tally Box Scores to generate a report (Create a New Report/Issue Access Codes)
- Creating a facilitator or group report (Create a New Report/Issue Access Codes)
- Creating new reports using the Edit Existing Reports Advanced Options Use Existing Data for New Report button for a selected report
- **Batch Functions** Use Existing Data for New Report
- Edit Existing Reports: when adding supplemental reports to an existing report

Folder Maintenance

- Create a New Folder
- Create a Sub Folder
- Rename a Folder
- Delete a Folder
- Transfer Contents
- Find and Organize Unfiled Reports
- Moving a Five Behaviors Report
- Records Moved from a Parent Account

Organize your records into folders and subfolders to easily locate them using EPIC search functions.

The folder/subfolder structure is displayed in alphabetical order. The number in parenthesis following the folder name indicates the number of records in the folder.



Create a New Folder

Press the **Create New Folder** button. Then enter a folder name and press the **Create Folder** button.

Create a Sub Folder

Press the **Create Sub Folder** link to the right of the parent folder. Your new sub folder will be placed inside of the parent folder. Enter a subfolder name and press the **Create Sub Folder** button.

Rename a Folder

Press the **Rename** link for the folder which you wish to rename. Enter a new folder name, then press the **Rename Folder** button.

Delete a Folder

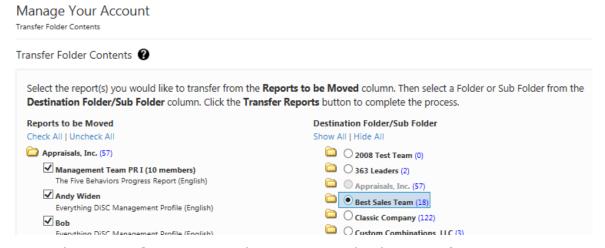
Delete an empty folder by pressing the **Delete** link, then pressing **OK** to confirm. Since you cannot delete a folder which contains reports, either transfer the contents of the folder to another folder first using the steps below, or use the **Delete Reports** function to first delete the reports.

Transfer Contents

Move reports between folders and subfolders using the **Transfer Contents** link for the folder in which the reports are presently located.

Check the box for a report in the **Reports to be Moved** column to include it in a transfer. Press the **Check All** and **Uncheck All** link in the **Reports to be Moved** column to select or deselect the entire report set.

Choose a folder or sub folder in the **Destination Folder/Sub Folder** column. To see the sub folders for any single parent folder, press the plus sign to the left of the parent folder. Press the **Show All** or **Hide All** to view all sub folders or hide all sub folders.



Press the **Transfer Reports** button to apply the transfer.

Find and Organize Unfiled Reports

At the bottom of the Folder Maintenance page is a **Find and organize unfiled Reports (#)** link. The number in parenthesis is the number of reports in your account which are not currently organized into folders.

Transfer Unfiled Reports into New Folders

First use the Create a New Folder and Create a Sub Folder process to create new folders and subfolders for your unfiled reports. Then press the **Find and organize unfiled Reports (#)** link to be taken to the **Transfer Folder Contents** page.

Check the box for a report in the **Reports to be Moved** column to include it in a transfer. Press the **Check All** and **Uncheck All** link in the **Reports to be Moved** column to select or deselect the entire report set.

Choose a folder or sub folder in the **Destination Folder/Sub Folder** column. To see the sub folders for any single parent folder, press the plus sign

to the left of the parent folder. Press the **Show All** or **Hide All** to view all sub folders or hide all sub folders.

Transfer Unfiled Reports into Existing Folders

Press the **Find and organize unfiled Reports (#)** link to be taken to the **Transfer Folder Contents** page.

Check the box for a report in the **Reports to be Moved** column to include it in a transfer. Press the **Check All** and **Uncheck All** link in the **Reports to be Moved** column to select or deselect the entire report set.

Choose a folder or sub folder in the **Destination Folder/Sub Folder** column. To see the sub folders for any single parent folder, press the plus sign • to the left of the parent folder. Press the **Show All** or **Hide All** to view all sub folders or hide all sub folders.



Moving Five Behaviors Reports

The Five Behaviors of a Cohesive Team reports consist of one parent record (the Annotated Team Report) and three or more individual team member reports, which move between folders with the parent record. Move the Annotated Team Report, and the individual team member reports will automatically be moved as well.

Move a Single Record into a Folder or Sub Folder

You can place any single report into a folder or change which folder/subfolder it is organized into using the Edit Existing Reports function.

Records Moved From a Parent Account

Once the process of moving records to a Sub Account is complete, the Sub Account will see the newly created folder in their EPIC account at **Manage Your Account Folder Maintenance**.

Once located in their own EPIC account, records moved to the Sub Account can be organized into the Sub Account's folder structure of choice using the **Transfer Contents** link. (See More...)

Sub Accounts

Manage Individual Sub Accounts

Go to Manage Your Account → Sub Accounts → Manage Individual Sub Accounts, to view a listing of all of your Sub Accounts. Press the plus sign to expand an individual row.

Saver Activate the Sub Account Search setting in the Advanced Options section of View/Edit Account Information to use search criteria to find one or more Sub Accounts (the EPIC default is to display them all).

1. Select a Sub Account by pressing the Company Name (Administrator Name) link to the right of the folder icon . Doing so will open up the blue-shaded area which displays the possible functions you can perform for the selected account.

2. Available functions:

- Add/Remove Products: Check the corresponding box to add a product/language to the Sub Account, and uncheck the box to remove a product, then press the Next button at the bottom of the page to save your changes.
- **Transfer Credits**: (1) Enter and confirm the number of credits to transfer out of your EPIC account and into the selected Sub Account, (2) enter an optional transaction description, then (3) press the **Next** button to apply the transfer. An email is sent to the Sub Account with the credit transfer notification.
 - This function does not facilitate a financial transaction;
 billing and/or payment is not managed by EPIC.
 - Once credits have been transferred, only the Sub Account can transfer them back to you using the Transfer Credits to Parent Account function.
 - Information entered into the Transaction Description field is displayed on the Account History Report of both parties involved in the transaction; the information is not displayed on the transfer credit email note sent to the Sub Account.
 - Your Sub Accounts have the ability to transfer Credits to their Sub Accounts using this same function.

 Credit Limit: Enable a credit limit for the selected Sub Account by checking the Enable Credit Limit check box. Enter a credit limit and press the Save button to apply your changes. No email is sent the Sub Account when you enable or disable this function.

This function allows Sub Accounts to withdraw credits from your EPIC account for use in their own account.

- Once a Sub Account has withdrawn credits from your account into their own account, only the Sub Account has the ability to transfer the credits back to your account using the Transfer Credits to Parent Account function.
- $_{\circ}$ igcup Billing and/or payment is not managed by EPIC.
- When this function is enabled, Sub Accounts will have two new menu items available:
 - Manage Your Account → Purchase Credits from Parent Account
 - Manage Your Account → Transfer Credits to Parent Account
- **Profile Completion Report**: Runs the Sub Account Profile Completion Summary Report for the selected Sub Account.
- **Credit Transactions Report**: Runs the Sub Account Credit Transactions Report for the selected Sub Account.

Add/Remove Products

Add/Remove Products: Check the corresponding box to add a product/language to the Sub Account, and uncheck the box to remove a product, then press the **Next** button at the bottom of the page to save your changes.

Transfer Credits

Transfer Credits: (1) Enter and confirm the number of credits to transfer out of your EPIC account and into the selected Sub Account, (2) enter an optional transaction description, then (3) press the **Next** button to apply the transfer. An email is sent to the Sub Account with the credit transfer notification.

- This function does not facilitate a financial transaction; billing and/or payment is not managed by EPIC.
- Once credits have been transferred, only the Sub Account can transfer them back to you using the Transfer Credits to Parent Account function.
- Information entered into the **Transaction Description** field is displayed on the Account History Report of both parties involved in the transaction; the information is not displayed on the transfer credit email note sent to the Sub Account.
- Your Sub Accounts have the ability to transfer Credits to their Sub Accounts using this same function.

Sub Account Credit Limit

Credit Limit: Enable a credit limit for the selected Sub Account by checking the **Enable Credit Limit** check box. Enter a credit limit and press the **Save** button to apply your changes. No email is sent the Sub Account when you enable or disable this function.

This function allows Sub Accounts to withdraw credits from your EPIC account for use in their own account.

- Once a Sub Account has withdrawn credits from your account into their own account, only the Sub Account has the ability to transfer the credits back to your account using the Transfer Credits to Parent Account function.
- $_{\circ}$ igcup Billing and/or payment is not managed by EPIC.
- When this function is enabled, Sub Accounts will have two new menu items available:
 - Manage Your Account → Purchase Credits from Parent Account
 - Manage Your Account → Transfer Credits to Parent Account

Sub Account Credit Transactions

Manage Your Account → Sub Accounts → Sub Account Credit Transactions

- 1. Choose a date range for the report.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign $^{\boxplus}$ to view Sub Accounts that are within other Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The Sub Account Credit Transaction Report displays a section for each Sub Account and shows credit activity by date and type, including a credit amount.

Profile Completion - Detail (Sub Accounts)

Manage Your Account → Sub Accounts → Profile Completion - Detail

- 1. Choose a date range.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign ⊕ to view Sub Accounts that are within Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The Sub Account Profile Completion - Detail report lists profiles which were completed within the date range you chose. The report includes a section for each Sub Account, and displays the product type, language, report count, and total credits charged.

Profile Completion - Summary (Sub Accounts)

Manage Your Account → Sub Accounts → Profile Completion - Summary

- 1. Choose a date range.
- 2. To create a report that includes all products and languages, leave the Product, Product Family and Language fields to "None Selected". Narrow your report results by choosing specific products.
- 3. Check the box in front of any number of Sub Accounts to select them. Press the plus sign

 to view Sub Accounts that are within Sub Accounts.
- 4. Press the **View Report** button to create the report.

The Sub Account Profile Completion - Summary report lists each Sub Account, the total number of all completed profiles, and the total credits charged for all profiles.

Add/Remove Products

Use this function to add or remove products for multiple Sub Accounts at the same time.

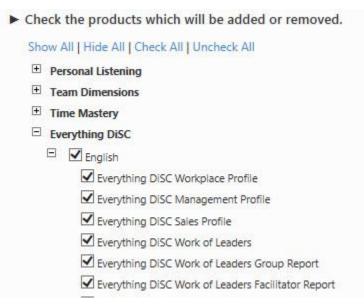
To begin, go to Manage Your Account → Sub Accounts → Add/Remove Products.

1.	Select	either	the	Add	or the	Remo	ove button.
			-	ЛЧЧ	01 1110		JV C DULLOII

► Select the action you would lik	e to perform.	
\bigcirc <u>Add</u> to selected sub accounts	O Remove from selected sub accounts	

2. From the column on the left, check the boxes for the products you wish to add or remove. Use the plus symbol

in next to a product family to expand the list and view/select more products and languages.



3. In the column on the right, choose the Sub Account(s) for which you would like to add or remove the selected products.

Check the sub accounts which will be affected.
Show All Hide All Check All Uncheck All
☐ Co-Work-R.S.
✓ Anthony's Amazing Training Company (August)
✓ Champion Atmosphere (Charlie Moore)
□ Dashing Delivery (Dash & Deliver)

4. At the bottom of the page, press the **Next** button to apply your changes and review the confirmation page. A summary of products and Sub Accounts affected is displayed. An email is sent to a Sub Account only when the Sub Account's product list has been affected.

See Also: Add/Remove Products for Individual Sub Accounts.

Move Records to a Sub Account

Profiles can be moved down a level to any Sub Account within your hierarchy, but they must be completed in order to be moved. Completion status for ED 363 for Leaders and Five Behaviors profiles varies due to the Multi-Respondent design of these products. (See Multi-Respondent Reports under the Search Results topic.)

Go to Manage Your Account > Sub Accounts > Move Records to a Sub Account. A brief overview of the 3 step process is provided. Review the process, then press the **Next** button.

- 1. Use Search to find and select the completed records you wish to move.
 - From the search results, select records individually and press
 Next to continue, or press Select All to select all of your search results.
 - Review the list of selected records and make any necessary changes using the check boxes, then press the **Next** button.
- 2. Select a Sub Account to which you wish to transfer the selected records. Use the plus sign ⊕ for any row to expand the list if necessary. Press the **Next** button to continue.
- 3. EPIC has created a folder and subfolder system in which to store the transferred records once they are moved. Rename these folders if you desire, then press then press the **Finish** button.

See Also: Records Moved to Sub Accounts Account Activity Report

Records Moved From a Parent Account

Once the process of moving records to a Sub Account is complete, the Sub Account will see the newly created folder in their EPIC account at **Manage Your Account Folder Maintenance**.

Once located in their own EPIC account, records moved to the Sub Account can be organized into the Sub Account's folder structure of choice using the **Transfer Contents** link. (See More...)

Move Records Between Your Sub Accounts

To move records between your Sub Accounts, contact Partner Care to have this feature enabled. Please be prepared to provide written evidence that an agreement has been made between you and the Sub Account who's records you wish to move. Once the feature is enabled, the record moving process is the same as that listed above, but you will have the added option to search for and move records which exist within the Sub Accounts Partner Care has enabled.

Process Sub Account Credit Purchases

Sub Account credit purchases awaiting processing can be accessed by selecting the link on your home page or by going to Manage Your Account > Sub Accounts > Process Sub Account Credit Purchases.

This function is available for you to incorporate into your financial transactions process as an order notification.

The **Process Sub Account Credit Purchases** page displays your credit requests. Selecting the **Mark as Paid** link results in a confirmation message. Press the **OK** button to mark the order as paid, or **Cancel** to return back to your pending credit requests.

See Also: Enable Sub Account Credit Limit

Send Email to Sub Accounts

Select Sub Accounts you wish to be the recipients of the email message, then create and send the message.

Go to Manage Your Account → Sub Accounts → Send Email to Sub Accounts.

- 1. Select any number of Sub Accounts. Use the plus sign $\ ^{\boxdot}$ for any row to expand the list.
- 2. Create a subject line.
- 3. Create a new message, or choose a custom message from your Custom Message Library. System variables should not be used.
- 4. Add formatting to your message using the HTML Editor.
- 5. Press the **Send Email** button to send the text you have entered.

MyEverythingDiSC.com Usage Report (Sub Accounts)

Use this report to view MyEverythingDiSC.com activity by Respondents with Access Codes belonging to your Sub Accounts.

Manage Your Account → Sub Accounts → MyEverythingDiSC.com Usage Report

- 1. Choose a date range.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign

 to view Sub Accounts that are within Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The MyEverythingDiSC.com Usage Report displays Sub Accounts for which at least one (1) Access Code has been imported into a MyEverythingDiSC.com account. For each Sub Account listed, the report displays the number of MyEverythingDiSC.com accounts created, and the number of Comparison Reports and Customer Interaction Maps created for the collected group of MyEverythingDiSC.com accounts associated with the Sub Account.

Account Activity Reports

At menu location: **Manage Your Account** • **Account Activity Reports** is a collection of reports on various aspects of your EPIC account, such as credit transactions, profile completion, and MyEverythingDiSC.com usage.

See Also: Sub Account Activity Reports

Select a report below to see more:

- Account History Report
- Profile Completion Detail
- Profile Completion Summary
- Pending Credits Report
- Unassigned Access Codes
- Records Moved to Sub Accounts
- 363 363 for Leaders Status Report
- Team Status Report
- MyEverythingDiSC.com Status Report
- MyEverythingDiSC.com Usage Report
- Monthly EPIC Credit Activity

No Records Exist Based on Your Report Criteria

This message is displayed when no activities or reports in your EPIC account meets the search criteria you entered. Broaden your search, when possible, to view more search results.

Account History Report

Manage Your Account → Account Activity Reports → Account History
Enter a date range and press the View Report button.

The Account History Report includes information on (1) new Sub Accounts - sorted by date created, including company and administrator name, and (2) Credit Transactions - sorted by date, including transaction type and amount.

• Transaction Types include credits purchased, credits transferred to a Sub Account, and credits transferred from a Sub Account.

Profile Completion - Detail

Manage Your Account → Account Activity Reports → Profile Completion - Detail

Select a date range and press the **View Report** button. Use the additional report criteria fields to narrow your results.

The Profile Completion - Detail report lists profiles which were completed within the date range you chose. The report includes a section for each product, and displays detailed information on each profile including the Respondent name, date assigned, completion date, View Online setting, and credits charged.

Profile Completion - Summary

Manage Your Account → Account Activity Reports → Profile Completion - Summary

Select a date range and press the **View Report** button. Use the additional report criteria fields to narrow your results.

The Profile Completion - Summary report lists profiles which were completed within the date range you chose. The report displays a summary on each profile including the product, language, number of reports, and total credits charged.

Pending Credits Report

Manage Your Account → Account Activity Reports → Pending Credits

Press the **View Report** button without entering any report criteria to get a list of all of your pending credits. Use the report criteria fields to narrow your results.

Pending credits are Access Codes that have been issued, but the online assessment is not yet completed. (See Terms & Definitions...)

The Pending Credits report displays your search results by product, and shows the names, email address, date assigned, and pending credits for each individual report.

Unassigned Access Codes

Manage Your Account → Account Activity Reports → Unassigned Access Codes

Enter a date range and press the **View Report** button.

The Unassigned Access Codes report lists the Access Codes you have unassigned, and displays the name, product, date assigned and date unassigned for each Access Code.

Records Moved to Sub Accounts

Manage Your Account → Account Activity Reports → Records Moved to Sub Accounts

Enter a date range and press the **View Report** button.

The Records Moved to Sub Accounts report displays all Access Codes you have moved to one of your Sub Accounts. The report lists records by Access Code, and includes the Respondent name, the product and language, date assigned, date completed, the original move date, and the current location (sub account name).

363 for Leaders Status Report

Manage Your Account → Account Activity Reports → 363 for Leaders Status Report

Press the **View Reports** button to view all ED 363 for Leaders Access Codes. Use the additional report criteria fields to narrow your results.

The 363 for Leaders Status Report displays each Leader and the assigned Raters, and includes a profile completion status of pending or complete.

▲ Team Status Report

Manage Your Account → Account Activity Reports → Team Status Report

Choose a Five Behaviors product from the Product drop-down list, then press the **View Reports** button to view all of the Five Behaviors access codes for that product. Use the additional report criteria fields to narrow your results.

The Team Status Report displays data on each team member, includes a profile completion status of pending or complete, and shows whether the team member is included in report generation.



Manage Your Account → Account Activity Reports → MyEverythingDiSC.com Status Report

Press the **View Report** button to view all Everything DiSC access codes which have access to MyEverythingDiSC.com. Choose a folder to narrow your results.

The MyEverythingDiSC.com Status Report includes a **Created** column that indicates if and when the Access Code was imported into a MyEverythingDiSC.com account, and a **Status** column that indicates if the account is Active or Deactivated.



Manage Your Account → Account Activity Reports → MyEverythingDiSC.com Usage Report

Press the **View Report** button to view all Everything DiSC Access Codes which have been imported into a MyEverythingDiSC.com account, and a summary of Comparison Report and Customer Interaction Map counts associated with the accounts. Use additional search criteria to narrow your search results.

Monthly EPIC Credit Activity

Manage Your Account → Account Activity Reports → Monthly EPIC Credit Activity

Choose a month from the drop-down list, then press the **View Report** button to view a list of all credit transactions for the month selected.

The Monthly EPIC Credit Activity report lists all transactions sorted by date and includes a description of the activity and the transaction credit amount.

Sub Account Activity Reports

At menu location: **Manage Your Account** • **Sub Accounts** is a set of activity reports that have to do specifically with Sub Account credit transactions, profile completion and MyEverythingDiSC.com usage.

Select a report below to see more:

- Sub Account Credit Transactions Report
- Profile Completion Detail Report
- Profile Completion Summary Report
- MyEverythingDiSC.com Usage Report

No Records Exist Based on Your Report Criteria

This message is displayed when no activities or reports in the Sub Account meet the search criteria you entered. Broaden your search, when possible, to view more search results.

Sub Account Credit Transactions

Manage Your Account → Sub Accounts → Sub Account Credit Transactions

- 1. Choose a date range for the report.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign $\ \ \ \ \$ to view Sub Accounts that are within other Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The Sub Account Credit Transaction Report displays a section for each Sub Account and shows credit activity by date and type, including a credit amount.

Profile Completion - Detail (Sub Accounts)

Manage Your Account → Sub Accounts → Profile Completion - Detail

- 1. Choose a date range.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign

 to view Sub Accounts that are within Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The Sub Account Profile Completion - Detail report lists profiles which were completed within the date range you chose. The report includes a section for each Sub Account, and displays the product type, language, report count, and total credits charged.

Profile Completion - Summary (Sub Accounts)

Manage Your Account → Sub Accounts → Profile Completion - Summary

- 1. Choose a date range.
- 2. To create a report that includes all products and languages, leave the Product, Product Family and Language fields to "None Selected". Narrow your report results by choosing specific products.
- 3. Check the box in front of any number of Sub Accounts to select them. Press the plus sign ⊕ to view Sub Accounts that are within Sub Accounts.
- 4. Press the **View Report** button to create the report.

The Sub Account Profile Completion - Summary report lists each Sub Account, the total number of all completed profiles, and the total credits charged for all profiles.

MyEverythingDiSC.com Usage Report (Sub Accounts)

Use this report to view MyEverythingDiSC.com activity by Respondents with Access Codes belonging to your Sub Accounts.

Manage Your Account → Sub Accounts → MyEverythingDiSC.com Usage Report

- 1. Choose a date range.
- 2. Check the box in front of any number of Sub Accounts to select them. Press the plus sign $\,^{\oplus}\,$ to view Sub Accounts that are within Sub Accounts.
- 3. Press the **View Report** button once you have chosen a date range and selected Sub Accounts to include in the report.

The MyEverythingDiSC.com Usage Report displays Sub Accounts for which at least one (1) Access Code has been imported into a MyEverythingDiSC.com account. For each Sub Account listed, the report displays the number of MyEverythingDiSC.com accounts created, and the number of Comparison Reports and Customer Interaction Maps created for the collected group of MyEverythingDiSC.com accounts associated with the Sub Account.

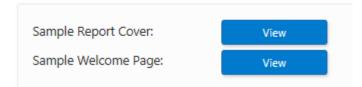
Personal Options

View/Edit Account Information

The View/Edit Account Information page displays all of your EPIC administrator account information and your default EPIC system settings.

Important: Press the **Save Changes** button after any changes to apply your changes and to be provided with the option to preview your changes in the View Samples section.

View Samples



- Press the View button for the Sample Report Cover for an example of how your company branding and contact information will appear on report covers.
- Press the **View** button for the Sample Welcome Page to see an example of how your company branding and contact information will appear to Respondents who are taking the online assessment.

Company Information

Company	Required Field. Enter your company name.
Name:	

Administrator	Required Field. Enter your name as you wish it to
Name:	appear to your Respondents. Your full name is
	recommended, as this name is displayed in the default
	email subject line when assigning online access codes.

Email:	Required Field. EPIC uses this email address to notify you when a process has completed. Add multiple email addresses to this field by separating them with a semicolon (";").

Email "From" Optional Field. This name precedes your email address in emails you send via EPIC. A preview of your email address and "From" name is provided in the Email

Display field.

Contact Information

- Enter up to seven (7) lines of text. Each line of text is limited to 50 characters. Line #1 is a required field.
- Your Contact Information is displayed in the following locations:
 - The profile report cover
 - The signature block for email messages sent by EPIC to Respondents and Sub Accounts
 - The initial "Splash" page and final "Thank You" page on the Respondents' online assessment website
 - The "Provided By" branding on MyEverythingDiSC.com accounts created by your Respondents

Important: The information entered into these seven lines of text is displayed exactly as you type it. Please insure that you enter the information correctly.

Menu location: Personal Options → View/Edit Account Information

Company Logo

Your Company Logo will be displayed on the first page of a Respondent's online assessment and on the front cover of your profiles. Press the **Browse** button to locate and select your logo image file, then press the **Upload Logo** button to upload it to EPIC. Use the **Delete Logo** button to remove it at any time.

- To get the optimal results for your logo, use the following criteria:
 - File Type: JPG or GIFSize: 750 X 750 pixelsResolution: 300 DPI
- If your logo is smaller or larger than the recommend size, the system will automatically size the logo to fit the available space on the cover of the profile. If your logo is multi-colored, EPIC will upload a color version and create a black and white version for use when you select the B/W print option for printing the report

Menu location: Personal Options → View/Edit Account Information

Company Website

This URL is displayed to the Respondent upon completion of an online profile with directions to click on the link if they wish to visit the website. If the URL is not entered, only the Contact Information is displayed to the Respondent on the website where they complete the online assessment.

Menu location: Personal Options → View/Edit Account Information

Language Options

- Site Language: Set the language used on the EPIC site.
- Default Product Language: The language you choose will be used as your default product language whenever you use the search criteria fields. EPIC will automatically chose this language to save you a step, but you are able to override this choice at any time.

Menu location: Personal Options → View/Edit Account Information

Email Options

Assign Access Code Subject

- Create a Custom Subject for Access Code email to Respondents.
 Use System Variables to personalize the message.
- Note that you will be able to use the EPIC default subject line and override this custom email subject line during Access Code creation, or make on-the-fly edits later to the custom text you create here.
- Only Access Code emails with the default message of, "[ADMIN NAME] has registered you for: [PRODUCT NAME]" will be replaced automatically when you use this setting. Access Code Emails for The Five Behaviors of a Cohesive Team, ED 363 for Leaders, and LPI: Next Generation can be changed by choosing to send a custom subject and email to respondents during Access Code creation. (See More...)

Email Format

- Choose to send HTML format emails and have the option to use colorful and accented text, graphics, and links to web pages.
- When you choose to set your account to send HTML messages, the HTML editor will be available to you when you create custom messages.

Menu location: Personal Options → View/Edit Account Information

Email Notification

- Receive an email every time a Respondent completes an online assessment by setting your Email Notification to **Yes**. The email is sent to all of the email addresses you have in the Email field for your account.
- The completion notification for ³⁶³ ED 363 reports will occur only when the Leader and all assigned Raters have completed their online assessments.

Menu location: Personal Options → View/Edit Account Information

Credit Reminder

 The Credit Reminder informs you that your EPIC Credit balance is running low. When the credit balance reaches the number entered into this field, EPIC sends an email reminder to the account administrator that the Credit balance has reached this threshold.

Menu location: Personal Options → View/Edit Account Information

See Also: Credits

Time Zone Settings

This required Field allows you to set up a time zone to be used with Future Delivery and Auto Reminder emails.

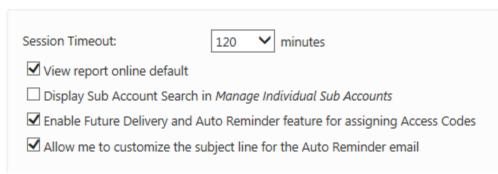
Menu location: Personal Options → View/Edit Account Information

Advanced Options

Advanced Options allow you to control EPIC system defaults and settings for your account.

Menu location: Personal Options → View/Edit Account Information

Advanced Options 🔞



Session Timeout

As a security feature, EPIC automatically logs you out of the system when no activity is occurring. The default setting is 20 minutes of inactivity, but you can choose to increase this amount up to 120 minutes.

View Report online default

Set a default of either **Yes** or **No** to have the **View Report Online** option default to one or the other for Respondents during Access Code creation.

Note that you are able to override this default setting during Access Code creation and to edit and change it at any time thereafter.

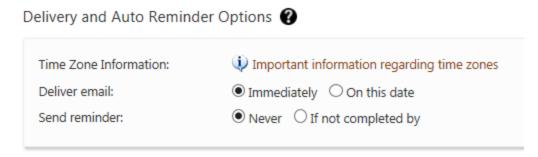
Display Sub Account Search in Manage Individual Sub Accounts

- If you have a large number of Sub Accounts, this option allows you to locate an individual sub account by entering a User ID, Administrator Name, Email Address, or Company Name.
- The Show all Sub Accounts button on this screen will retrieve the entire sub account list.

See Manage Individual Sub Accounts for additional information.

Enable Future Delivery and Auto Reminder

- This feature allows you the ability to delay the delivery of Access Codes and to set up an automatic reminder to Respondents with incomplete assessments.
- When this option is enabled, Access Code creation will include an optional delayed email delivery and/or automatically generated reminder.

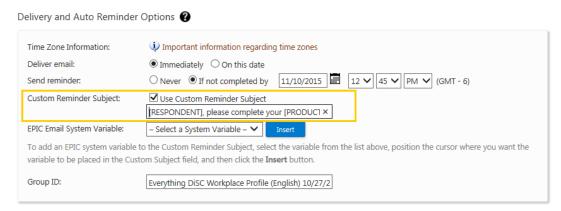


You must set your Time Zone Settings to use this feature.

Allow me to customize the subject line for the Auto Reminder email

Once you've activated the Delivery and Auto Reminder feature, you also have the option to use a Custom Reminder Subject when using the Auto Reminder feature. This allows you to specify a unique email subject line for the Auto Reminder email message.

By default, if you choose not to use a custom reminder subject, the default subject - the same subject initially sent to Respondents - will be used.



Important: Press the Save Changes button at the bottom of the page to save any changes you make.

Change User ID/Password

To change your User ID or Password, go to **Personal Options** → **Change User ID/Password**.

In the **Select a function to perform** box, choose to change your Password, your User ID, or both. The page changes to display the correct fields depending on what you choose to change.

Change Your Password

Go to Personal Options > Change User ID/Password.

Enter a password that meets the required security settings. Press the **Save** button to update your login information.

Your password:

- Must be at least Medium in strength
- Must be at least 9 characters long
- Cannot be the same as your User ID

To increase the strength of your password you should:

- Include both lower and upper case letters
- Include at least one numeral
- $_{\circ}$ Include at least one special character: ! @ # \$ % ^ & * () _
- Increase the length beyond the 9 character minimum to 12 or more characters

Change Your User ID

Go to **Personal Options** • **Change User ID/Password**. Enter a new User ID and your existing Password, then press **Save** to update your account information.

- User IDs in EPIC must be unique; if the User ID you select is already in-use by another EPIC system user, you will need to make another selection.
- Tip: Adding a prefix or suffix to a common User ID (e.g. jsmith01, 1jsmith) will, in most cases, create the unique ID required by the system.
- Your User ID cannot contain blank spaces or use any of the following special symbols: () <> @,;:\"[]*/|?

You can also contact Partner Care for assistance with resetting the password on your accounts. Primary accounts can reset passwords for their Sub Accounts. See Reset Sub Account Password for more information.

Manage Custom Messages

On This Page:

- Your Custom Message Library
- Create a New Custom Message
- Test Your Custom Messages Before Use
- System Variables (Dynamic Fields)
- HTML Editor

•

Create a Custom Subject Line

See Also: Use a Custom Email Message

See Also: MyEverythingDiSC.com Custom Messages

Custom messages can be used in EPIC when:

- Assigning, resending, and unassigning Access Codes
- Transferring credits

Your Custom Message Library

Messages are organized into folders. You can create, rename, and delete custom message folders. A single message or groups of messages can also be transferred between folders using the Transfer Contents function.

Go to Personal Options > Manage Custom Messages:

Create a New Message Folder

Press the **Create a new Message Folder** button to create a new folder. This folder name is available for you to select during functions which include custom email messages.

Create a new Message

Use the **Create a new Message** button to create a new custom message. An option is provided during creation for you to choose the folder in which to store the custom message. (See More...)

Manage Existing Message Folders

- Use the Create a new Message link to create a new custom message in that particular folder.
- Press the **Rename** link for a folder to edit the folder name.*
- Use the **Delete** link to delete an empty folder.*

- Press the **Transfer Contents** link to move custom messages between folders.
- View the contents of a folder by pressing the ⊕ symbol to its left.
 Edit or Delete individual messages by pressing the respective link.
 - * Folders placed into your account by Wiley Tech Support cannot be deleted or renamed; these are occasionally populated with new custom messages to support product releases.

Create a New Custom Message

To begin, press either the **Create a new Message** button or the **Create a new Message** link for a particular folder. Either way you will be allowed to choose or change the folder location during the new message creation process.

- 1. Give your custom email message a title.
- 2. Select a folder in which to store the new message (if the correct folder is not already chosen).
- 3. In the text editing area, enter the text you want to include in your message.
- 4. Use System Variables to add dynamic fields to your messages, allowing them to be used for various Respondents and products.
- 5. Use the HTML editor toolbar to add style to your text, images such as your company logo, or hyperlinks to websites you wish to include.
- 6. Press the **Save** button to complete the process.

Test Your Custom Messages Before Use

To test your messages before using them, create an Access Code and send it to yourself using your new custom message to verify the layout of the message. Once you have received and reviewed your message, Unassign the Access Code to reclaim the credits. (See Use a Custom Email Message)

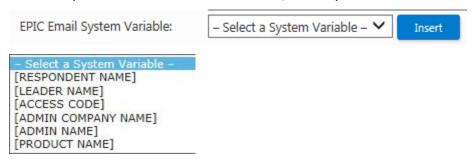
System Variables (Dynamic Fields)

Personalize your custom email messages using the six (6) EPIC System Variables: [RESPONDENT NAME], [LEADER NAME], [ACCESS CODE], [ADMIN COMPANY NAME], [ADMIN NAME], and [PRODUCT NAME].

Before the email is sent, EPIC replaces the field placeholder with the actual Respondent Name, Leader Name, etc.

To use a System Variable, either (1) enter it into the subject line or body text within the brackets, and using all capital letters (example: [LEADER

NAME]), or (2) select one from the list, position your cursor where you want it to be placed within the text box, then press the **Insert** button.



HTML Editor

The HTML editor toolbar is available when your email format is set to HTML in the **Email Options** section at Personal Options ▶ View/Edit Account Information. Add text formatting, graphics and hyperlinks using these HTML editor tools.



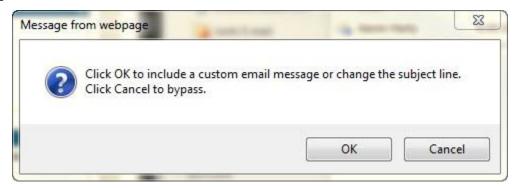
Create a Custom Subject Line

Create/edit your own custom subject line at **Personal Options**

▶ View/Edit Account Information. This custom subject line becomes the default subject line, and will be sent when you choose to send the default email message. Override this custom subject line at any time by choosing to send a custom email message and editing your custom subject line. (See Use a Custom Email Message)

Use a Custom Email Message

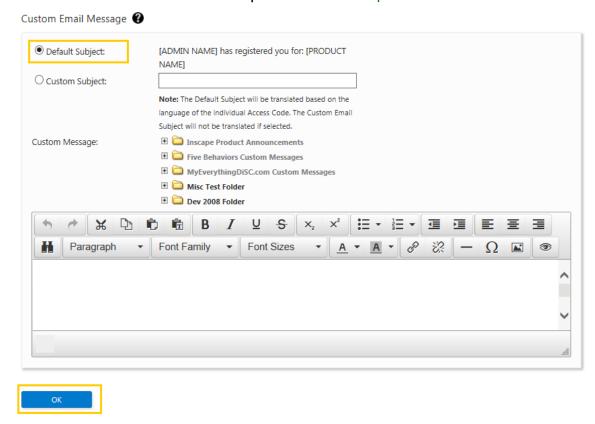
When a function in EPIC allows for the use of a custom email message, the following prompt is displayed. Press the **OK** button to use a custom message, or press **Cancel** to allow EPIC to send the default message and subject line.



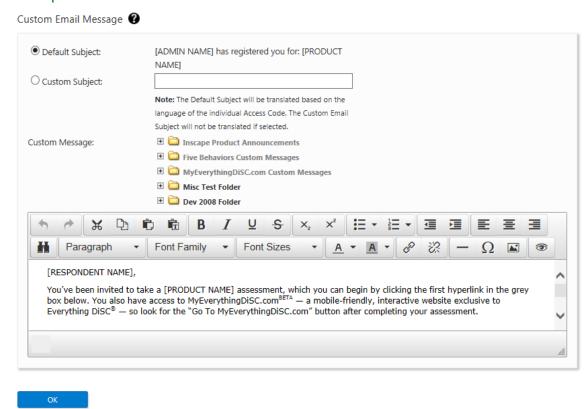
See Also: Custom Messages for ED 363 for Leaders Reports

There are four (4) ways in which you can customize the subject and body text of the email.

1. **Default Email Subject and Default Text**: Select the radio button for **Default Subject** and leave the body text area blank, and EPIC will send the default email to Respondents. Example



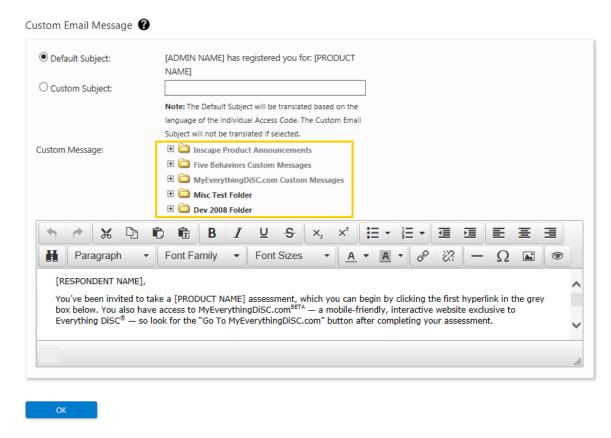
2. **Default Email Subject and Custom Text**: Select the radio button for **Default Subject**, and choose or create custom message text. Example



- 3. **Custom Email Subject and Default Text**: Use your custom subject. Leave the body text area blank, and EPIC will send the default body text for the product and function with which you are working.
- 4. **Custom Email Subject and Custom Text**: Use your custom subject, and choose or create custom message text.

Use a Custom Message From Your Library

Press the plus sign $\ ^{\odot}$ symbol to the left a folder to display the folder contents, then select a custom message. Your custom message text will populate the body text area, at which time you can make any number of edits before you press the **OK** button to send the message. Related Image

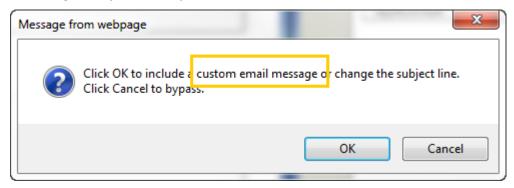


Create and Use an "On-the-fly" Custom Email Message

 Add and edit text in the text box area to create a one-time unique email message.

MyEverythingDiSC.com Custom Messages

When you have qualifying Everything DiSC products in your EPIC account, two (3) MyEverythingDiSC.com custom messages are provided for you to choose anytime EPIC asks you if you would like to include a custom email message to your Respondents.



What are the MyEverythingDiSC.com Custom Messages?

One of the custom messages is designed to be sent out with brand new Access Codes; when you create new profiles. This message is titled: "Assigning a New Profile with MyEverythingDiSC.com Options". The message contains a link to a video which walks Respondents through creating a MyEverythingDiSC.com account.

The other message is designed to be sent to Respondents with existing, completed reports. The email instructs Respondents where to use the link in the email to connect to MyEverythingDiSC.com.

The third message is designed to be sent to Respondents who had previously created a MyEverythingDiSC.com during our first beta release. This email lets them know that there will be new content when they sign into the new website using their existing User ID and password.

See Also: Use a Custom Email Message

See Also: Manage Custom Messages

Custom Messages for ED 363 for Leaders Reports

Everything DiSC 363 for Leaders reports allow you to send a unique message to the Leader and a separate unique message to the Raters.

Default Subject

Select the Default Subject option and the following email subjects will be sent:

- The default Leader subject is "Your leadership program Action Requested"
- The default Rater subject is "Request for your input on [LEADER NAME], where the Leader's name is automatically populated for you.

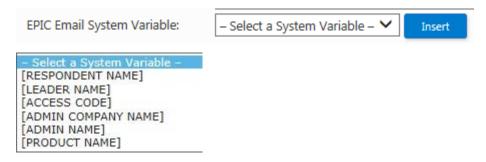
Custom Subject

Simply enter text to send the same message to each recipient.

Personalize your custom email messages using the six (6) EPIC System Variables: [RESPONDENT NAME], [LEADER NAME], [ACCESS CODE], [ADMIN COMPANY NAME], [ADMIN NAME], and [PRODUCT NAME].

Before the email is sent, EPIC replaces the field placeholder with the actual Respondent Name, Leader Name, etc.

To use a System Variable, either (1) enter it into the subject line or body text within the brackets, and using all capital letters (example: [LEADER NAME]), or (2) select one from the list, position your cursor where you want it to be placed within the text box, then press the **Insert** button.

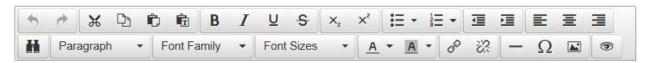


Note that default email subjects are translated based on the product language, but custom subjects are not translated.

Custom Message

Choose a pre-designed custom message from your Custom Message Library, or create a new message to recipients.

The HTML editor toolbar is available when your email format is set to HTML in the **Email Options** section at Personal Options ▶ View/Edit Account Information. Add text formatting, graphics and hyperlinks using these HTML editor tools.



Review and Send

Your email subject line and message text will be sent exactly as you enter it. Review the text carefully, and press the **OK** button to send your messages.

Manage Report Tailoring

Available for eligible products, product tailoring allows you to customize a report title, report page order, and the inclusion/exclusion of pages. This option will be available to you during report creation and editing when you have created at least one (1) tailored report of the similar product type.

Create a New Tailored Report

Go to **Personal Options** • Manage Report Tailoring and press the **Create a New Tailored Report** button.

- Select a Product Family, Product, and Language. Enter a File Name (this File Name appears in EPIC drop-down lists for your tailored reports).
- 2. Use the default program name, or enter a custom program name (appears on report cover).
- 3. Add an optional description (used for managing your custom tailoring only does not appear on report cover). View a sample report cover by clicking the **Color Report Cover** link.
- 4. Using your cursor, select a page to move or delete, then select the action to apply to the selected page. Moving and deleting pages is limited in report tailoring. EPIC displays an informative message when an action cannot be performed.
- 5. Select a Section to move, then select **Move Up** or **Move Down**. Moving sections is not available for all products. For available products, section moves are not available for all sections of the report. EPIC displays an informative message when an action cannot be performed.
- 6. Press the **Save** button to save your tailored report.

Edit a Tailored Report

- 1. Select the **Edit** link for the report you wish to edit.
- 2. Make your changes, then press the **Save** button to save your changes.

Tip: Use the **Reset Pages** link to undo your prior tailoring and apply new/different tailoring.

Delete a Tailored Report

1. Select the **<u>Delete</u>** link for the report you wish to delete.

- 2. Confirm deletion by pressing the **OK** button.
- 3. When you delete a tailored report that is currently applied to your Access Codes/reports, a warning message displays. Click **OK** to continue to delete the tailored report and to allow EPIC to revert the affected reports to their default pages.

Apply Product Tailoring to Reports/Access Codes

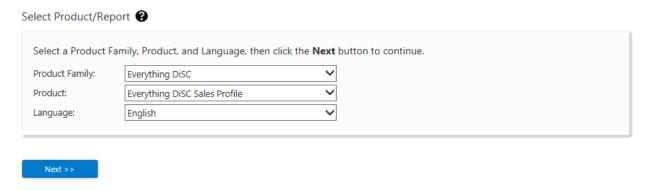
Product tailoring can be applied or removed for a report at any time:

- Edit Existing Reports: Use the Advanced Options Change Report
 Options/Content button to apply or remove product tailoring for a
 selected report.
- **Batch Functions Edit Report Options**: Apply or remove product tailoring for a selection of reports.
- **View/Print/Email Completed Reports**: apply or remove product tailoring for a selected report before you view/print it.
- **Batch Functions Generate Reports for Download**: apply or remove product tailoring for a selection of reports before you generate them for download.

Create Sample Reports

Use this function to create personalized samples of the profiles in your EPIC account. You can produce a sample report that is personalized with your company logo and contact information, and choose to include or omit report sections, when available.

Go to **Personal Options** • **Create Sample Reports** and choose the **Product Family**, **Product** and **Language** of the report you wish to generate. EPIC generates a PDF version of the report that can be printed, emailed or saved.



View Sample Email Templates

EPIC automatically sends the default email message to Respondents for actions such as report creation, report deletion and changes to report options. Messages that EPIC send to Sub Accounts when you alter their account can also be customized, so a default version of these is available for viewing as well.

See Manage Custom Messages to create and edit custom emails to send in lieu of the default EPIC emails. Also see View/Edit Account Information to change whether a plain text or HTML email is sent.

To View Sample Email Templates

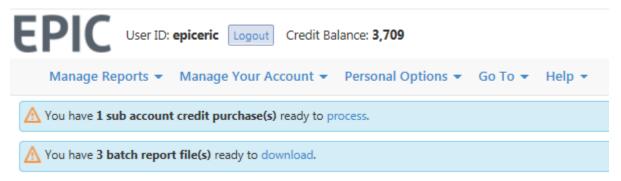
- 1. View default email messages at **Personal Options** → **View Sample Email Templates**
- 2. Select an Email Type:
- Choose Access Code Related to view messages sent to Respondents.
- Choose Account Related to view messages to Sub Accounts.
- 3. Select an Email Template and Language to view.

The email message template is displayed with variable fields highlighted in yellow. These populate with dynamic text such as [RESPONDENT NAME] when the email message is created in EPIC.

Home Page

Your EPIC Home page provides quick links to your pending Sub Account credit purchases, to your available Batch Report Files, and news and announcements about the EPIC system.

View credit purchases here and View Batch Report Files here are links which take you directly into the functions to Process Sub Account Credit Purchases and to Manage Existing Download Files. These links are only available when pending purchases and batch files exist.



For older EPIC accounts, a **View Archives** link is available, which allows you to view past news releases.

MyEverythingDiSC.com is a mobile-friendly, interactive learning portal that is exclusive to the Everything DiSC® solutions. An important capstone to any learning program, this follow-up site cements the lessons that Respondents are introduced to in their Everything DiSC profiles and classroom experiences, extending their learning into the future. MyEverythingDiSC.com enables your EPIC Respondents to actively incorporate their new DiSC® knowledge into their daily work. It offers them insights into their own DiSC style and strategies for working and communicating with others.

Read more about how it works and Respondent takeaways...

How it Works

Use of the MyEverythingDiSC.com website requires Respondents to create an account and import their completed Everything DiSC profile. You, their EPIC administrator, can turn on access to all or part of MyEverythingDiSC.com at any point of the assessment process, or as a follow-up after their classroom training. Importing a profile is easy to do – see our step-by-step instructions for importing a profile into MyEverythingDiSC.com.

Your Respondents are able to access their profile, discover more about their style, gain insights to working with customers through Customer Interaction Maps (exclusive to the Everything DiSC® Sales profile), and view Comparisons with other MyEverythingDiSC.com site users. Both individual and group comparisons can be created, and both offer content exclusive to MyEverythingDiSC.com.

Respondent Takeaways

- Access profiles anytime, on any device
- Deepen understanding of the theory and research behind Everything $\operatorname{DiSC} \ensuremath{\mathbb{R}}$
- Learn more about how their DiSC styles impact workplace preferences
- Invite others to compare DiSC styles—and accept invites to compare from others
- Create Customer Interaction Maps for improving sales relationships (Exclusive to Everything DiSC® Sales)

Respondent Help Resources

To view additional MyEverythingDiSC.com help resources, click here.

What are the MyEverythingDiSC.com options in EPIC?

Once an EPIC account holder has this feature enabled, there are 4 MyEverythingDiSC.com options that can be added to Everything DiSC reports:

Option 1: Access to the MyEverythingDiSC.com site

This basic access to the site allows your EPIC Respondents to create and activate an account. An activated account results in their Everything DiSC report being automatically uploaded - no extra steps required.

Option 2: My Style

The My Style page in MyEverythingDiSC.com is personalized to the Respondent''s DiSC style. The interactive DiSC map provides insight regarding their interaction, environment, and communication preferences for each of the behaviors displayed around the DiSC map. Respondents also find out how aligned they are to their style; what their most and least expected assessment answers are for a person with their particular DiSC style.

Option 3: My Comparisons

- Respondents can create 1:1 Comparisons and Group Comparisons with up to nine (9) other people.
- Site-exclusive content available through My Comparisons provides Respondents with useful tips on interacting with their coworkers based on their DiSC styles. These insights include managing tension, presenting information, getting buy-in, providing/receiving feedback, and getting to know each other.
- Respondents choose which Comparisons they are included in by accepting invitations, and can choose to exclude their name and email address from the search results of other MyEverythingDiSC.com participants.
- Your Respondents can download and print an EverythingDiSC Comparison Report (just like those generated in EPIC) for any of their 1:1 Comparisons.

Option 4: My Customers

• My Customers is available only to Respondents with an Everything DiSC Sales profile.

- Respondents use this valuable tool to create Customer
 Interaction Maps, which help them understand important
 similarities and differences between their selling style and their
 customer's buying style in order to adapt to that customer's
 needs.
- Respondents have the ability to create and access an endless number of Customer Interaction Maps on MyEverythingDiSC.com
 from anywhere, anytime.

Give MyEverythingDiSC.com Options to Your New & Existing Respondents

You have the ability to create new Everything DiSC profiles that give your Respondents access to MyEverythingDiSC.com, which will be communicated to them on the last page of the online assessment. You can also add and remove general access and any of the options at any time - for both completed and pending reports. EPIC provides you the flexibility to turn MyEverythingDiSC.com options, as well as the ability to view their EverythingDiSC report, on and off in any combination of ways - you get to decide the implementation that works best for you and your client.

Determine Which Options to Give Respondents

Depending on your training facilitation style, you may choose give Respondents basic access to MyEverythingDiSC.com and add the *My Style, My Comparisons*, and *My Customers* options at a later date. Or maybe you would like to showcase MyEverythingDiSC.com during training and wait to give your Respondents access until after the classroom? EPIC sends an email each time you add an option to a Respondent's completed report that benefits them in some way. This can include a change which allows them to view their report online or one which gives them additional access in MyEverythingDiSC.com - making it easy to incorporate MyEverythingDiSC.com into any part of your training program.

Note that the **View Report** option does not affect your Respondents' ability to access MyEverythingDiSC.com. When **View Report** is set to **No**, Respondents will still be able to create a MyEverythingDiSC.com account and access any features you have enabled, but they will not be able to generate their full report inside of the site.

Also note that giving your Respondents the My Style option will allow them to see their DiSC style even if **View Report** is set to No.

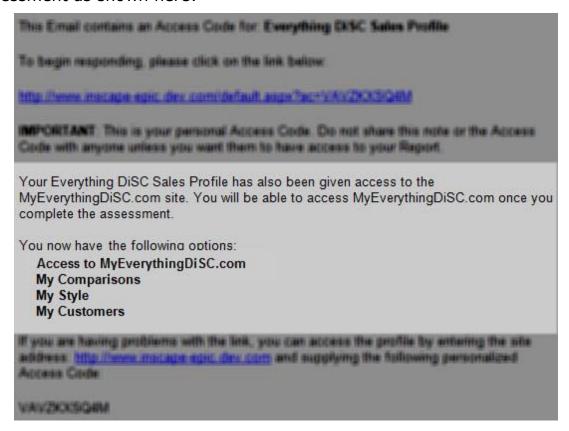
Create new Profiles with MyEverythingDiSC.com Options

When the MyEverythingDiSC.com features have been enabled for your EPIC account, they are displayed as Report Options while you are creating new reports. You can choose to give Respondents just basic access to the site, or basic access plus any combination of available options.

To create new reports with MyEverythingDiSC.com options, go to **Manage Reports** • **Create a New Report/Issue Access Codes** and choose one of the qualifying Everything DiSC products (Workplace, Sales, Management, Work of Leaders, and 363 for Leaders). Continue through the steps for new report creation, which ends in an email to Respondents.

What does the Respondent see?

The Access Code email sent to your Respondents includes a summary of MyEverythingDiSC.com options along with the link to their online assessment as shown here:



The last page of the online assessment includes a link to MyEverythingDiSC.com, where Respondents create an account. MyEverythingDiSC.com sends them an account activation email to

verify their email address. When the Respondent clicks on the link in the account activation email, they are automatically logged into the new account with their report already uploaded.

When you give an Everything DiSC 363 Leader access to MyEverythingDiSC.com, this will allow the Leader to be able to view their profile inside of MyEverythingDiSC.com, as long as their report meets the completion requirements for report generation (Leader plus one (1) manager, or Leader plus two (2) of any rater type).

Click here to view best practices for giving MyEverythingDiSC.com access to Leaders with an ED 363 profile.

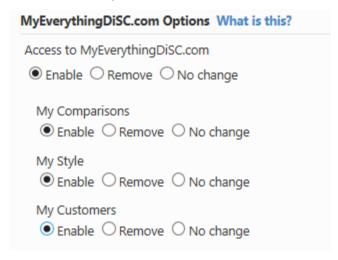
Add or Remove Options for Many Reports

Go to **MyEverythingDiSC.com Functions** • Add/Remove Options and select an Everything DiSC product.

The Batch Edit Report Options page is displayed, showing the options associated with the product you chose.

Set **View Report Online** to **Yes** or **No** or default to **No Change** (setting does not affect access to MyEverythingDiSC.com).

Add or Remove Options



To Add: First select the **Enable** button for **Access to MyEverythingDiSC.com**, and then select the individual **Enable** buttons for the options you wish to enable for the
Respondent (My Style, My Comparisons, My Customers).

To Remove: Select the radio button in the **Remove** column for the listed option, or select the **Remove** button beneath **Access to MyEverythingDiSC.com** to quickly remove access to the site as well as all available options.

Press the **Add Reports** button to search for and select the reports for which you wish to add or remove MyEverythingDiSC.com options (repeat this step to select additional reports).

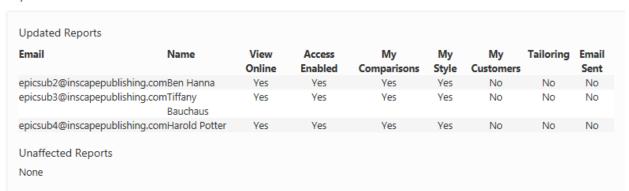
The **Report List** section displays the selected reports and the current **View Report Online** and **MyEverythingDisc.com** options assigned to them. Review the list of added reports and delete any by selecting the "X" to the left of the email address.

To apply your selected changes, press the **Update Report Options** button.

Press **OK** to include a custom email message, or **Cancel** to send the default message.

Once your changes are applied, the Results screen will display a summary of changes made, including whether or not an email was sent to the individual (emails are sent when report options are added, but not when they are removed).

Report List



When you give an Everything DiSC 363 Leader access to MyEverythingDiSC.com, this will allow the Leader to be able to view their profile inside of MyEverythingDiSC.com, as long as their report meets the completion requirements for report generation (Leader plus one (1) manager, or Leader plus two (2) of any rater type).

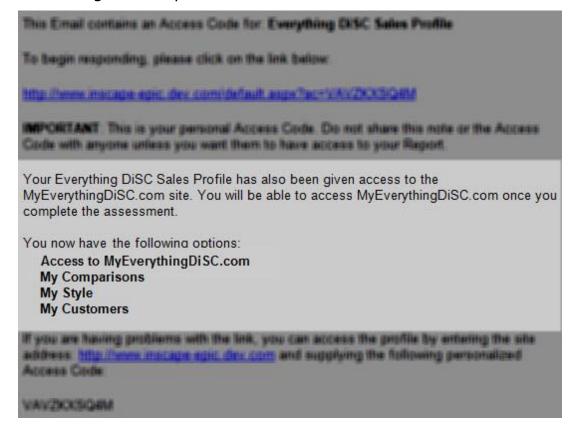
Click here to view best practices for giving MyEverythingDiSC.com access to Leaders with an ED 363 profile.

Add or Remove Options for an Individual Report

- 1. Go to Manage Reports > Edit Existing Reports.
- 2. Search for and select a profile to edit.

- 3. Once the report info is displayed on the page before you, press the **Change Report Options/Content** button in the **Advanced Options** section near the bottom of the page.
- 4. A pop-up message will appear; press the **OK** button.
- 5. Make changes in the MyEverythingDiSC.com Options section shown in the image below, then press the **Save** button at the bottom of the page to apply your changes.

EPIC sends an email to Respondents when you add MyEverythingDiSC.com options, and gives you the chance to add a custom message. A sample email is shown here:



MyEverythingDiSC.com Custom Messages

Use one of the custom email messages provided for you in EPIC. See more...

Run the Numbers for MyEverythingDiSC.com in EPIC

Run an EPIC activity report to find out who's using MyEverythingDiSC.com.

- MyEverythingDiSC.com Status Report
- MyEverythingDiSC.com Usage Report

How to Create a MyEverythingDiSC.com Account

To view additional MyEverythingDiSC.com help resources, click here.

General Topics

Leap Forward Program

From June 22, 2015 through October 31, 2016, anyone who has completed a DiSC Classic profile in your EPIC account can take an *Everything DiSC* profile at a special reduced cost - 10 credits off for *Everything DiSC Workplace, Work of Leaders, Management or Sales.*

This discount <u>is automatically applied</u> when using the **Create a New Report/Issue Access Codes** function.

Everything DiSC Profile	Normal Price	Special Migration Price* (Must have a Completed DiSC Classic 1.0, 2.0, 2 Plus or PPSS profile in your EPIC account.)
Everything DiSC Workplace	15 Credits	5 Credits
Everything DiSC Work of Leaders	25 Credits	15 Credits
Everything DiSC Management	25 Credits	15 Credits
Everything DiSC Sales	25 Credits	15 Credits

^{*}These reflect the prices for English language products. Other language credit prices may differ based on the language. Any available language will offer a 10 credit discount through this program.

Create Discounted Reports

Use the **Create a New Report/Issue Access Codes** function to create a new report. While adding Respondents, instead of entering the person's name and email address, use the **Use Existing Report** function below. The EPIC credit discount will automatically be applied for eligible DiSC Classic to Everything DiSC migrations.

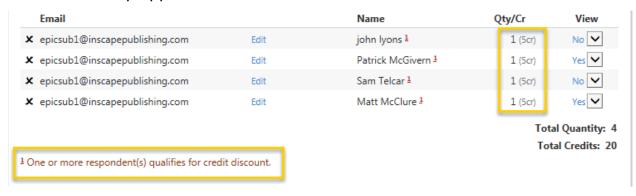
Use Existing Report

Saver When available, select the **Use Existing Report** tab, then use the **Search** button to search for and select Respondents with completed profiles.



- When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them.
- When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:



Add Report Participants

Press the **Add** button, then use Search to locate and select people to add to the report. As Participants are selected, the list grows to display a complete list of selected Participants.



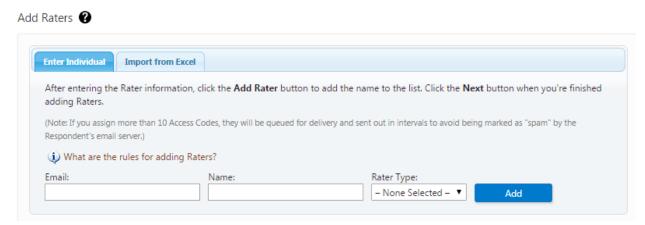
Keep using the **Add** button to add as many Participants as you wish; EPIC prevents you from selecting duplicates by letting you know when you've already selected someone.



See Also: Create a New Report/Issue Access Codes

Add Raters

Either use the **Enter Individual** tab to enter an email address, name and rater type for each of your raters, or use the **Import from Excel** tab to import a rater list. See Download Import Templates for additional information.



Be aware of the number of each Rater type you plan to use to create the report. Although it does not affect the issuing of Access Codes, minimum requirements must be met in order for EPIC to generate an ED 363 report.

- The Leader must have completed their assessments in order for a report to be generated.
- A minimum number of Raters of any type who have completed their online assessments must be met before EPIC will generate a completed report. Minimums are:
 - Manager = 1
 - If a manager is included in the report, the report can be generated and viewed once the Leader and one (1) manager has completed the online assessment, regardless of the number or type of Raters who have not yet completed their assessments.
 - **Peer** = 2
 - **Direct Report** = 2
 - **Other** = 2

You do not need to use all of the Rater types.

Example: If you have three (3) Peers and (3) Direct Reports in a report, the report can be generated once the Leader and any two (2) of the same Rater type have completed the online assessment.

 In cases where you want to generate the report and the minimum has not been reached (or may never be reached) you can use the Edit Exiting Reports function to change the Rater type or use the Include function to temporarily remove any Rater responses from the report.

See Also: Create a New Report/Issue Access Codes

Add Respondents

Enter Individual Respondents

 Select the Enter Individual tab and enter an email address and a name for a Respondent, then press the Add... button (depending on product, button will read Add Respondent, Add Rater, or Add Team Member).



- **Quantity:** When quantity is available, you can enter a number to send more than one (1) Access Code to the email address entered.
- **View Report:** Choose **Yes** to allow the Respondent to view their completed report online immediately upon completion. Choose **No** and you have the option of changing to **Yes** at a later date.
 - Five Behaviors reports have a default view of No.
 - ³⁶³Everything DiSC 363 for Leaders reports cannot be set up to be viewed online by the Leader.
- **Gender:** Entering a gender for ED 363 for Leaders report tailors the assessment to properly refer to the Leader as "he" or "she".

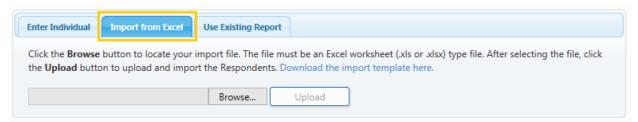
Add Raters: Although it does not affect the issuing of Access Codes, minimum requirements must be met in order for EPIC to generate a report.

- A minimum number of Raters of any one type must be met before EPIC will generate a completed report. Minimums are:
 - Manager = 1
 - Peer = 2
 - Direct Report = 2
 - Other = 2
- Note: You do not need to use all of the Rater types.
- In cases where you want to generate the report and the minimum has not been reached (or may never be reached) you

can use the Edit Exiting Reports function to change the Rater type or use the Include function to temporarily remove any Rater responses from the report.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



Use Existing Report

Search button to search for and select Respondents with completed profiles.



- When using one completed Everything DiSC Respondent to create a new Everything DiSC or Five Behaviors report, Respondents will not be required to take the DiSC portion of the assessment again. Their previous DiSC style scores will be used in the new report, and only the report-specific questions will be asked of them.
- When using a completed DiSC Classic report to create an Everything DiSC report, the Respondent name and email address are carried forward, and the Respondent will be able to take the complete Everything DiSC assessment.

EPIC displays a message when one or more of your Respondents qualifies for the Leap Forward credit discount, and the credit deduction is automatically applied:

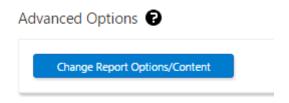
Email		Name	Qty/Cr	View
x epicsub1@inscapepublishing.com	Edit	john lyons 1	1 (5cr)	No 💙
✗ epicsub1@inscapepublishing.com	Edit	Patrick McGivern 1	1 (5cr)	Yes 🗸
x epicsub1@inscapepublishing.com	Edit	Sam Telcar 1	1 (5cr)	No 💙
✗ epicsub1@inscapepublishing.com	Edit	Matt McClure 1	1 (5cr)	Yes 🗸
				al Quantity: 4
¹ One or more respondent(s) qualifies for cred	it discount.			

Advanced Report Options

Depending on the report type you are editing, the Advanced Options can vary. The topics below include help for both the **Use existing data for new report** button and the **Change Report Options/Content button**.

Change Report Options/Content button

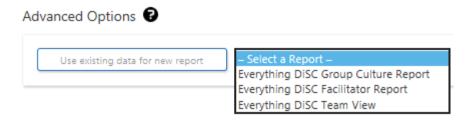
Options you can modify after choosing the Change Report
 Options/Content button are similar to those you set up during initial Access Code creation.



 When you make changes which do not automatically generate an email to Respondents, and you wish to notify Respondents of updated report options, use the Resend Login Information function to send an updated email to Respondents. The new link will allow Respondents to view any additional changes you have made to the report options.

Use Existing Data for New Report button

While editing an existing group, team or facilitator report, you have the option to use all of the Participants to create a group report of a different type. In the **Advanced Options** section, first select a report from the dropdown list, then press the **Use existing data for new report** button and then follow the steps for creating a group, team or facilitator report.



See Also: Edit Existing Reports or Batch Edit Report Options

Advanced Report Options

Advanced Options allow you to control EPIC system defaults and settings for your account.

Menu location: Personal Options → View/Edit Account Information

Advanced Options ②

Session Timeout:	120 v minutes
Session rimedu	120 Tillilates
✓ View report online defau	ılt
☐ Display Sub Account Sea	arch in Manage Individual Sub Accounts
☑ Enable Future Delivery a	nd Auto Reminder feature for assigning Access Codes
✓ Allow me to customize t	he subject line for the Auto Reminder email
	•

Session Timeout

As a security feature, EPIC automatically logs you out of the system when no activity is occurring. The default setting is 20 minutes of inactivity, but you can choose to increase this amount up to 120 minutes.

View Report online default

Set a default of either **Yes** or **No** to have the **View Report Online** option default to one or the other for Respondents during Access Code creation.

Note that you are able to override this default setting during Access Code creation and to edit and change it at any time thereafter.

Display Sub Account Search in Manage Individual Sub Accounts

- If you have a large number of Sub Accounts, this option allows you to locate an individual sub account by entering a User ID, Administrator Name, Email Address, or Company Name.
- The **Show all Sub Accounts** button on this screen will retrieve the entire sub account list.

See Manage Individual Sub Accounts for additional information.

Enable Future Delivery and Auto Reminder

- This feature allows you the ability to delay the delivery of Access Codes and to set up an automatic reminder to Respondents with incomplete assessments.
- When this option is enabled, Access Code creation will include an optional delayed email delivery and/or automatically generated reminder.

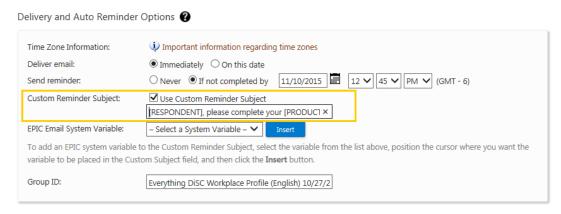
Delivery and Auto Reminder Options		
Important information regarding time zones		
● Immediately On this date		
Never		

You must set your Time Zone Settings to use this feature.

Allow me to customize the subject line for the Auto Reminder email

Once you've activated the Delivery and Auto Reminder feature, you also have the option to use a Custom Reminder Subject when using the Auto Reminder feature. This allows you to specify a unique email subject line for the Auto Reminder email message.

By default, if you choose not to use a custom reminder subject, the default subject - the same subject initially sent to Respondents - will be used.



See Also: View/Edit Account Information

Create or Edit a Custom Message

Create a New Custom Message

To begin, press either the **Create a new Message** button or the **Create a new Message** link for a particular folder. Either way you will be allowed to choose or change the folder location during the new message creation process.

- 1. Give your custom email message a title.
- 2. Select a folder in which to store the new message (if the correct folder is not already chosen).
- 3. In the text editing area, enter the text you want to include in your message.
- 4. Use System Variables to add dynamic fields to your messages, allowing them to be used for various Respondents and products.
- 5. Use the HTML editor toolbar to add style to your text, images such as your company logo, or hyperlinks to websites you wish to include.
- 6. Press the **Save** button to complete the process.

Edit an Existing Message

Press the **Edit** link for the message you wish to edit. Make your changes, then press the **Save** button to apply your changes.

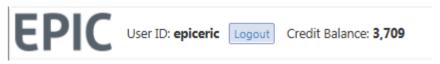
See Also: Manage Custom Messages

Credits

Credits are the currency used in EPIC, and are needed to create new reports, issue Access Codes, and add supplemental reports.

Credit Balance & Credit Reminder

Your current credit balance is displayed in the upper left portion of your EPIC administrator screen along with your User ID.



When the credit balance font color changes from Black to Red, it is an indication that you have reached your Credit Reminder threshold.

Purchase or Transfer Credits

Credits can be:

- Purchased on-line using the Purchase Credits Online function.
- Transferred to a Sub Accounts using the Transfer Credits link for a Sub Account.
- Transferred from a Sub Account back to its Parent Account using the Transfer Credits to Parent Account function.
- Purchased by phone from Partner Care.

Credits Charged for Reports

Anytime credits are about to be deducted from your account, you will receive a confirmation message asking you to confirm the deduction. Credits will never be removed from your account unless you approve the deduction by pressing **OK**:



Each report in the system is assigned a credit value. Credit values assigned to each of the reports can be reviewed at **Manage Your**

Account ▶ **Credits Charged for Reports**. Credits are charged when you create reports using the following functions including:

- Entering Tally Box Scores to generate a report (Create a New Report/Issue Access Codes)
- Creating a facilitator or group report (Create a New Report/Issue Access Codes)
- Creating new reports using the Edit Existing Reports Advanced
 Options Use Existing Data for New Report button for a
 selected report
- **Batch Functions** Use Existing Data for New Report
- Edit Existing Reports: when adding supplemental reports to an existing report

Generate and Regenerate Reports at No Additional Charge

Report generation using View/Print/Email Completed Reports does not deduct additional credits from your credit balance.

Credit Reminder

• The Credit Reminder informs you that your EPIC Credit balance is running low. When the credit balance reaches the number entered into this field, EPIC sends an email reminder to the account administrator that the Credit balance has reached this threshold.

Menu location: Personal Options → View/Edit Account Information

See Also: Credits

Data Protection Policy

The Data Protection Consent Form is designed to meet the conditions outlined by the European Union Directive 95/46 and the UK Data Protection Act of 1998, relating to the protection of individuals with regard to the processing of personal data. The site is also certified compliant with U.S.-EU Safe Harbor and is recertified every year by TRUSTe.

Respondents for all 'non-US English' profiles must accept the policy to begin an online assessment. When a Respondent does not accept the policy, they are not allowed to continue to take the online assessment, and an email is sent to the EPIC administrator for the account.

Inscape's Data Protection Policy

Inscape Publishing, LLC, a subsidiary of John Wiley & Sons, Inc (Wiley)

Last Updated January 2015

This privacy policy applies to www.inscape-epic.com or www.wiley-epic.com owned and operated by John Wiley & Sons, Inc (Wiley). This privacy policy describes how Wiley collects and uses the personal information you provide on our web sites, www.inscape-epic.com or www.wiley-epic.com and our service platform https://admin.inscape-epic.com. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

Wiley has received TRUSTe's Privacy Seal signifying that this privacy statement and our practices have been reviewed for compliance with the TRUSTe program viewable on the validation page available by clicking the TRUSTe seal. The TRUSTe certification covers only our collection, use and disclosure of information we collect through our Web sites www.inscape-epic.com or www.wiley-epic.com and our service platform https://admin.inscape-epic.com. The use of information collected through our service shall be limited to the purpose of providing the service for which the Client has engaged Wiley. If you have an unresolved privacy or data use concern that we have not addressed satisfactorily, please contact TRUSTe at https://feedback-form.truste.com/watchdog/request. Wiley complies with the U.S.-EU Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries and Switzerland. Wiley has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement. To learn more about the Safe Harbor program, and to view Wiley's certification, please visit http://www.export.gov/safeharbor/.

This Web site is designed to provide you with a personalized Report. By clicking Accept, you agree that Wiley can use the data, including personal data you enter on this web site, for the purpose of generating your personalized report. You will be required to provide your first and last name and respond to a series of questions, words, or statements that will be used to create your customized report. Optionally, you can provide demographic information such as age, location, education, and employment that will be used by Wiley for continued validation of this report. We also collect your email address to send you your results. This consent form sets out the manner in which your responses will be collected, processed, transferred, used, and stored.

We will not send you any promotional communications. We will only send you service related communications that are necessary to perform the duties of the site. We do not share, sell, rent, or trade personal data collected on this site with third parties for their promotional purposes.

We will share your personal data with third parties only in the ways that are described in this privacy policy.

We reserve the right to disclose your personal data as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Web site.

If Wiley is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice will be displayed on our Web site of any change in uses of your personal data, as well as any choices you may have regarding your personal data.

This consent form will also set out your rights of access and correction to your personal data. The data, including personal data, you provide to us through this web site will be transferred to the United States (if not already in the United States) and stored on Inscape Publishing's secure server located in Minneapolis, Minnesota. Access to your personal data and any demographic information you supplied is restricted to authorized personnel and staff at Inscape Publishing, Inc.

Your personalized report will be provided to you in one of two methods depending upon the option selected by the individual (administrator) who sent you the access code for this profile: 1. Immediate availability of the report through this web site. If this option has been selected, you will be presented with choices to View, Print, Save or Email your report upon completion. 2. Physical delivery of the report by the administrator. The report delivery option selected by your administrator will be displayed to you upon completion of the response section of this web site.

The administrator who sent you the access code to this report does have access to your personal data, such as your first and last name, and email address. They will only use this third party personal data for the purpose it was intended for.

If you would like access to the personal data we have on file to correct inaccuracies or delete it, please contact us at the information below. We will respond to your request within 30 days.

The administrator who sent you the access code has access to the completed report – not the individual data items and responses provided by you nor the optional demographic information. If you choose to provide additional demographic information, this information, together with your individual responses, is used for research purposes only. It will not be provided to the administrator or to any third parties, and is not linked to your name or any other identifiable personal information. Inscape Publishing will not transfer your data to any third party or make the data available for use outside of its system.

We will retain your information as long as needed to provide you access to your completed profile. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Information Related to Data Collected for our Clients

Wiley collects information under the direction of its Clients, and has no direct relationship with the participants whose personal data it processes. If you are a participant of one of our Clients and would no longer like to be contacted by one of our Clients that use our service, please contact the Client that you interact with directly.

A participant who seeks access, or who seeks to correct, amend, or delete inaccurate data should direct his query to Wiley's Client (the data controller). If requested to remove or access data we will respond within 30 days.

We will retain personal data we process on behalf of our Clients for as long as needed to provide services to our Client. Wiley will retain this personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Security

The security of your personal information is important to us. When you enter information on our registration or order forms, we encrypt that information (such as login credentials) using secure socket layer technology (SSL). Our entire site is SSL encrypted.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

Log Files

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data.

We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole.

We do not link this automatically-collected data to personally identifiable information.

Cookies

Technologies such as: cookies, beacons, tags and scripts are used by Wiley or analytics. These technologies are used in analyzing trends, administering the site, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an aggregated basis.

We use cookies to make it easier for you to navigate our site. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.

Changes in this Data Privacy Statement

If we decide to change our privacy policy, we will post those changes to this privacy statement, the home page, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page prior to the changes becoming effective.

Contact Us

Wiley

Attn: Rights Department

6465 Wayzata Blvd

Suite 800

St Louis Park, MN 55426

rights@everythingdisc.com

Delivery and Auto Reminder Options

Choose a future delivery date for your Access Codes and/or set up an automatic reminder to be sent to pending Access Codes. Enable Future Delivery and Auto Reminder in the Advanced Options section of the View/Edit Account Information function.

Time Zone Information:	important information regarding time zones		
Deliver email:	○ Immediately On this date 10/13/2015 06 45 PM (GMT - 6)		
Send reminder:	○ Never ● If not completed by 10/27/2015 ■ 06 ✔ 45 ✔ PM ✔ (GMT - 6)		
Custom Reminder Subject:	Use Custom Reminder Subject		
EPIC Email System Variable:	– Select a System Variable − ∨ Insert		
To add an EPIC system variable to the Custom Reminder Subject, select the variable from the list above, position the cursor where you want the variable to be placed in the Custom Subject field, and then click the Insert button.			
Group ID:	Everything DiSC Workplace Profile (English) 10/13/2		

Deliver email (image label 1): To set a future delivery date, select the **On this date** radio button and specify a date and time for Access Code delivery (note your time zone settings).

Send Reminder (image label 2): To set up an auto reminder, select the **If not completed by** radio button and specify a date and time to send a reminder to Respondents.

- Respondents with **pending** Access Codes receive the reminder.
- The auto reminder email uses the same email content (body text) as your original email message. To use a new custom message, do not use the auto reminder option; instead use Resend Login Information.
- To specify a one-time custom reminder subject line, first activate
 the "Allow me to customize the subject line for the Auto
 Reminder email" feature in the Advanced Options section of
 View/Edit Account Information.

Group ID (image label 3): EPIC assigns a Group ID for your custom delivery and reminder. Refer to this Group ID when editing delivery and reminder dates/times using the Edit Delivery Options for Access Code Groups function.

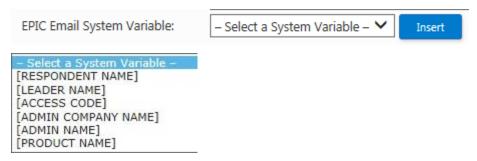
Edit Custom Message

System Variables

Personalize your custom email messages using the six (6) EPIC System Variables: [RESPONDENT NAME], [LEADER NAME], [ACCESS CODE], [ADMIN COMPANY NAME], [ADMIN NAME], and [PRODUCT NAME].

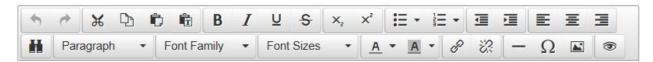
Before the email is sent, EPIC replaces the field placeholder with the actual Respondent Name, Leader Name, etc.

To use a System Variable, either (1) enter it into the subject line or body text within the brackets, and using all capital letters (example: [LEADER NAME]), or (2) select one from the list, position your cursor where you want it to be placed within the text box, then press the **Insert** button.



HTML Editor

The HTML editor toolbar is available when your email format is set to HTML in the **Email Options** section at Personal Options ▶ View/Edit Account Information. Add text formatting, graphics and hyperlinks using these HTML editor tools.



Getting Started Guide

Use the links below for help on setting up your new EPIC account and creating new reports.

Terms and Definitions

Before you get started, check out the meanings of some commonly used terms, such as "credit" and "access code". (*Go to Terms and Definitions*)

Set Up Your Account & Add Your Brand

Choose **Personal Options** • **View/Edit Account Information** from the EPIC menu.

Enter your contact information, company information and logo to add your brand to EPIC assessments and profiles. You can also use this function to set your default account settings in EPIC; these settings can be used to save you time and activate administrative features for your account.

(Go to the View/Edit Account Information help topic)

Create New Reports & Email Online Assessments to Your Participants

Choose Manage Reports → Create a New Report/Issue Access Codes from the EPIC menu.

Select one of your available products, and then add the names and email addresses of your participants (EPIC Respondents). EPIC creates a unique Access Code for each Respondent's report. The Respondents receive an email containing a link to an online assessment, and their responses are used to create their completed report.

(Go to the Create a New Report/Issue Access Codes help topic)

Resend the Assessment Email to Your Participants

Choose **Manage Reports** • **Resend Login Information** from the EPIC menu.

Search for the pending assessments using the Search function, select the report Access Codes you wish to have resent (via email) to your participants, and optionally, create a custom email message to include.

(Go to the Resend Login Information help topic)

Edit Existing Reports

Choose **Manage Reports** • **Edit Existing Reports** from the EPIC menu.

Add or remove members from an existing team or group report, change Respondent information, or add or remove report options for pending and completed reports.

(Go to the Edit Existing Reports help topic)

(Go to the Edit Existing Five Behaviors Team help topic)

Print a Set of Completed Reports to Take to Training

Choose Manage Reports → Batch Functions → Generate Reports for Download from the EPIC menu.

Search for the group of reports you wish to print, and EPIC generates the reports all at one time. (EPIC "generates" a report by pulling in the most recent set of online assessment responses for the participant.) EPIC will create a folder containing the whole set of generated reports for you. You can quickly save these PDF formatted files to your computer to print all at one time.

(Go to the Batch Generate Reports for Download help topic)

Help Resources for MyEverythingDiSC.com Users

Instructions for Creating a New Account

There are two different ways in which to create a new MyEverythingDiSC.com account. The first version below is for Respondents with MyEverythingDiSC.com options tied to their reports, and will result in their report being uploaded into their new account. The second version is for Respondents who do not have MyEverythingDiSC.com options tied to their report. Please note that this version will result in a successfully created account, but their report will not be uploaded.

Create a New MyEverythingDiSC.com Account - Respondents have MyEverythingDiSC.com options tied to their report.

1. Click on the link in the email you received:

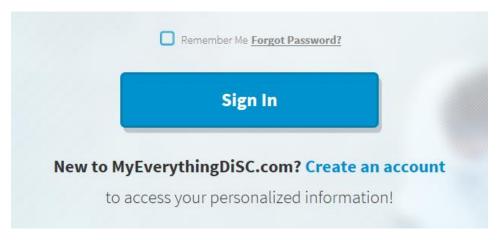
To begin responding, please click on the link below:

https://www.inscape-epic.com/default.aspx?ac=[ACCESS CODE]

2. This opens the website where you take your Everything DiSC assessment. Complete your assessment first. On the last page of the assessment, press the "Go to My EverythingDiSC.com" button.



- 3. This opens the MyEverythingDiSC.com website.
- Always use the link in your email to get to the website this ensures that your completed report is automatically uploaded into your new account.*
- Press the "Create an account" link below the Sign In button.



- 4. Enter all required information, and then press the **CREATE AN ACCOUNT** button.
- 5. An activation email is sent to the email address you just entered.
 - Open that email and press the "<u>Activate your account on</u> <u>MyEverythingDiSC.com</u>" link.

Hello Marcus,

A MyEverythingDiSC.com account has been created for you! Before you can sign in, you must first activate your account.

Activate your account on MyEverythingDiSC.com

6. The MyEverythingDiSC.com site opens, logged in to your account, with a welcome pop-up displayed.

Welcome to MyEverythingDiSC.com!

We're pleased to introduce interactive learning tools that will help you better understand your DiSC Style – and provide you with personalized tips for working with others. For the best experience possible, we recommend you set up your account profile first.

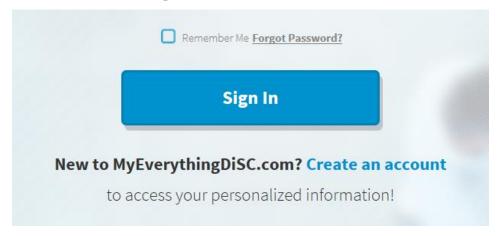


Access to site features will depend on what has been allocated for your profile by your administrator.

*Contact your Everything DiSC Program Administrator if you cannot find your Everything DiSC email and need to have it resent to you. Wait for the new email to arrive before starting these steps.

Create an Account without an EverythingDiSC Report - Respondents will be creating an account, but do not have MyEverythingDiSC.com options tied to their report.

- Use this method to create an account only if instructed by your Everything DiSC program administrator.
- Do not use this method to create an account if you cannot locate your Everything DiSC email – request a new email from your Everything DiSC Program Administrator and follow the instructions for creating a new account by using the link in the email as the first step.
- If you use this method to create an account, your Everything DiSC report will not be automatically uploaded into your new account.*
- 1. Go to MyEverythingDiSC.com and press the "Create an account" link below the Sign In button.



- 2. Enter all required information, and then press the **CREATE AN ACCOUNT** button.
- 3. An activation email is sent to the email address you just entered. Open that email and press the "<u>Activate your account on</u> <u>MyEverythingDiSC.com</u>" link.

Hello Marcus,

A MyEverythingDiSC.com account has been created for you! Before you can sign in, you must first activate your account.

Activate your account on MyEverythingDiSC.com

4. The MyEverythingDiSC.com site opens, logged in to your account, with a welcome pop-up displayed.

Welcome to MyEverythingDiSC.com!

We're pleased to introduce interactive learning tools that will help you better understand your DiSC Style – and provide you with personalized tips for working with others. For the best experience possible, we recommend you set up your account profile first.



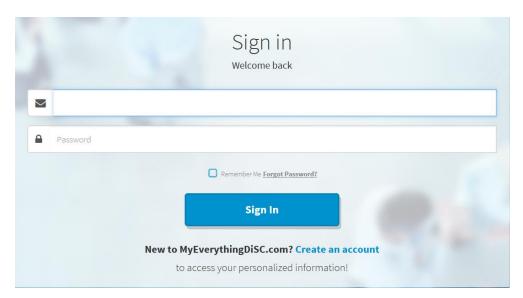
Your account is now activated! You can explore the site, but will not see any personalized content until you have added an Everything DiSC report to your account.

To add a report to your account:

- 1. Locate the email from your Everything DiSC administrator, and click on the link that takes you to your online assessment.
- On the last page of the online assessment, press the "Go To MyEverythingDiSC.com" button. (If you do not see this button, your administrator has not given you access to the site - contact your administrator.)



3. On the Sign In page for MyEverythingDiSC.com, enter your login credentials, and then press the **Sign In** button.

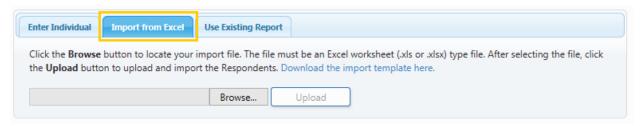


Your report is now located inside of your MyEverythingDiSC.com account, with custom content that is enabled by your Everything DiSC program administrator.

*Contact your Everything DiSC Program Administrator if you cannot find your Everything DiSC email and need to have it resent to you. Wait for the new email to arrive before starting these steps.

Select the **Import from Excel** tab and upload an Excel spreadsheet of Respondents.

See Download Import Templates for complete instructions.



ED 363 Leader Name and Gender

ED 363 Leader names cannot be edited once Access Codes have been created. Unassign pending Access Codes and re-create the report to correct the leader name. (This will be the leader name as seen by the raters, but will not be the name on the completed report.)

Note that the name entered by the Leader while taking the assessment will appear on the completed report cover, and not the name entered by the EPIC administrator during Access Code creation.

For pending ³⁶³ ED 363 Access Codes, the gender entered determines how the assessment reads to the Raters ("He/She" etc.). Any edit made to the gender field for the Leader will be seen immediately by Respondents taking the assessment.

Printing in Greyscale/Black and White

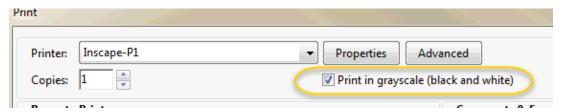
Using your printer settings, you can print a color report in greyscale/black and white.

Generate the color report. (See View/Print/Email Completed Reports)

Use the **View** option to open the document as a PDF. Locate the File menu and choose **Print**, or (2) press the printer icon:



Locate the printer setting which allows you to change the color output, and choose to print in greyscale and/or black and white. This step may vary depending on your printer brand/style. One example is shown here:



Print your document.

Profile Cover Page

Regardless of when you generate/regenerate a report, the date displayed on the cover will always be the date the Respondent completed the assessment.

The Respondent name used in the report is the name entered by the Respondent when they completed the online profile. Use Edit Existing Reports to make changes to the Respondent-entered name.

Personalize the cover page with your company name, contact information and company logo at View/Edit Account Information.

Do you want to change the product name to match your training program? Use Report Tailoring to personalize the cover even further.

Report Details

Folders and Subfolders

Choose a folder/subfolder in which to create new Access Codes or select the **New Folder** link to create a new folder.

Folder:	– None Selected –	~	New Folder
Sub Folder:	– None Selected –	~	New Sub Folder

Saver Folders are the recommended way to search for reports.

Create your new reports in folders/subfolders to quickly locate them later.

See Also: Folder Maintenance

Report Name

Enter a report name for products with this option. The report name does not appear on the cover of the report, but can be useful when searching for the report.

Report Name:	HR Workgroup

Team Name

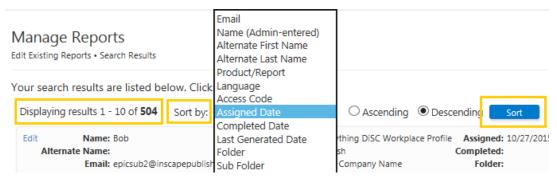
A team name is required for Five Behaviors reports, and appears on the cover of each report. Use a unique name for each team to easily differentiate between teams when searching for similar reports.

Team Name:	Best Workgroup Ever
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Search Results

Sort

By default, search results are returned in descending order by the date the profile was assigned. Modify the order in which results are displayed using the **Sort by** list. Select a new option, choose ascending or descending order, and press the **Sort** button to apply changes.



Report Status and Report Summary

- The **Report Status** link indicates this report has not yet met completion requirements for viewing/printing; select the **Report Status** link to view report completion criteria.
- The Report summary link provides a snapshot of profile completion status for all individuals involved in an ED 363 for Leaders profile or a Five Behaviors Team.

Multi-Respondent Reports

- 363 ED 363 reports are considered complete in EPIC when the Leader and one (1) Rater have completed the assessment, and are able to be generated (and viewed) when the Leader and two (2) Raters in any category have completed the assessment. In cases where there is a Manager type of Rater assigned, the report can be generated when the Leader and one (1) Manager have completed the assessment. A **Report Status** link will indicate those in your search results which cannot yet be generated.
- When you create a Five Behaviors team, EPIC creates an Access Code for each individual team member. EPIC also creates

an Annotated Team Report for use by the facilitator. This Annotated Team Report has its own Access Code, and is displayed in the same search results with the individual reports. This Annotated Team Report includes the same team information displayed in the reports of the individuals, but also includes valuable facilitation information in the margins of the report.

- - 1. A minimum of three (3) team member profiles must be completed AND
 - 2. A minimum of three (3) of the completed profiles must be set to **Include** = **Yes**.
- If a completed individual report cannot be generated, it will be included in search results but you will not be able to select it. Instead of the Select link, the <u>Report Status</u> link will be displayed.
- The Five Behaviors Annotated Team Report is displayed in search results once the minimum criteria are met. The Annotated Team Report can be easily identified in the list of individual and team reports by the existence of the Report summary link. Use the Report summary link for each report to view the progress of the included Respondents.

Search

On this page:

- Search Tips
- Search Criteria
- Search Results
- Multi-Respondent Reports
- Selecting Search Results

Search Tips

- Organize your records into folders to easily locate them using the search function.
- Use partial information to locate records in the folder, subfolder, email address, and name fields. Example: Type @Wiley.com in the email field, and your search results will include records with email addresses ending in @Wiley.com.
- Search for an ³⁶³ ED 363 for Leaders report by Leader name (Raters are not returned separately).
- Search results for Five Behaviors Products may include the Annotated Team Report and Annotated Progress Report along with the associated individual team member reports, depending on which EPIC function you are using.
- Batch Functions require the selection of a Product Family and Product, since these functions are designed to work with a large group of similar products.

Search Criteria

Sub To view reports created by Sub Accounts in your hierarchy, first provide documentation of approval by involved account

holders to EPIC Technical Support.

Name: Enter text here and EPIC will return records with your text in

all name fields including first name, last name, alternate

name, team name, ED 363 for Leaders Leader name, LPI: Next Generation Leader name, and group report name. Rater/Observer names cannot be found using the Search function.

Results
Per Page:

Increase this value to view multiple results on one page, but note that search results may take longer to display when a large quantity of records are returned.

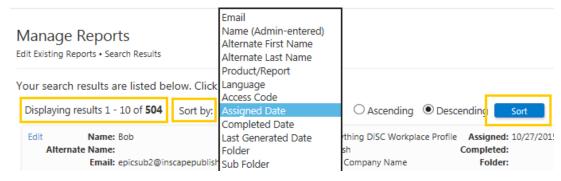
Folder/Sub Folder: Select the folder/subfolder you created for your reports to easily locate and work with a group of related records.

See Also: Folder Maintenance

Search Results

Sort

By default, search results are returned in descending order by the date the profile was assigned. Modify the order in which results are displayed using the **Sort by** list. Select a new option, choose ascending or descending order, and press the **Sort** button to apply changes.



Report Status and Report Summary

- The Report Status link indicates this report has not yet met completion requirements for viewing/printing; select the Report Status link to view report completion criteria.
- The Report summary link provides a snapshot of profile completion status for all individuals involved in an ED 363 for Leaders profile or a Five Behaviors Team.

Multi-Respondent Reports

• 363 ED 363 reports are considered complete in EPIC when the Leader and one (1) Rater have completed the assessment, and are able to be generated (and viewed) when the Leader and two

- (2) Raters in any category have completed the assessment. In cases where there is a Manager type of Rater assigned, the report can be generated when the Leader and one (1) Manager have completed the assessment. A **Report Status** link will indicate those in your search results which cannot yet be generated.
- When you create a Five Behaviors team, EPIC creates an Access Code for each individual team member. EPIC also creates an Annotated Team Report for use by the facilitator. This Annotated Team Report has its own Access Code, and is displayed in the same search results with the individual reports. This Annotated Team Report includes the same team information displayed in the reports of the individuals, but also includes valuable facilitation information in the margins of the report.
 - Two criteria must be met before a Five Behaviors individual or Annotated Team Report can be generated.
 - 1. A minimum of three (3) team member profiles must be completed AND
 - 2. A minimum of three (3) of the completed profiles must be set to **Include** = **Yes**.
 - If a completed individual report cannot be generated, it will be included in search results but you will not be able to select it. Instead of the Select link, the <u>Report Status</u> link will be displayed.
 - The Five Behaviors Annotated Team Report is displayed in search results once the minimum criteria are met. The Annotated Team Report can be easily identified in the list of individual and team reports by the existence of the **Report summary** link. Use the **Report summary** link for each report to view the progress of the included Respondents.

Selecting Search Results

Check the box beside the individual records to select the records, or press the **Select All** button at the bottom of the page to select all reports returned in your search.

Product Family, Product and **Language** selections are required before you can continue. Make your selections and press **Next**.

Select a Product Family, Product, and Language, then click the Next button to continue.			
Product Family:	– None Selected –	~	
Product:	– None Selected –	~	
Language:	– None Selected –	~	

Tip: Set your default language at: View/Edit Account Information

Undeliverable Email

Email messages unable to be delivered to the recipient due to an undeliverable email address will be returned to your EPIC account email address (entered in the Company Information section on the View/Edit Account Information page).

To resend the Access Code(s) returned as undeliverable, you will need to correct the email address using Edit Existing Reports feature. During the process in EPIC where you enter the correct email address, a new Access Codes email is be sent to the Respondent using the new email address.